

# There is power in your action for humanity

## Impact Report 2021



# 7 Fundamental Principles of the Red Cross Red Crescent Movement



HUMANITY



IMPARTIALITY



NEUTRALITY



INDEPENDENCE



VOLUNTARY SERVICE



UNITY



UNIVERSALITY



## Mission

The Singapore Red Cross is dedicated to relieving human suffering, protecting human lives and dignity and responding to emergencies.

## Vision

To realise the Singapore Red Cross as a leading and distinctive humanitarian organisation that brings people and institutions together in aid of the vulnerable.

## Core Values

Compassion, Passion, Professionalism



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We thank all the volunteers involved in the production of the Singapore Red Cross (SRC) Impact Report 2021.

The SRC Impact Report 2021 is printed on environmentally friendly paper.



# ACHIEVEMENTS AT A GLANCE



## Home Monitoring and Eldercare

**208**

elderly protected by HOME+

**63**

Community Responders



## ElderAid

**419**

ElderAid Beneficiaries

**210**

ElderAid Volunteers



## Community FirstAid

**575**

Casualties Received First Aid

**480**

Hours of First Aid Coverage

**84**

Active & New Volunteers Certified for Standard First Aid + Automated External Defibrillator



## First Aid & Life Support

**5,990**

People Trained in First Aid & Life Support Courses and Attended Awareness Talks & Demonstrations

**1,505**

People Trained in Psychological First Aid and Attended Awareness Talks

## Red Cross Home for the Disabled And Day Activity Centre for the Disabled

**100**

Residents and Clients



## Community Health on Wheels

**101**

Foreign Domestic Workers Benefited from CHoW's Health Checks

**1,000**

Care Packages for Migrant Workers

**129**

Volunteers in Allied Health Network, Nurses Network and Social Network

## TransportAid

**10,000**

Life - Sustaining Trips

**400**

TransportAid Beneficiaries



## National Blood Programme

**114,471**

Units of Whole Blood Collected (2021)

**69,032**

Blood Donors

**500**

Volunteers



## Red Cross Youth

**1,225**

Juniors (Pre-school, Kindergartens)

**917**

Links (Primary Schools)

**2,847**

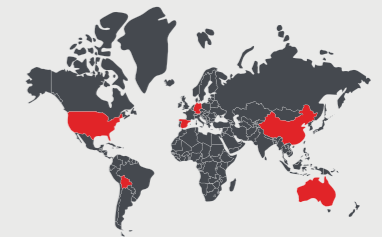
Cadets (Secondary Schools)

**800**

Chapter Members (Tertiary Institutions)

**820**

Youth Members (Youth Members @ Districts)



## COVID-19 International Response

Spanning **30** Countries

## Global Engagement

Approximately **5.5 million** People Benefited from SRC's International Assistance

**359** Monitoring Disasters Round-the-Clock, Responding to 10 Countries and Regions

Affected by Natural Disasters and Crises



# 2021 Highlights



## Third Quarter



## Fourth Quarter



## First Quarter



- The virtual Charity Concert 2021 'Plenteous Love', held on 17 January 2021, raised \$370,922 for the Singapore Red Cross (SRC)'s local humanitarian efforts.



- SRC launched a refreshed look for Blood Buddy, BB, its official blood donation mascot to reach and appeal to a younger generation of blood donors. SRC also launched the 'One More Step' campaign by SRC, which encourages potential donors to become regular blood donors.



- Eurokars Group donated a transporter that was modified for wheelchair access to SRC's Medical Chaperone and Transportation service.

- SRC established Centre for Occupational Learning and Employment (COLE), that offers basic employability training and job facilitation for Singaporeans affected by the COVID-19 pandemic.
- Responding to the severe flooding situation in Europe and China, SRC committed USD150,000 to support relief and recovery efforts in Belgium, Germany, and China.

part of the National Blood Programme's digital initiatives to improve blood donors' experience by enhancing the convenience of the blood donation process. The DonateBlood app was created as a companion app for blood donors, to enable them to conveniently perform blood donation-related actions anytime and anywhere with their mobile phone.

- 20 Singapore Red Cross Academy's Volunteer Trainers trained and certified 60 participants in Basic Cardiac Life Support and Automated External Defibrillator as part of World First Aid Day.
- SRC was successfully awarded the ISO 29993: 2017 for the Occupational First Aid Course, accredited by the Singapore Accreditation Council (SAC).
- SRC established the Centre for Occupational Learning and Employment (COLE) in 2021 to offer basic employability training and job facilitation for Singaporeans aged 18 to 59 whose livelihoods were affected by the COVID-19 pandemic. SRC has been offering free soft-skills training, career coaching and job recommendations to 550 candidates, including SRC's beneficiaries, from July 2021 to July 2023.
- The Health Sciences Authority (HSA) and SRC have jointly launched the nation's first DonateBlood mobile app,

- Led by BlueStar Charity Asia, the virtual BlueStar Charity Walk & Cycle, held from October to December 2021, raised \$200,722 for the Red Cross Home for the Disabled and the Day Activity Centre for the Disabled.
- 20 Singapore Red Cross Academy Volunteer Trainers trained and certified 78 learners in Basic Cardiac Life Support and Automated External Defibrillator as part of World Restart a Heart Day.
- SRC honoured over 100 persons and organisations for their steadfast contributions in humanitarian service at the eighth SRC Awards Ceremony. The first of three ceremonies, held at YWCA Fort Canning on 6 November, was graced by Guest-of-Honour and Patron of SRC, President Halimah Yacob.
- Dream Cruises celebrated Christmas together with SRC ElderAid beneficiaries and volunteers onboard World Dream on 17 December 2021 (Friday), as part of its Corporate Social Responsibility efforts to support SRC in community engagement, fundraising and advocacy through a series of jointly organised initiatives.
- To mark the end of the Year of Celebrating SG Women and to ring in the festive season, the Singapore Red Cross has partnered with various female entrepreneurs and influencers to celebrate the season of giving by fundraising for good via its Women in Red campaign.

## Second Quarter



- SRC committed USD25,000 in the first instance to support relief and recovery operations by the Timor Leste Red Cross (CVTL) following the severe floods and landslides in Timor Leste. This is on top of the Singapore Government's contribution of USD\$50,000 to the SRC.



- SRC launched a public appeal to deliver assistance and support communities in India, affected or at risk of being affected by the ongoing COVID-19 outbreak.
- Project R.I.C.E+, held from 21 April to 24 July, raised \$229,046 worth of hamper packs for more than 3,650 families and 22,000 individuals.
- SRC organised Grateful Hearts Day 2021, an online fundraising event held from May to August 2021, which raised \$215,076 for SRC's humanitarian work.

- In response to the conflict in Gaza and the West Bank, SRC launched a public appeal to support the affected and vulnerable communities in the region.
- SRC launched a public appeal in aid of communities affected by the drought in Afghanistan.
- In celebration of World Blood Donor Day, SRC unveiled an inaugural digital Blood Donor Hall of Fame, and an interactive Journey of Blood. SRC and the Health Sciences Authority (HSA) honoured blood donors virtually for the second year running.
- In a media briefing, SRC announced the launch of a public appeal to support communities in South Asia and Southeast Asia, affected by the COVID-19 outbreak.

# Chairman's Message



we have increased our support. At the same time, the pandemic gave rise to the newly vulnerable - individuals and families who were adversely affected by the economic downturn and loss of livelihoods. We were able to mobilise additional resources to intensify and expand our support for these vulnerable communities, first within Singapore, but also regionally and globally.

This Impact Report, with vivid stories of real-life experiences of our beneficiaries, demonstrates the power of our collective action for humanity - your contributions of time, resources and effort have a transformational impact on our beneficiaries. We are grateful that you chose the SRC as your preferred partner to do good. I applaud our supporters, volunteers and employees for going the extra mile during this challenging period.

Some key activities in 2021 include:

## UPLIFTING THE VULNERABLE IN SINGAPORE

- To help those whose livelihoods had been adversely affected by the pandemic, SRC set up a Centre for Occupational Learning and Employment to provide soft skills training and career coaching to enhance their employment opportunities.
- In an initiative by Red Cross Club @ South West District, SRC expanded its community first-aid coverage to Jurong Lake area. SRC continued to expand the outreach of Community Health-on-Wheels to the migrant worker community.
- To enhance the efficiency of TransportAid, we commenced work on streamlining and automating the operational processes through an application system.

- SRC is preparing to launch ElderAid in an additional district, establish a second centre for Young Hearts, and extend Family LifeAid to young families, with the provision of milk powder and diapers.
- The Red Cross Home for the Disabled shared its business continuity and risk management processes as best practices for other homes to emulate.

## EXERCISING THOUGHT LEADERSHIP & MOBILISING FOR HUMANITY

- The 6th Humanitarian Conference themed 'Nurturing Young Humanitarians for Action' was live-streamed to 200 people from around the world. SRC launched the Humanitarian Innovation Challenge, with good participation from a number of schools and independent youth groups. We will open the Challenge to regional participation in 2022.
- Pivoting to online and peer-to-peer fundraising, and mobilising more brands and ambassadors for our cause, SRC remained top-of-mind for donors and supporters.
- Red Cross Youth ramped up its outreach albeit remotely and welcomed 14 more Red Cross Junior units and two more Red Cross Youth Chapters.
- SRC launched the Volunteer Leadership Programme with progression pathways; and Phase Two of the Volunteer Management System, enabling us to make strides in volunteer engagement.

## BUILDING RESILIENT COMMUNITIES

- Recent crises like the COVID-19 pandemic and the Ukraine conflict have emphasised the need to build prepared and resilient communities. SRC recognised the need to invest more time and resources in enabling communities to be better prepared, and more resilient. To this end, we have introduced a number of initiatives.
- To improve the experience of blood donors and generate more conversations on the lifesaving cause we introduced the "DonateBlood" mobile app, Facebook Blood Donation feature, Blood Buddy on Instagram, Journey of Blood and Blood Donor Hall of Fame to engage more youth and regular blood donors. As we commemorated the 20th year of SRC being appointed by the Health Sciences Authority as the National Blood Donor Recruiter, it was heartening to witness the growth of our blood donor population from more than 41,000 in 2001 to over 72,000 donors in 2020 - a remarkable 72 per cent increase over the last two decades.
- To further our goal of training more people in Singapore in first-aid and life support; as well as psychosocial support and mental well-being, SRC Academy stepped up its training-of-trainers programmes and its advocacy efforts to reach out to communities to learn lifesaving and psychosocial support skills. The Singapore Red Cross Academy opened a satellite training centre at Westgate Tower, and is in the process of setting up another centre in Tanjong Pagar in 2022. These are timely as they will also serve as alternative sites while the Red Cross House undergoes renovation in 2022-2023.

## SUPPORTING REGIONAL AND GLOBAL COMMUNITIES

- Besides disaster response efforts, in 2021 and beyond, SRC will also focus on helping to build the capacity of sister National Societies and resilient communities, as well as, to strengthen regional collaboration.
- To enhance regional efforts to be pandemic-ready, SRC initiated the Centre of Excellence for Pandemic Preparedness. Besides driving SRC's regional response to COVID-19, the Centre has launched several online training modules and is developing an online platform for information sharing amongst National Societies in the region. SRC will also be an active and vocal supporter of regional capacity-building and knowledge-sharing, to improve preparedness and response to future crises and disasters.
- Following the onset of the COVID-19 Delta variant, we launched another major COVID-19 relief effort for India and the Asia Pacific, where we delivered relief supplies, medical equipment, hygiene and medical kits to affected countries. We have now supported COVID-19 relief efforts in 38 countries.
- SRC also supported communities devastated by natural disasters such as the Floods in Malaysia, Typhoon Rai in the Philippines, the Haiti earthquake, landslides and floods in Europe and China, as well as humanitarian crises caused by conflicts in Afghanistan and in 2022, Ukraine.

## CONCLUSION

We must continue to adopt an integrated approach if we are to overcome the massive humanitarian challenges facing us. First, we need to build on the lessons we have learnt from the pandemic and invest time, effort and funds on innovations and innovative systems to improve the delivery of our humanitarian services. Second, we must strengthen our existing programmes to increase our reach amongst the vulnerable in Singapore. Our programmes meet niche needs in our society. Now we must be able to extend these services to more who need them. Third, we need to build stronger and more diverse coalitions, bringing together partners in the social sector, the public agencies and the business community, in a united force for humanity. Given our broad humanitarian mission, the Singapore Red Cross is uniquely positioned to play the role of coordinator and integrator for the community.

Your support is critical if we are to fulfill the Singapore Red Cross mission of "relieving human suffering, protecting human lives and dignity, and responding to emergencies". With your continued partnership, we can build a resilient community that is empowered and responsive.

**TAN KAI HOE**  
Chairman  
Singapore Red Cross

## 主席致辞

冠病疫情依然在全球多个地区肆虐。但是,随着疫苗和药物的使用,包括新加坡在内的许多国家已经开始放宽管制措施。虽然新加坡是全球死亡率最低的国家之一,但是疫情对社会经济仍然产生了严重的负面影响, 并且这些影响也不会轻易消退。疫情扩大了社会经济差距,暴露了社会脆弱的一面。因此,经济和社会援助的需求也相应增加。这种情况在疫情缓解后还将持续一段时间。

新加坡红十子会主席陈开河

我很高兴地看到在我们的合作伙伴、捐赠人和义工的支持下,新加坡红十字会履行了我们的承诺、坚守了我们的使命——为弱势群体服务,并能始终以拯救生命为己任。在我们的现有受益人中,有很多人受到了疫情影响的沉重打击,而我们也在这段时间内继续的为他们提供服务。实际上,我们还加大了支持力度。与此同时,冠病疫情又导致了新的弱势群体——受到经济衰退和失去经济来源等不利影响的个人和家庭。我们也动员了更多的资源来加强和扩大对这些弱势群体的支持,首先在新加坡,后来还逐步扩展到周边区域乃至全球。

新加坡红十子会主席陈开河

这份影响报告生动地讲述了受益人的真实经历,展示了我们同心合力展开人道援助行动的力量。您所付出的时间、资源和努力都对我们的受益人产生了翻天覆地的影响。我们很感激您能选择新加坡红十字会作为您慈善事业的首选合作伙伴。我十分赞赏并感激我们的支持者、义工和员工在这一充满挑战的时期所付出的努力。

我们在2021年启动的一些关键活动包括：

新加坡红十子会主席陈开河

##### 救助新加坡的弱势群体

- 为了帮助生计因疫情而受到影响的人群,新加坡红十字会设立了一个职业学习与就业中心,提供软技能培训与就业指导,从而增加了他们的就业机会。
- 在西南区红十字俱乐部 (Red Cross Club @ South West District) 的倡议下,新加坡红十字会将社区急救服务范围扩大到裕廊湖地区。新加坡红十字会也扩大了社区保健计划 (Community Health on Wheels)的范围,让此计划的受益者包括客工。
- 为提高护送服务 (TransportAid) 的效率,我们已开始通过一款应用程序系统,精简并自动化运作流程。
- 新加坡红十字会正准备在另一个地

区启动乐龄援助 (ElderAid) 计划、开设第二间“年轻之心” (Young Hearts) 中心,以及将“家庭援助计划” (Family LifeAid) 扩展至年轻家庭,为他们提供奶粉和纸尿布。

- 以红十字会残疾人士之家的业务连续性和风险管理流程作为典范,向其他服务中心做了分享,供其参考效仿。

##### 发挥思想领导力,开展人道主义行动

- 第六届人道主义会议 (Humanitarian Conference) 以“培养注重实践的青年人道主义者”的主题,对来自全球 的200名参与者进行了视频直播。新加坡红十字会也发起了人道主义创新挑战赛 (Humanitarian Innovation Challenge),吸引了许多学校和独立青年团体的积极参与。这项挑战赛将在2022年向周边区域开放。
- 以在线点对点筹款活动为基础,新加坡红十字会动员了更多品牌和代言人加入我们的慈善事业,让我们继续成为捐款人和援助者的首选组织。
- 红十字会青少年团加强了其外联工作。虽然这些都主要在线上进行,但还是新增了14个红十字会幼儿团和2个青年红十字会分会。
- 新加坡红十字会推出了“义工领导力计划” (Volunteer Leadership Programme),其中包括了相关的发展机会以及实践了义工管理系统的第二阶段,让我们在吸引义工方面取得长足进展。

新加坡红十子会主席陈开河

##### 建设有韧性的社区

冠病疫情与俄乌冲突等近年来出现的危机突出表明建设一个有准备和有韧性的社会的迫切需要。新加坡红十字会意识到了这一点,并投入了更多的时间和资源推出多项活动和倡议,希望在此方面能有所进展。

- 为了改善献血者的体验,并在这项拯救生命的事业上与公众展开更多交流,我们推出了“DonateBlood”手机应用程序、面薄的献血活动专题页面、在Instagram上介绍了献血伙伴 (Blood Buddy)、献血旅程 (Journey of Blood) 和献血者名人堂 (Blood Donor Hall of Fame) 等活动,以吸引更多的年轻和定期献血者。在我们纪念新加坡红十字会被新加坡卫生科学局任命为国家献血者招

募机构20周年之际,我们也很欣慰地看到,新加坡的捐血者人数在2001至2020年的二十年里增长了72%,从4万1000提升到7万2000。

- 为了进一步的走向我们栽培更多拥有紧急救护与心理急救知识的人员这个目标,新加坡红十字会学院加强了教师培训计划 and 宣传力度,以更好的推广救生与社会心理支持技能。新加坡红十字会学院在Westgate Tower开设了一个卫星培训中心,并正在筹备于2022年在丹戎巴葛开设另一家。新加坡红十字会总部大楼将在2022–2023年进行翻新改造,届时这些中心也可用作临时办公场所。

##### 支持区域和全球社区

除了救灾行动之外,新加坡红十字会也将从2021年开始,重点帮助邻国红十字会提高社区配备技能与资源,从而能在面临灾害时表现出更强的韧性,并加强区域间的合作。

- 为了强化本区域应对疫情的能力,新加坡红十字会启动了疫情防范中心 (Centre of Excellence for Pandemic Preparedness)。除了推动新加坡红十字会在本区域内应对2019冠病疫情的行动,该中心还推出了多个在线培训课程,并且开发了一个在线平台,方便各国之间的信息共享。新加坡红十字会还将积极支持区域能力建设以及知识共享,以提高对未来危机和灾害的防范和应对能力。
- 在2019冠状病毒德尔塔变种毒株出现之后,我们在印度和亚太地区启动了另一项重大的2019冠病救援计划,向受影响的国家运送了救援物资、医疗设备、卫生和医药箱。目前,我们已支持了38个国家的冠病疫情救援工作。
- 新加坡红十字会还向遭受自然灾害的国家和地区提供援助,例如马来西亚洪灾、菲律宾雷伊台风灾难、海地地震、欧洲和中国的山体滑坡与洪水灾害等。同时,我们也为由于阿富汗冲突和2022年俄乌战争造成的人道主义危机提供援助。

##### 总结

我们必须采取全方位的联合行动,才能克服人道主义方面所面临的巨大挑战。首先,我们要汲取冠病疫情的教训,将时间、精力和资金投入 to 创新和新型体系,以改善我们提供人道主义服务的方式。其次,我们必须强化现有的计划,以扩大我们对新加坡弱势群体的积极影响。我们的每一项计划都是以新加坡社会的特殊需求而特别定制的。因冠状病毒、俄乌战争等危机所带来的种种问题,我们必须让更多人享受到我们所提供的援助服务,给他们带来生活上的帮助。再次,我们需要建立更强大、更多元化的联合团体,汇集社会部门、公共机构和商业组织,共同为人道主义提供援助和服务。在全方位人道主义使命的驱使下,新加坡红十字会在协调整合社区上扮演了独特的角色。

新加坡红十子会主席陈开河

Laporan Impak ini, dengan cerita-cerita tentang pengalaman sebenar beneficiaries kami, mempamerkan kuasa tindakan kolektif kita untuk kemanusiaan - sumbangan anda dari segi masa, sumber dan usaha memberikan kesan transformasi kepada beneficiaries kami. Kami merasa berbesar hati kerana anda telah memilih SRC sebagai rakan kerjasama pilihan anda untuk kerja-kerja kebajikan. Saya mengucapkan ribuan terimakasih kepada penyokong, sukarelawan dan para pekerja kami kerana telah berusaha keras sepanjang tempoh yang mencabar ini. Beberapa aktiviti utama pada tahun 2021 termasuk:

新加坡红十子会主席陈开河

##### MEMBANTU GOLONGAN YANG MEMERLUKAN DI SINGAPURA

- Untuk membantu mereka yang terjejas mata pencarian akibat pandemik, SRC menubuhkan Pusat untuk Pembelajaran dan Pekerjaan bagi menyediakan latihan kemahiran insaniah dan bimbingan kerjaya demi meningkatkan peluang pekerjaan mereka.
- Dalam satu inisiatif oleh Kelab Palang Merah @ Kawasan Barat Daya, SRC meluaskan khidmat pertolongan cemas masyarakatnya ke kawasan Tasik Jurong. SRC terus meluaskan jangkauan khidmat 'Community Health-on-Wheels' kepada komuniti pekerja asing.

## Mesej Pengerusi

新加坡红十子会主席陈开河

Pandemik COVID-19 masih pantas merebak di kebanyakan kawasan di dunia. Bagaimanapun, dengan pengeluaran vaksin dan ubat-ubatan, banyak negara, termasuk Singapura, telah mula melonggarkan sekatan pengurusan pandemik. Meskipun kadar kematian di Singapura adalah antara yang paling rendah di dunia, kesan sosio-ekonominya adalah teruk, dan kesan berterusan daripada gangguan dan kehilangan pekerjaan tidak dapat diatasi dengan mudah. Pandemik telah meluaskan jurang sosio-ekonomi dan mewujudkan cabaran baru kepada masyarakat kita. Akibatnya, permintaan untuk bantuan ekonomi dan social telah meningkat. Ini akan berterusan untuk beberapa waktu selepas pandemik mula berkurangan.

新加坡红十子会主席陈开河

Saya bersyukur kerana dengan sokongan rakan kongsi, penderma dan sukarelawan kita, Palang Merah Singapura (SRC) telah dapat memenuhi komitmen kami dan meneruskan misi kami untuk berkhidmat kepada mereka yang memerlukan dan menyelamatkan nyawa. Kami dapat memberikan khidmat kepada masyarakat kita. Akibatnya, permintaan untuk bantuan ekonomi dan social telah meningkat. Ini akan berterusan untuk beberapa waktu selepas pandemik mula berkurangan.

新加坡红十子会主席陈开河

Laporan Impak ini, dengan cerita-cerita tentang pengalaman sebenar beneficiaries kami, mempamerkan kuasa tindakan kolektif kita untuk kemanusiaan - sumbangan anda dari segi masa, sumber dan usaha memberikan kesan transformasi kepada beneficiaries kami. Kami merasa berbesar hati kerana anda telah memilih SRC sebagai rakan kerjasama pilihan anda untuk kerja-kerja kebajikan. Saya mengucapkan ribuan terimakasih kepada penyokong, sukarelawan dan para pekerja kami kerana telah berusaha keras sepanjang tempoh yang mencabar ini. Beberapa aktiviti utama pada tahun 2021 termasuk:

##### MEMBANTU GOLONGAN YANG MEMERLUKAN DI SINGAPURA

- Untuk membantu mereka yang terjejas mata pencarian akibat pandemik, SRC menubuhkan Pusat untuk Pembelajaran dan Pekerjaan bagi menyediakan latihan kemahiran insaniah dan bimbingan kerjaya demi meningkatkan peluang pekerjaan mereka.
- Dalam satu inisiatif oleh Kelab Palang Merah @ Kawasan Barat Daya, SRC meluaskan khidmat pertolongan cemas masyarakatnya ke kawasan Tasik Jurong. SRC terus meluaskan jangkauan khidmat 'Community Health-on-Wheels' kepada komuniti pekerja asing.

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- Untuk meningkatkan kecekapan Bantuan Pengangkutan (TransportAid), kami memulakan kerja-kerja memperkemas dan mengautomasikan proses operasi melalui sistem aplikasi.
- SRC sedang bersedia untuk melancarkan Bantuan Warga Emas (ElderAid) di satu lagi kawasan, menubuhkan pusat 'Young Hearts' kedua, dan memperluaskan Bantuan Kehidupan Keluarga (Family LifeAid) kepada keluarga muda, dengan menyediakan susu tepung dan lampin.
- Rumah Tumpangan Palang Merah bagi Golongan Kurang Upaya telah mengongsikan proses kesinambungan perniagaan dan pengurusan risikonya sebagai amalan terbaik untuk dicontohi rumah-rumah tumpangan yang lain.

##### MENGAMALKAN KEPIMPINAN PEMIKIRAN & MENGHALAKKAN KERJA KEMANUSIAAN

- Persidangan Kemanusiaan Ke-6 yang bertemakan 'Memujuk Sifat Kemanusiaan Orang Muda untuk Bertindak' telah disiarkan secara langsung kepada 200 orang dari serata dunia. SRC melancarkan Cabaran Inovasi Kemanusiaan dengan penyertaan yang memberangsangkan daripada beberapa buah sekolah dan kumpulan belia bebas. Kami akan membuka Cabaran ini kepada penyertaan serantau pada tahun 2022.
- Beralih kepada pengumpulan dana secara dalam talian dan antara rakan setera, dan melibatkan lebih banyak jenama dan duta untuk usaha kami, SRC kekal sebagai badan amal utama bagi para penderma dan penyokong.
- Belia Palang Merah telah mempertingkatkan jangkauannya meskipun dari jauh dan mengalu-alukan 14 lagi unit Palang Merah Muda dan dua lagi Cabang Remaja Palang Merah.
- SRC melancarkan Program Kepimpinan Sukarelawan dengan perkembangan laluan, serta Fasa Kedua Sistem Pengurusan Sukarelawan, membolehkan kami mengorak langkah dalam penglibatan sukarelawan.

##### MEMBINA MASYARAKAT YANG BERDAYA TAHAN

- Krisis baru-baru ini seperti pandemik COVID19 dan konflik Ukraine telah menekankan keperluan untuk membina sebuah masyarakat yang sentiasa bersedia dan berdaya tahan. SRC menyedari keperluan untuk melaburkan lebih banyak masa dan sumber dalam membolehkan masyarakat agar lebih bersedia, dan lebih berdaya tahan. Bagi tujuan ini, kami telah memperkenalkan beberapa inisiatif
- Untuk memberikan pengalaman yang lebih baik kepada penderma darah dan mewujudkan lebih banyak perbualan tentang usaha menyelamatkan nyawa,

kami memperkenalkan aplikasi mudah alih “DonateBlood”, ciri Derma Darah Facebook, “Blood Buddy” di Instagram, “Journey of Blood” dan Dewan Kemasyhuran Penderma Darah untuk mendapatkan lebih ramai belia dan penderma darah tetap. Sambil kita menyambut tahun ke-20 SRC dilantik oleh Penguasa Sains Kesihatan sebagai Perekrut Penderma Darah Nasional, kami berasa berbesar hati menyaksikan bilangan penderma darah kita meningkat dari lebih 41,000 pada 2001 kepada lebih 72,000 penderma pada 2020 - peningkatan yang luar biasa sebanyak 72 peratus sepanjang tempoh dua dekad yang lalu.

Untuk meneruskan matlamat kami melatih lebih ramai orang di Singapura dalam pertolongan cemas dan sokongan hayat; serta sokongan psikososial dan kesejahteraan mental, Akademi SRC mempertingkatkan program melatih para jurulatih dan usaha sokongannya untuk mendekati masyarakat agar mempelajari kemahiran menyelamatkan nyawa dan sokongan psikososial. Akademi Palang Merah Singapura membuka pusat latihan satelit di Westgate Tower, dan sedang dalam proses untuk menubuhkan sebuah lagi pusat di Tanjong Pagar pada tahun 2022. Ini adalah masa yang tepat kerana ia juga akan berfungsi sebagai tempat alternatif sementara Rumah Palang Merah menjalani ubah elok pada 2022-2023.

##### MENYOKONG MASYARAKAT SERANTAU DAN GLOBAL

- Selain usaha-usaha respons bencana, pada tahun 2021 dan seterusnya, SRC juga akan menumpukan kepada membantu membina kapasiti dalam Persatuan Nasional berkaitan dan masyarakat berdaya tahan, serta, mengukuhkan kerjasama serantau.
- Untuk meningkatkan usaha serantau agar bersedia menghadapi pandemik, SRC telah memulakan Pusat Kecemerlangan bagi Kesediaan Pandemik. Selain memacu respons serantau SRC terhadap COVID-19, Pusat ini telah melancarkan beberapa modul latihan dalam talian dan sedang membangunkan platform dalam talian untuk perkongsian maklumat di kalangan Persatuan Nasional di rantau ini. SRC juga akan menjadi penyokong aktif dan lantang dalam membina kapasiti dan perkongsian pengetahuan serantau, bagi meningkatkan kesediaan dan respons terhadap krisis dan bencana di masa hadapan.
- Berikutan bermulanya varian Delta COVID-19, kami telah melancarkan satu lagi usaha bantuan COVID-19 untuk India dan Asia Pasifik, di mana kami menghantar bekalan bantuan, peralatan perubatan, kit kebersihan

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dan perubatan ke negara-negara yang terjejas. Kini, kami telah menyokong usaha bantuan COVID-19 di 38 buah negara.

- SRC juga membantu komuniti yang musnah akibat bencana alam seperti Banjir di Malaysia, Taufan Rai di Filipina, gempa bumi Haiti, Tanah runtuh dan Banjir di Eropah dan China, serta krisis kemanusiaan yang disebabkan oleh konflik di Afghanistan, dan juga Ukraine pada tahun 2022.

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##### KESIMPULAN

Kita harus terus mengamalkan pendekatan yang bersepadu jika kita ingin mengatasi cabaran kemanusiaan besar yang sedang kita hadapi. Pertama, kita perlu mengambil iktibar daripada pengajaran daripada pandemik dan melaburkan masa, usaha dan dana dalam inovasi dan sistem-sistem inovatif untuk meningkatkan penyampaian khidmat kemanusiaan kita. Kedua, kita harus mengukuhkan program sedia ada untuk meningkatkan jangkauan kita di kalangan golongan yang memerlukan di Singapura. Program-program kita memenuhi keperluan khas dalam masyarakat kita. Sekarang kita harus berupaya untuk menghulurkan khidmat-khidmat ini kepada lebih ramai lagi yang memerlukannya. Ketiga, kita perlu membina gabungan kerjasama yang lebih kukuh dan pelbagai, dalam menyatukan rakan sektor sosial, agensi awam dan komuniti perniagaan, untuk kemanusiaan. Disebabkan misi kemanusiaan kita yang luas, Palang Merah Singapura berada di kedudukan yang unik untuk memainkan peranan sebagai penylaras dan penyepadu bagi masyarakat.

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Sokongan anda adalah penting jika kita ingin memenuhi misi Palang Merah Singapura untuk “meringankan penderitaan manusia, melindungi nyawa dan harga diri manusia, dan bertindak terhadap kecemasan”. Dengan kerjasama anda yang berterusan, kita boleh membina sebuah masyarakat berdaya tahan yang diperkasa dan responsif.

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Untuk meningkatkan kecekapan Bantuan Pengangkutan (TransportAid), kami memulakan kerja-kerja memperkemas dan mengautomasikan proses operasi melalui sistem aplikasi.

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# தலைவரின் உரை

இன்று வரை, கோவிட் -19 தொற்றுநோய் உலகில் சில இடங்களில் இன்னும் பரவிக் கொண்டு இருக்கிறது. இருப்பினும், தடுப்பூசிகள் மற்றும் மருத்துவச் சிகிச்சைகள் அறிமுகப்படுத்தப்பட்டதன் மூலம், சிங்கப்பூர் மற்றும் பல நாடுகள் தொற்றுநோய் மேலாண்மை கூட்டுப்பாடுகளை தளர்த்தத் தொடங்கியுள்ளன. சிங்கப்பூரின் கோவிட் -19 வழக்கு மாண விகிதம் உலகில் குறைவான ஒன்றாக இருந்தாலும், கோவிட் -19னால் ஏற்பட்ட சமூக-பொருளாதார பாதிப்பு மிக கடுமையாக இருக்கிறது. மேலும் நடைபெற்றுக் கொண்டிருக்கும் இடப்பெயர்வுகள் மற்றும் இடையூறுகளின் பாதிப்பை சமையமாக நிவர்த்திச் செய்துவிட முடியாது. கோவிட்-19 சமூக-பொருளாதார இடைவெளிகளை விரிவுபடுத்தியதால், சமூகத்தில் புதிய பாதிப்புகள் தோன்றியுள்ளன. இதன் விளைவாக, பொருளாதார மற்றும் சமூக உதவிக்கான வேண்டுகோள் அதிகரித்துள்ளது. இது தொற்றுநோய் தணிந்த பிறகும் சில காலம் நீடிக்கும்.

எங்களது பங்களிப்புகள், நன்கொடையாளர்கள், மற்றும் தன்னார்வர்களின் உதவியினால் சிங்கப்பூர் செஞ்சிலுவைச் சங்கம் (SRC) எங்கள் கூடமைகளை நிறைவேற்றுவதோடு, எங்களால் எளிதில் பாதிக்கப்படக்கூடியவர்களுக்குச் சேவை செய்யும், மற்றும் உயிர்களைக் காக்கும் நோக்கத்தை உறுதுணையாக்க முடிந்தது. இதற்கு நான் மிக நன்றியுள்ளவனாக இருக்கிறேன். தொடர்ந்து செயல்பட்டதற்கு நான் நன்றியுள்ளவனாக இருக்கிறேன். தொற்றுநோயால் மிகவும் மோசமாகப் பாதிக்கப்பட்ட எங்களின் தற்போதைய பயணாளிகளுக்கு எங்களால் சேவை செய்ய முடிந்தது. உண்மையாகச் சொல்லப்போனால், நாங்கள் எங்கள் ஆதரவை அதிகரித்துள்ளோம். அதே நேரத்தில், தொற்றுநோயால் இன்னும் பலரை புதிதாகப் பாதிக்கப்பட்டுள்ளனர் - அதாவது, தொற்றுநோயால் ஏற்பட்ட பொருளாதார விழ்ச்சி மற்றும் வாழ்வாதார இழப்பு பல பதிநபர்களையும், குடும்பங்களையும், புதிதாக பாதித்துள்ளன. இந்தப் பாதிக்கப்பட்ட சமூகங்களுக்கு எங்களின் ஆதரவைத் தீவிரப்படுத்துவதற்கும், விரிவுபடுத்துவதற்கும், கூடுதல் ஆதரவுகளை, முதலில் சிங்கப்பூருக்கும், பின்னர் பிராந்திய அளவிலும் உலகளவிலும் நாங்கள் திட்டமிடும்ோம்.

இந்தப் பாதிப்பு அறிக்கையில் இருக்கும் எங்களது பயணாளிகளின் நிஜ வாழ்க்கை அனுபவங்களின் விரிவான கதைகள் மனிதகுலத்திற்கு நாம் சேர்ந்து செய்யும் நடவடிக்கையின் சக்தியை நினைவிடக்கிறது - நீங்கள் கொடுக்கும் வளம், நேரம், மற்றும் முயற்சி, எங்கள் பயணாளிகளின் வாழ்க்கையில் பெரும் மாற்றங்களை ஏற்படுத்துகின்றன. நல்லது செய்வதற்கு SRCயை உங்கள் விருப்பமான பங்களியாக தேர்ந்தெடுத்ததற்கு நாங்கள் நன்றியுள்ளவர்களாக இருக்கிறோம். இந்த கண்டமான காலகட்டத்தில் கூடுதலாக முயற்சி செய்த எங்களது ஆதரவாளர்கள், தன்னார்வர்கள் மற்றும் ஊழியர்களுக்கு எனது பாராட்டுகளைத் தெரிவிக்கிறேன்.

2021 ஆம் ஆண்டில் மேற்கொண்ட சில முக்கிய நடவடிக்கைகள் பின்வருமாறு:

### சிங்கப்பூரில் பாதிக்கப்பட்டவர்களை மேம்படுத்துவது

- தொற்றுநோயால் வாழ்வாதாரம் மோசமாகப் பாதிக்கப்பட்டவர்களுக்கு உதவும் நோக்கில், SRC தொழில்சார் கற்றல் மற்றும் வேலைவாய்ப்புக்கான மையத்தை அமைத்து, அதன் மூலம் அவர்களின் வேலை வாய்ப்புகளை மேம்படுத்தி நுண் திறமைகளை வளர்த்துக்கொள்ளும் பயிற்சியையும் தொழில் ரீதியான பயிற்சியையும் வழங்கப்பட்டுள்ளது.
- செஞ்சிலுவைச் சங்கம் இ தென் மேற்கு மாவட்டம் ஆரம்பித்த முன்முயற்சியின் மூலம் SRC தனது சமூக முத்துவி பாதுகாப்புச் சேவையினை ஜூனோப் ஏரி பகுதிக்கு விரிவுபடுத்தியது. SRC சமூக நெறல்த்-ஆன்-வீல்ஸ் திட்டத்தின் வெளிப்பாட்டைப் புலம்பெயர்ந்த தொழிலாளர் சமூகத்திற்கும் தொடர்ந்து விரிவுபடுத்தி வருகிறது.
- போக்குவரத்து உதவி (TransportAid) திட்டத்தின் செயல்பாட்டை மேம்படுத்தி மென்பொருள் மூலம் செயல்முறைகளை விரைவுபடுத்துதல் மற்றும் தானியங்குபடுத்துதல் போன்ற நடவடிக்கைகளை நாங்கள் தொடங்கினோம்.
- இன்னும் பிற மாவட்டங்களில் மூத்தோர் உதவி (ElderAid) திட்டத்தைத் தொடங்கவும், யங் ஹார்ட்ஸ் (Young Hearts) திட்டத்திற்கு இரண்டாவது மையத்தை அமைத்திடவும், பால் பவுடர் மற்றும் டயப்பர்களை வழங்கி நலிவடைந்த இளம் குடும்பங்களுக்குக் குடும்ப வாழ்வுக்கான உதவி (Family LifeAid) திட்டத்தை விரிவுபடுத்திடவும் SRC தயாராகி வருகிறது.
- ஊனமுற்றோருக்கான செஞ்சிலுவைச் இல்லம் அதன் வணிகத் தொடர்ச்சி மற்றும் இடர் மேலாண்மை செயல்முறைகளைப் பிற அமைப்புகளும் சிறந்த நடைமுறைகளாக பின்பற்ற வேண்டுமென்று பகிர்துகொண்டது.

### சிந்தனை தலைமைத்துவத்தை பயிற்சி செய்வது & மனிதகுலத்திற்காக அணிகிறுவது

- ஆறாவது மனிதநேய மாநாடு, 'சேவைக்காக இளம் மனிதாபிமானிகள் வளர்ப்பது' என்ற கருப்பொருளில் உலகம் முழுவதும் 200 பேருக்கு நேரடி ஒளிபரப்பு செய்யப்பட்டது. SRC மனிதாபிமான கண்டுபிடிப்பு சவாலை அறிமுகப்படுத்தியது. இதில் பல பள்ளிகள் மற்றும் கயாத்தின இளைஞர் குழுக்கள் பங்கேற்றனர். 2022 ஆம் ஆண்டில் சவாலை பிராந்திய பங்கேற்புக்கு நாங்கள் திறந்து வைப்போம்.
- பொதுநல நோக்கத்திற்காக நிகழ்நிலை மூலம் நிதி திரட்டுவது மற்றும் பழகியவர் மூலமாக நிதி திரட்டுவது, மேலும் நிறைய பிராண்டுகளையும் துர்தர்களையும் அணிகிறட்டுவது போன்ற விஷயங்களில், நன்கொடையாளர்கள் மற்றும் ஆதரவாளர்களின் எண்ணங்களில் SRC முதன்மையாக இருந்தது.
- இளைஞர்களுக்கான செஞ்சிலுவைச் சங்கம் தொலைநிலை மூலம் அதன் வெளிப்பாட்டை மேம்படுத்தி, மேலும் 14 செஞ்சிலுவைச் சங்க ஜூனியர் பிரிவுகளையும் இரண்டு செஞ்சிலுவைச் சங்க இளைஞர் பிரிவுகளையும் தொடங்கியது.

- SRC முன்னேற்றப் பாதைகளுடன் தன்னார்வத் தலைமைத்துவத் திட்டத்தை அறிமுகப்படுத்தியது. மேலும் தன்னார்வலர் மேலாண்மை அமைப்பின் இரண்டாம் கட்டத்தையும் அறிமுகப்படுத்தியது. இவை தன்னார்வ ஈடுபாட்டில் முன்னேற்றம் காண நமக்கு உதவியாக அமைகின்றன.

### உறுதியான சமூகங்களை கட்டமைப்பது

- கோவிட்-19 தொற்றுநோய் மற்றும் உக்கரைச் போர் போன்ற சமீபத்திய நெருக்கடி நூழ்கள் ஆயத்த நிலையில் இருக்கும் உறுதியான சமூகங்களை உருவாக்க வேண்டியதன் அவசியத்தை வலியுறுத்தியுள்ளன. சமூகங்கள் தன்னை தரமாக ஆயத்தப்படுத்திக் கொள்ளவும், இன்னும் உறுதியுடன் இருக்கவும் அதிக நேரத்தைவும் வளங்களையும் முதலீடு செய்ய வேண்டியதன் அவசியத்தை SRC அடையாளம் கண்டுள்ளது. இதற்காக, பல முன்முயற்சிகளை அறிமுகப்படுத்தி இருக்கிறோம்.

- இரத்த தானம் செய்பவர்களின் அனுபவத்தை மேம்படுத்துவதற்கும், அதே உயிர்காக்கும் நோக்கை பற்றி அதிக உரையாடல்களை ஏற்படுத்துவதற்கும் "DonateBlood" மொபைல் செயலி, முகநூல் இரத்த தானம் அம்சம், இன்ஸ்டாகிராமில் பிளட் பட்டி (Blood Buddy), ஜார்னி ஆஃப் பிளட் (Journey of Blood) மற்றும் பிளட் டோனர் ஹால் ஆஃப் பிளட் (Blood Donor Hall of Fame) ஆகியவற்றை அறிமுகப்படுத்தினோம். இது அதிக இளைஞர்கள் மற்றும் வழக்கமாக இரத்த தானம் செய்பவர்களின் ஈடுபாட்டை அதிகரிக்கச் செய்யும். தேசிய இரத்த தான ஏற்பாட்டாளர் என்று ஆரோக்கியம் அறிவியல் ஆணையம் மூலம் 20 ஆண்டுகள் SRC நியமிக்கப்பட்டதை நினைவுகூறையில், 2001 இல் 41,000 க்கும் அதிகமாக இருந்த இரத்த தானம் செய்பவர்களின் எண்ணிக்கை 2020 இல் 72,000 க்கும் அதிகமான நன்கொடையாளர்களாக வளர்ச்சியடைந்ததைக் காண்பது மகிழ்ச்சி அளிக்கிறது - அதாவது - கடந்த இரண்டு தசாப்தங்களில் 72 சதவீதம் அதிகரித்துள்ளது.

- சிங்கப்பூரில் இன்னும் நிறைய நபர்களுக்கு முத்துவி மற்றும் உயிர் காக்கும் உதவி தொடர்பாகவும், அத்துடன் உளவியல் மற்றும் மனநலம் ரீதியான உதவி தொடர்பாகவும், பயிற்சி அளிக்க வேண்டுமென்ற எங்கள் இலக்கை இன்னும் உறுதுணையாக்க, SRC அகாடமி தனது பயிற்சியாளர்களின் பயிற்சித் திட்டங்களையும், உயிர்காக்கும் மற்றும் உளவியல் சமூக ஆதரவுத் திறன்களைக் கற்றுக்கொள்ள வேண்டுமென்ற எண்ணம் சமூகங்களைச் சென்றடைய அதன் துணை முயற்சிகளையும் முடுக்கிவிட்டுள்ளது. சிங்கப்பூர் செஞ்சிலுவை அகாடமி வெஸ்ட் கேட் டவரில் ஒரு செயற்கைக்கோள் பயிற்சி மையத்தைத் திறந்து, 2022 இல் தஞ்சோங் பாகரில் மற்றொரு மையத்தை அமைக்கும் பணியில் ஈடுபட்டுள்ளது. 2022-2023 ஆம் ஆண்டில் செஞ்சிலுவை இல்லம் புதுப்பிக்கப்படும் போது இவை மாற்று தளங்களாகவும் செயல்படும் என்பதால் இவை சரியான நேரத்தில் நமக்கு கைக்கொடுக்கும் விதமாக இருக்கும்.

### பிராந்திய மற்றும் உலகளாவிய சமூகங்களை ஆதரிப்பது

- பேரிடர் மீட்பு முயற்சிகளைத் தவிர, 2021 ஆம் ஆண்டிலும் அதற்குப் பிறகும், SRC ஆனது தன்னம்போன்ற தேசிய சங்கங்கள் மற்றும் வலுவான சமூகங்களின் கொள்திறனை கட்டமைக்க உதவுவதிலும், பிராந்திய ஒத்துழைப்பை வலுப்படுத்துவதிலும் கவனம் செலுத்தும்.

- தொற்றுநோயை சமாளிக்கும் வகையில் பிராந்திய முயற்சிகளை மேம்படுத்தி, SRC தொற்றுநோய்க்கான தயார்நிலைக்கான சிறப்பு மையத்தைத் தொடங்கியது. கோவிட்-19 தொற்றுநோய் காலத்தில் SRC பிராந்திய அளவில் செயல்படுவது மட்டுமல்லாமல், பல நிகழ்நிலை பயிற்சி தொகுதிகளையும் அறிமுகப்படுத்தியுள்ளது. மேலும் பிராந்தியத்தில் உள்ள தேசிய சமூகங்களிடையே தகவல் பகிர்விற்கான நிகழ்நிலை தளத்தை உருவாக்கி வருகிறது. SRC, எதிர்கால நெருக்கடிகள் மற்றும் பேரழிவுகளுக்கு எதிரான ஆயத்தநிலையையும் செயல்பாட்டையும் மேம்படுத்தி, பிராந்திய கொள்திறன்-கட்டமைப்பு மற்றும் அறிவு-பகிர்வு ஆகியவற்றுக்கு முனைப்புடன் செயல்படும் ஆதரவாளராக இருக்கும்.

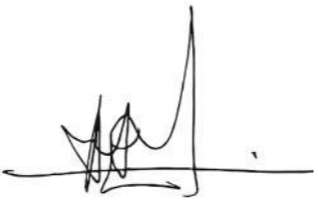
- கோவிட்-19 டெஸ்டா திரிபு ஏற்பட்டதைத் தொடர்ந்து, இந்தியா மற்றும் ஆசிய பசிபிக் பகுதிகளுக்கு மற்றொரு பெரிய கோவிட்-19 நிவாரண உதவியை நாம் தொடங்கினோம். இதன் மூலம் பாதிக்கப்பட்ட நாடுகளுக்கு நிவாரணப் பொருட்கள், மருத்துவ உபகரணங்கள், சுகாதாரம் மற்றும் மருத்துவக் கருவிகளை வழங்கினோம். நாம் இதுவரைக்கும் 38 நாடுகளுக்கு கோவிட்-19 நிவாரண உதவிகளை வழங்கி இருக்கிறோம்.

- மலேசியாவில் வெள்ளம், பிலிப்பைன்ஸில் டைபூன் ராய், ஹைட்டி பூகம்பம், ஐரோப்பா மற்றும் சீனாவில் நிலச்சரிவுகள் மற்றும் வெள்ளம் போன்ற இயற்கை பேரழிவுகளால் பேரழிவுற்றுகள்ளான சமூகங்களுக்கும், அத்துடன் ஆப்கானிஸ்தானிலும் மற்றும் 2022-இல் உக்கரைலிலும் ஏற்பட்ட ஆயுத போர்களால் உண்டான மனிதாபிமான நெருக்கடிகளுக்கும் SRC உதவி இருக்கிறது.

### நிறைவுரை

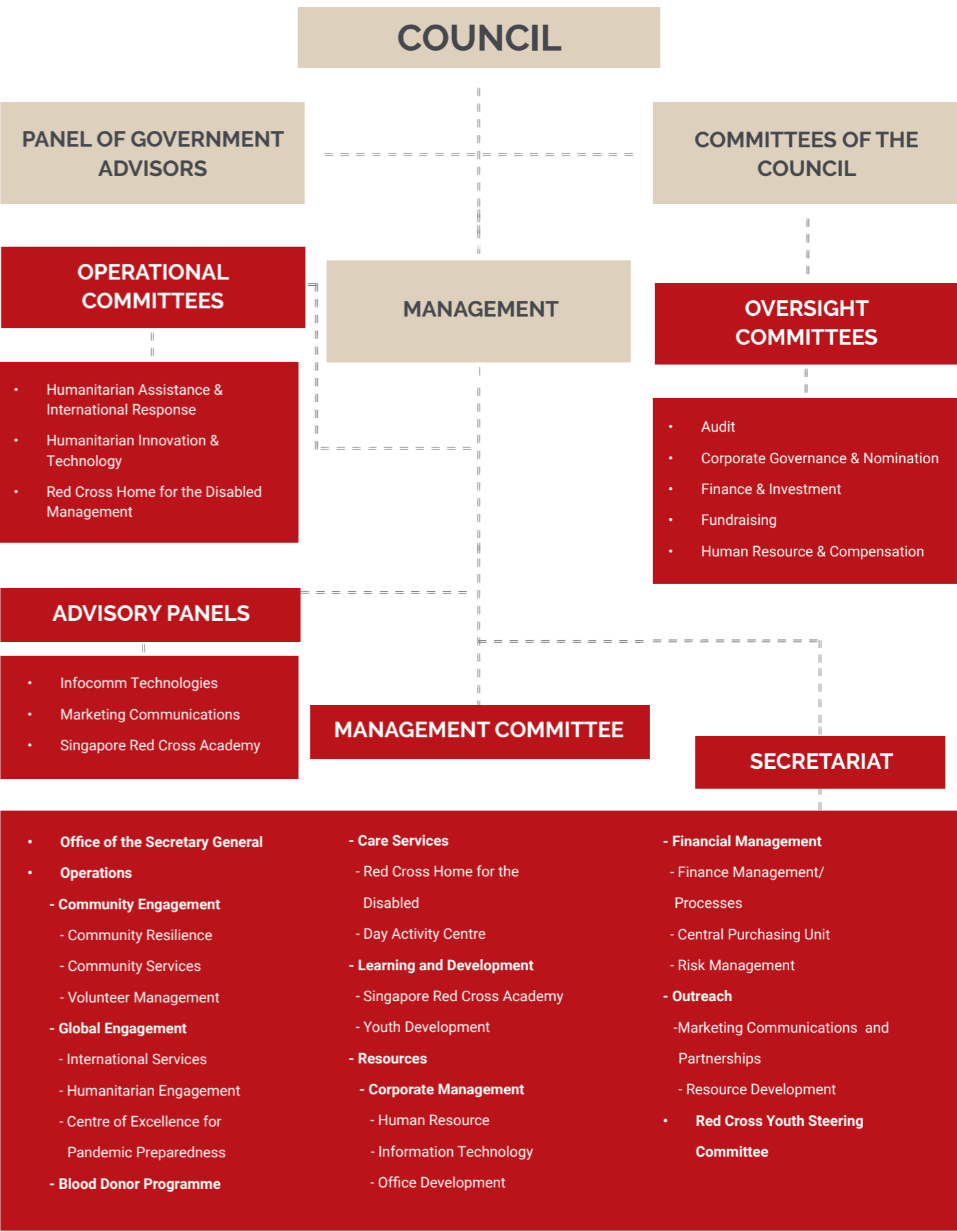
நாம் பாரிய அளவில் எதிர்கொள்ளும் மனிதாபிமான சவால்களை வெற்றிகொள்ள வேண்டுமாயின் ஒருங்கிணைந்த அணுகுமுறையை நாம் தொடர்ந்து கடைப்பிடிக்க வேண்டும். முதலாவதாக, தொற்றுநோயிலிருந்து நாம் கற்றுக்கொண்ட விஷயங்களைப் பாடங்களாகக் கட்டமைத்திட வேண்டும். மேலும், நாம் மனிதாபிமான சேவைகளை வழங்குவதை மேம்படுத்திட புதுமைகள் மற்றும் புத்தாக்க அமைப்புகளில் நேரம், முயற்சி, மற்றும் நிதியை முதலீடு செய்ய வேண்டும். இரண்டாவதாக, சிங்கப்பூரில் உள்ள பாதிப்புக்குள்ளானார்கள் மத்தியில் நமது அணுகலை அதிகரிக்கத் தற்போதுள்ள திட்டங்களை வலுப்படுத்திட வேண்டும். நமது திட்டங்கள் நமது சமூகத்தின் தனித்துவமானத் தேவைகளைப் பூர்த்தி செய்கின்றன. எனவே இப்போது நாம் இந்தச் சேவைகளைத் தேவைப்படுபவர்களுக்கு மென்மேலும் விரிவுபடுத்திட வேண்டும். மூன்றாவதாக, மனிதகுலத்திற்காக, ஐக்கிய சக்தியாக, சமூகத் துறை, பொது நிறுவனங்கள், மற்றும் வணிக சமூகத்தில் உள்ள பங்களாளர்களை ஒன்றிணைத்து, வலுவான மற்றும் பலதரப்பட்ட கூட்டணிகளை நாம் உருவாக்கிட வேண்டும். நமது பாரந்த அளவிலான மனிதாபிமான நோக்கத்தின் அடிப்படையில், சிங்கப்பூர் செஞ்சிலுவைச் சங்கமானது சமூகத்தின் ஒருங்கிணைப்பாளராகவும் ஏற்பாட்டாளராகவும் தனித்துவமாகத் திகழ்கிறது.

சிங்கப்பூர் செஞ்சிலுவைச் சங்கத்தின் நோக்கமான "மனித துன்பதை போக்குவது, மனித உயிர்கள் மற்றும் கண்ணியத்தைப் பாதுகாப்பது, மற்றும் அவசரநிலைகளுக்குச் செயல்புரிவது" என்பதை நிறைவேற்றுவதற்கு உங்கள் ஆதரவு மிகவும் முக்கியமானது. உங்கள் தொடர்ச்சியான கூட்டாண்மை மூலம், அதிகாரம் பெற்ற மற்றும் செயல்படக்கூடிய வலுவான சமூகத்தை நம்மால் உருவாக்க முடியும்.



டான் கை ஹோ தலைவர், சிங்கப்பூர் செஞ்சிலுவைச் சங்கம்

# Organisational Structure



# The Council and Committees



Mr Tan Kai Hoe  
Chairman

Ms Tan Poh Hong  
Vice Chairman

Mr Benjamin William  
Secretary General/Chief Executive Officer

Ms Terene Seow

Mr Allan Yeo



Mr Ling Khoon Chow

Dr Mohammad Zaidi Bin Ariffin

Ms Agnes Eu

Mr Ganesh Ramalingam  
(from 28 June 2021)

Mr Koh Yat Chung

Dr Yap Kwong Weng

Mr Dennis Mark Weng Leong



Mr Steve Lee  
(from 28 June 2021)

Ms Tracey Woon

Dr Saiful Nizam Bin Subari

Ms Roshini Prakash Nair

Mr Muralli Raja Rajaram

Mr George Goh

Ms Usha Chandradas  
(from 28 June 2021)

Photos by Volunteer Photographer Billy Wong

## Oversight Committees

### Finance and Investment Committee

**Chairman**  
Mr Allan Yeo

**Members**  
Ms Cynthia Phua (up to 27 June 2021)  
Mr Dennis Mark (up to 27 June 2021)  
Ms Emily Tan  
Dr Mark Hon  
Ms Tracey Woon  
Ms Usha Chandradas (from 28 June 2021)

### Audit Committee

**Chairman**  
Ms Tan Poh Hong

**Members**  
Mr Koh Yat Chung  
Dr Saiful Nizam Subari  
Mr Axel Chan  
Mr Eric Low  
Mr Chris Liew (up to 27 June 2021)

### Corporate Governance & Nomination Committee

**Chairman**  
Mr Ling Khoon Chow

**Members**  
Mr Muralli Raja Rajaram (from 28 June 2021)  
Mr N Sreenivasan (up to 27 June 2021)  
Mrs Susan Chan  
Ms Tan Poh Hong (from 28 June 2021)  
Prof V Anantharaman  
Mr Winston Milner  
Dr Yap Kwong Weng

### Human Resource & Compensation Committee

**Chairman**  
Ms Agnes Eu

**Members**  
Mr Eleutherius Liew (up to 27 June 2021)  
Mr Laurence Goh (from 28 June 2021)  
Dr Mohd Zaidi Bin Ariffin  
Ms Roshini Prakash Nair  
Mr Stephane Michaud

### Fundraising Committee

**Chairman**  
Ms Terene Seow

**Members**  
Dr Collin Ang  
Mr Chew Hai Chwee  
Mr Koh Yat Chung

### Operational Committees

#### Committee for Humanitarian Assistance & International Response

**Chairman**  
Mr Dennis Mark (from 28 June 2021)  
Mr Laurence Goh (up to 27 June 2021)

**Members**  
Mr Benjamin William  
Ms Cheah Sheau Lan  
Mr Dennis Mark (up to 27 June 2021)  
Dr Ganesh Ramalingam (from 28 June 2021)  
Mr George Goh  
Mr Karunanithi s/o Letchumanan  
Mr Muhammad Ashik Bin Mohamed Daud (up to 27 June 2021)

#### Committee for Humanitarian Innovation and Technology

**Chairman**  
Dr Mark Hon  
**Members**  
Mr Muchsin Bin Dahalan  
Dr Yap Kwong Weng

#### Red Cross Home for the Disabled Management Committee

**Chairman**  
Mr Benjamin William

**Vice-Chairman**  
Ms Roshini Prakash Nair

**Members**  
Dr Anton Cheng  
Dr Chan Soon Keng  
Mr David Alexander Ong  
Mr Malcolm Lim  
Mr Muralli Raja Rajaram  
Ms Siti Zawayah Bte Mohamad  
Ms Terene Seow

#### Advisory Panels Infocomm Technologies Advisory Panel

**Chairman**  
Mr Steve Lee

**Members**  
Mr Adrian Kwong  
Mr Chen Zheng Wei (from 28 June 2021)  
Mr Joe Chiu (from 1 October 2021)  
Mr Loon Sum Loon (up to 27 June 2021)  
Mr Winston Chew (up to 27 June 2021)

#### Marketing Communications Advisory Panel

**Chairman**  
Mr Goh Chee Kong

**Advisor**  
Ms Rose Tan

**Members**  
Ms Dawn Low (with effect from 20 September 2021)  
Ms Eleanor Slade  
Mr Jay Soo  
Mr Jeffrey Lim  
Ms Tan Su Yuen

#### Singapore Red Cross Academy Advisory Panel

**Chairman**  
Prof (Dr) V Anantharaman

**Members**  
Mr Chew Lip Heng  
Dr Gayathri Devi (from 28 June 2021)  
Ms Joelle Yap (up to 27 June 2021)  
Prof John Wong (from 7 July 2021)  
Ms Kalai Selvi d/o Ramakrishna (from 28 June 2021)  
Mr Laurence Goh (from 7 July 2021)  
Assoc Prof Lee Cheng (from 19 July 2021)  
Dr Mark Leong (up to 27 June 2021)  
Mr Sahari Ani  
Dr Suresh Pillai (up to 27 June 2021)

#### Red Cross Youth Steering Committee

**Senior Director**  
Mr Sahari Ani

**Deputy Director**  
Mr Dennis Mark  
Mr Prathivmohan Chandramohan

Ms Tai Wai Peng  
Mr Zaidi Ariffin Mohammad

**Senior Assistant Director, Governance, Risk & Compliance**  
Mr Ambrose Lee

**Coordinating Assistant Director, Operations**  
Mr Daryl Ee & Mr Ong Sin Wee (Acting)

**Coordinating Assistant Director, Links**  
Ms Chow Yin

**Coordinating Assistant Director, Cadets**  
Ms Bertha Kwok

**Coordinating Assistant Director, Chapters**  
Mr Amos Kow

**Coordinating Assistant Director, Youth Members @ Districts**  
Ms Daphne Goh

**Coordinating Assistant Director, HQ-CO Human Capital & Development**  
Mr Leonard Lim

#### Management

**Secretary General & CEO**  
Mr Benjamin William

**Dean of Singapore Red Cross Academy  
Senior Director of Learning and Development**  
Mr Sahari Ani

**Director of Care Services**  
Mr Adrian Lim

**Director of Global Engagement**  
Ms Charis Chan

**Director of Outreach**  
Ms Eileen Cher

**Director of Corporate Management**  
Ms Iris Choong

**Director of Finance Management**  
Mr Isaac Tiong

**Director of Blood Donor Programme**  
Mr Prakash Menon Srikumaran



# Governance

The work of the Red Cross in Singapore began on 30 September 1949 as a branch of the British Red Cross. On 6 April 1973, it was incorporated by an Act of Parliament and became known as the Singapore Red Cross Society (SRC).

The SRC is governed by a 19-member [Council](#) headed by a Chairman who is appointed by the President of the Republic of Singapore, the Patron of the SRC. The Council is responsible for pursuing the objectives of the SRC as laid down by the Act of Parliament and its Constitution. The Council has four oversight committees providing the relevant advice and expertise; namely the Finance and Investment, Audit, Corporate Governance and Nomination and Human Resource and Compensation Committees.

The general management of the SRC is overseen by the Management Committee, headed by the Secretary General / Chief Executive Officer (CEO) of the SRC. Implementation of the policies and directives laid down by the Council is undertaken by the Secretariat which is headed by the Secretary General / CEO.

The Secretariat is organised into three divisions; Operations, Administration and the Red Cross Youth. The strength and commitment of our volunteer corps is critical for the realisation of our vision and to carry out our vision. Volunteers

and employees work closely together in planning, organising and implementing the activities and programmes of the SRC.

In 2013, SRC was awarded the Charity Governance Award which honours charities that have adopted the highest standards of governance and implemented the best practices to ensure sustained effectiveness. Consecutively in 2016 and 2017, SRC received the [Charity Transparency Award](#). These attested to SRC's commitment to upholding the highest standards in transparency - a key pillar in governance.

### Procedures

The assets of the charity are held for the purpose of furthering its humanitarian objectives, which includes maintaining and ensuring the functionality of physical resources, developing and supporting these objectives. Financial obligations and commitments are reflected in the financial statements. The SRC has in place policies and procedures to manage and avoid situations of conflicts of interest. Volunteers, employees and board members are advised to avoid situations that may give rise to conflicts of interest and are required to make full declaration and disclosure should it inevitably arise. This ensures that all parties will act in the best interests of the Society.

### Investment Policy and Objectives

The Finance and Investment Committee reviews and invests the SRC's funds in accordance with the Trustee's Act and in compliance with the guidelines set by the Council. The SRC's funds are currently invested in quasi-government and corporate fixed-income bonds, preference shares in local financial institutions and deposits in financial institutions. These investments are made with the primary objective of capital preservation and to provide an investment return for the Society. The portfolios are closely monitored and periodic reviews are conducted by the Finance and Investment Committee.

### Role of the Governing Board

The Governing Board's role is to provide strategic direction and oversight of the SRC's programmes and objectives and to steer the charity towards fulfilling its vision and mission through good governance. The board:

- Approves the budget for the financial year and monitors expenditure against budget;
- Reviews and approves quarterly financial statements;
- Regularly monitors the progress of the charity's programmes

# Profile of Council Members

Name	Current Council Appointments		Occupation	Past Council Appointment	
	Appointment	Effective Date		Appointment	Date
Mr Tan Kai Hoe	Chairman	1 Dec 2020	President & CEO Accuron Technologies Ltd	Council Member Chairman, FIC Member, AC Council Member Chairman, CGNC	27 Jun 2016 - 30 Nov 2020 27 Jun 2017 - 20 Sep 2020 27 Jun 2016 - 26 Jun 2017 Jun 2011 - Jun 2014 Jun 2012 - Jun 2013
Ms Tan Poh Hong	Vice Chairman Chairman, AC Member, CGNC	23 Nov 2020 24 Jun 2019 28 Jun 2021	Assoc Prof (Adjunct) National University of Singapore	Council Member Member, AC	27 Jun 2017 - 22 Nov 2020 27 Jun 2017 - 23 Jun 2019
Mr Allan Yeo	Chairman, FIC Council Member	21 Sep 2020 27 Jun 2016	Senior Advisor, Clermont Holdings, Healthcare Group	Chairman, CGNC Member, FIC Member, CGNC Member, FRC	24 Jun 2019 - 20 Sep 2020 27 Jun 2017 - 23 Jun 2019 30 Jun 2014 - 28 Jun 2015 27 Jun 2016 - 23 Jun 2019
Mr Ling Khoon Chow	Chairman, CGNC Council Member	21 Sep 2020 27 Jun 2017	Principal Beatty Secondary School	Chairman, HRC Member, HRC	24 Jun 2019 - 20 Sep 2020 27 Jun 2017 - 23 Jun 2019
Ms Agnes Eu	Chairman, HRC Council Member	21 Sep 2020 19 Aug 2019	Chief Executive Home TeamNS	Member, HRC	24 Jun 2019 - 20 Sep 2020
Mr Benjamin William	Council Member Chairman RCHD MC Member, CHAIR	21 Jun 2012 30 Jun 2014 20 Jun 2013	Secretary General / CEO Singapore Red Cross Society		
Ms Terene Seow	Council Member Chairman, FRC Member, RCHD MC	25 Jun 2018 24 Jun 2019 24 Jun 2019	Financial Services Director AIA	Member, FRC	27 Jun 2017 - 23 Jun 2019
Dr Mohammad Zaidi Bin Ariffin	Council Member Member, HRC	24 Jun 2019 24 Jun 2019	Research Fellow Delta-NTU Corporate Laboratory for Cyber Physical Systems	Member, Management Committee	27 Jun 2016 - 24 Jun 2018
Mr George Goh	Council Member Member, CHAIR	21 Sep 2020 21 Sep 2020	Executive Chairman, Ossia International Ltd	Ex-Officio, Council	19 Aug 2019 - 20 Sep 2020
Mr Koh Yat Chung	Council Member Member, AC Member, FRC	24 Jun 2019 24 Jun 2019 24 Jun 2019	Retired		

Bios on our website [Redcross.sg](http://Redcross.sg)

## Council Meeting Attendance Record

Role in the Singapore Red Cross	Name	Council Attendance for 2021
Chairman	Mr Tan Kai Hoe	5/5
Vice Chairman and Chairman, Audit Committee	Ms Tan Poh Hong	5/5
Secretary General/CEO Chairman, Red Cross Home for the Disabled Management Committee	Mr Benjamin William	5/5
Chairman, Corporate Governance and Nomination Committee	Mr Ling Khoon Chow	4/5
Chairman, Finance and Investment Committee	Mr Allan Yeo	3/5
Chairman, Fundraising Committee	Ms Terene Seow	5/5
Chairman, Human Resource and Compensation Committee	Ms Agnes Eu	5/5
Chairman, Committee for Humanitarian Assistance and International Relief (from 28 June 2021)	Mr Dennis Mark	5/5

Role in the Singapore Red Cross	Name	Council Attendance for 2021
SRC Council Members	Prof (Dr) V Anantharaman (up to 27 June 2021)	2/2
	Mr George Goh	5/5
	Mr Koh Yat Chung	5/5
	Dr Mohammad Zaidi Bin Ariffin	5/5
	Mr Murali Raja Rajaram	5/5
	Ms Roshini Prakash Nair	3/5
	Dr Saiful Nizam Bin Subari	5/5
	Ms Tracey Woon	5/5
	Dr Yap Kwong Weng	5/5
	Ms Usha Chandradas (from 28 June 2021)	3/3
	Mr Steve Lee (from 28 June 2021)	3/3
Dr Ganesh Ramalingam (from 28 June 2021)	1/3	

The above reflects the meetings held during the terms of respective members.

Name	Current Council Appointments		Occupation	Past Council Board Appointment	
	Appointment	Date		Appointment	Date
Ms Roshini Prakash Nair	Council Member Vice Chairman, RCHD MC Member, HRC	27 Jun 2016 1 Dec 2019 20 Sep 2020	Products Director, Knowledge and Insights Asia Venture Philanthropy Network	Member, AC Member, RCHD MC	27 Jun 2017 - 20 Sep 2020 27 Jun 2016 - 30 Nov 2019
Mr Dennis Mark	Council Member Chairman, CHAIR	25 Jun 2018 28 Jun 2021	Adjunct Lecturer Singapore Polytechnic	Member, CHAIR Member, FIC	24 Jun 2019 - 27 Jun 2021 21 Sep 2020 - 27 Jun 2021
Mr Muralli Raja Rajaram	Council Member Member, RCHD MC Member, CGNC	19 Aug 2019 21 Sep 2020 28 Jun 2021	Partner K&L Gates Straits Law LLP		
Dr Saiful Nizam Bin Subari	Council Member Member, AC	27 Jun 2017 21 Sep 2020	General Practitioner MyHealth Medical Centre	Member, CHAIR	30 Jun 2014 - 20 Sep 2020
Ms Tracey Woon	Council Member Member, FIC	19 Aug 2019 21 Sep 2020	Retired		
Dr Yap Kwong Weng	Council Member Member, CGNC	24 Jun 2019 21 Sep 2020	Associate Partner, EY-Parthenon		
Mr Steve Lee	Council Member Chairman, Integrated Health Information Systems	28 Jun 2021 25 Jun 2018	Chief Security Officer, SP Group		
Dr Ganesh Ramalingam	Council Member Member, CHAIR	28 Jun 2021 28 Jun 2021	General Surgeon, G&L Surgical Clinic		
Ms Usha Chandradas	Council Member Member, FIC	28 Jun 2021 28 Jun 2021	Lawyer and Co-founder of Plural Art LLP		

Bios on our website [Redcross.sg](http://Redcross.sg)

# Disclosures Related to the Council

## Role & Responsibilities

The Council is responsible for carrying out the objectives of the Singapore Red Cross Society ("Society") as laid out in the Society's Constitution ("Constitution").

## Evaluation of Board Effectiveness

Council members complete a self-evaluation checklist annually and their responses are tabled for approval at the last Council meeting of the year (in May).

## Reappointment & Re-nomination Process

It is stated in the Constitution that elected Council members are elected (or re-elected) at the Annual General Meeting and shall hold office for two years. If there is any vacancy for appointed members, CGNC has the power to nominate new Council members.

## Board Selection & Recruitment

It is stated in the Constitution that the Council comprises the Chairman (appointed by the President of Singapore), Secretary General (constitutionally appointed), eight members appointed by Chairman on account of their knowledge and expertise and nine Elected Members at the AGM. For appointed members, the Corporate Governance and Nominations Committee ("CGNC") is given the power to nominate candidates for Council's consideration.

## Conflict of Interest

On an annual basis, Board members and employees sign a Conflict of Interest declaration form. They will abstain from any transaction or decision in which they may have a real or perceived conflict of interest.

## Training

The Secretariat will inform the Council at the first meeting of the year (in June) of the training courses that would be of interest to the Council members. During the year, Council members are also updated on new courses that are available. As a part of professional development, the Society pays for these courses attended by Council members.

## Remuneration of Board Members

None of the Council members are remunerated for their role. The Secretary General, while constitutionally appointed as a member of the Council, is only remunerated for his executive role as the Secretary General / CEO of the Society. On an annual basis, a panel (comprising Chairman and the respective Chairpersons of the Oversight Committees) evaluates the performance of the Secretary General.

**FIC** Finance and Investment Committee  
**AC** Audit Committee  
**HRC** Human Resource and Compensation Committee  
**CGNC** Corporate Governance & Nomination Committee  
**ITAP** Information Technology Advisory Panel

**FRC** Fundraising Committee  
**CHAIR** Committee for Humanitarian Assistance and International Response  
**RCHD MC** Red Cross Home for the Disabled Management Committee  
**SRCA AP** Singapore Red Cross Academy Advisory Panel



## Volunteer Management Policy

The Society implemented a Volunteer Management System that is open to all to sign-up and choose their affiliation with Singapore Red Cross as a volunteer or with two types of paid membership (Life and Subscribing) as part of the registration process. Both volunteers and members have the same access to the volunteering and training opportunities that the Society offers.

Through the Volunteer Portal they also can choose their volunteering interest, availability and services to participate and contribute. To assist them in the start of their volunteering journey, they are invited

to participate in the Volunteer Induction Session where introduction to the organisation's mission, vision, and the volunteer opportunities available are presented.

Volunteers are developed and utilised in multiple facets from a general volunteer capacity, use their skills on a project based engagement or as experts based on the professional experience depending on their commitment, interest and availability.

## Non-Disclosure Agreement

Employees are required to sign a non-disclosure agreement that covers confidential information relating to the products, services, ideas, business, personnel, trademarks, copyrights, the intellectual property or commercial activities of SRC, including but not limited to formulas, systems and presentation, compilation, devices, concepts, techniques, processes, data which individually may, or may not be confidential, which

information is not generally known to the public and either derives value, actual or potential, from not being generally known to the public and either derives value, actual or potential, from not being generally known, or has a character such that SRC has a legitimate interest in maintaining its secrecy.

## Gift Acceptance Policy

The Gift Acceptance Policy ("Policy") aims to guide employees on the proper discipline, manner and procedure to process, approve or reject offers of gifts and other benefits from external parties, to ensure that the image and corporate integrity of the Singapore Red Cross Society (SRC) are not compromised. It will also serve to protect the staff and volunteers of the SRC by providing

clear guidelines on the acceptance of gifts and prohibited practices.

The aim of the Policy is to reinforce the notion that all employees and management must maintain the highest standards of integrity and uphold transparency in the conduct of the affairs of the SRC.

## Whistle Blowing Policy

The Whistle Blowing Policy is in place to drive governance and a systemic flow of information across the organisation. The management nurtures a strong culture of integrity by ensuring there are accessible feedback channels for all employees members of the public to the Audit Committee. For the application, misuse of process, procedure and Inquiry Panel, please [check out our Whistle Blowing Policy](#).

## Conflict of Interest Policy and Declaration

The Conflict of interest policy and declaration form will be read by the existing employees and upon recruitment as an acknowledgement of having understood the policy and that he/she will fully disclose to the Secretary General or (Chairman/Vice Chairman) when a conflict of interest situation arises.

## Remuneration Matters

Employees are not involved in setting their own remuneration.

# Governance Evaluation Checklist (Enhanced Tier)

S/N	Code guideline	SRC Compliance
<b>Board Governance</b>		
1	Induction and <b>orientation</b> are provided to incoming Board members on joining the Board.	Complied
	<b>Are there Board members holding staff appointments? (Skip items 2 and 3 if 'No')</b>	Yes
2	Staff does <b>not chair</b> the Board and does <b>not comprise more than one-third</b> of the Board	Complied
3	There are written job descriptions for their executive functions and operational duties which are <b>distinct from their Board roles</b> .	Complied
4	There is a <b>maximum limit of four consecutive</b> years for the Treasurer position (or equivalent e.g. Finance Committee Chairman or person on Board responsible for overseeing the finances of the charity)	Complied
5	All Board members submit themselves for <b>re-nomination and re-appointment</b> , at least once every three years.	Complied
6	The Board conducts regular <b>self-evaluation</b> to assess its performance and effectiveness once per term or every three years, whichever is shorter.	Complied
	<b>Are there Board member(s) who have served for more than 10 consecutive years (Skip 7 if 'No')</b>	No
7	The charity discloses in its annual report the <b>reasons for retaining Board member(s) who have served for more than 10 consecutive years</b> .	N.A.
8	There are <b>documented terms of reference</b> for the Board and each of its Board committees.	Complied
<b>Conflict of Interest</b>		
9	There are documented procedures for Board members and staff to declare actual or potential <b>conflicts of interest</b> to the Board at the earliest opportunity.	Complied
10	Board members <b>do not vote or participate</b> in decision-making on matters where they have a conflict of interest.	Complied
<b>Strategic Planning</b>		
11	The Board periodically reviews and approves the strategic plan for the charity to ensure that the activities are in line with its objectives.	Complied
12	There is a documented plan to <b>develop the capacity and capability</b> of the charity and the Board monitors the progress of the plan.	Complied
<b>Human Resource and Volunteer Management</b>		
13	The Board approves <b>documented human resource policies</b> for staff.	
14	There is a <b>documented Code of Conduct</b> for board members, staff and volunteers which is approved by the Board.	Complied
15	There are processes for regular supervision, appraisal and professional development of staff.	Complied
	<b>Are there volunteers serving in the charity? (skip item 15 if "No")</b>	
16	There are volunteer management policies in place for volunteers.	Complied
<b>Financial Management and Internal Controls</b>		
17	There is a documented policy to seek the Board's approval for any loans, donations, grants or financial assistance provided by the charity which are not part of the charity's core charitable programmes.	Complied
18	The Board ensures that <b>internal controls for financial matters</b> in key areas are in place with <b>documented procedures</b> .	Complied

S/N	Code guideline	SRC Compliance
19	The Board ensures reviews on the charity's internal controls, processes, key programmes and events are regularly conducted.	Complied
20	The Board ensures that there is a process to <b>identify, regularly monitor and review</b> the charity's <b>key risks</b> .	Complied
21	The Board approves an <b>annual budget</b> for the charity's plans and regularly monitors its expenditure	Complied
	Does the charity invest its reserves (e.g. in fixed deposits)? (skip item 22 if "No")	
22	The charity has a <b>documented investment policy</b> approved by the Board.	Complied
<b>Fundraising Practices</b>		
	<b>Did the charity receive cash donations (solicited or unsolicited) during the year? (Skip item 22 if 'No')</b>	
23	All collections received (solicited or unsolicited) are <b>properly accounted for</b> and <b>promptly deposited</b> by the charity.	Complied
	<b>Did the charity receive donations-in-kind during the year?</b>	Complied
24	All donations in kind received are <b>properly recorded</b> and <b>accounted for</b> by the charity.	Complied
25	The charity discloses in its annual report i) Number of Board meetings in the year, and ii) Individual Board member's attendance.	Complied
	<b>Are Board members remunerated for their Board services? (skip items 25 and 26 if 'No')</b>	
26	<b>No</b> Board member is involved in setting his or her own remuneration	Complied
27	The charity discloses the <b>exact</b> remuneration and benefits received by each Board member in its annual report. <b>OR</b> The charity discloses that no Board members are remunerated.	Complied
	<b>Does the charity employ paid staff (Skip items 27, 28 and 29 if 'No')</b>	
28	No staff is involved in setting his or her own	Complied
29	The charity discloses in its annual report i) The total annual remuneration (including any remuneration received in its subsidiaries), for <b>each of its three highest paid staff</b> , who each receives remuneration <b>exceeding \$100,000</b> , in bands of \$100,000; and ii) If any of the three highest paid staff also serves on the Board of the charity. <b>OR</b> The charity discloses that none of its staff receives more than \$100,000 in annual remuneration each.	Complied
30	The charity discloses the number of paid staff who are close members of the family of the Executive Head or Board Members, who each receives remuneration exceeding \$50,000 during the year, in bands of \$100,000  <b>OR</b> The charity discloses that there is no paid staff who are close members of the family of the Executive Head or Board Member, who receives more than \$50,000 during the year.	Complied
31	The charity has a documented communication policy on the release of information about the charity and its activities across all media platforms.	Complied

# Financial Processes

## Procurement and Delegation of Authority

The Society procures via an open Invitation to Quote that is posted on a publicly-accessible third-party procurement website. A vendor is chosen after a careful evaluation of the various bids submitted. All procurement valued at more than \$50,000 are conducted via an open Tender process. The successful vendor is selected after evaluation by a Tender Evaluation Panel.

All payments from the Society's bank accounts are effected by dual signatories which include the Chairman, Vice-Chairman, members of the Finance & Investment Committee, the Secretary-General and the Director of Finance. The signatories authorise payments based on an approval matrix.

## Financial Information

Throughout the Singapore Red Cross – whether it is providing relief to survivors of disaster, blood to hospital patients, first aid training to the public, or emergency social services to citizen – we do our utmost to maintain our reputation as one of Singapore's most trusted charity. It is through the support of

compassionate people like you which enables us to succeed.

Find out about the Singapore Red Cross fiscal responsibility efforts by checking out our [Annual Reports](#).

## Reserves Policy

The Singapore Red Cross maintains a [reserve](#) to ensure the sustainability of its programmes in the unlikely event that funding or donations fall short of the required programme expenditure. Based on the 2021 audited financial statements, the Society has a reserves ratio (unrestricted funds) of 1.6 years.



Uplifting Lives

# ElderAid

“Seniors have pride and rarely open up to strangers about the dire situation they are in. We must earn their trust and be there for them for the long run. More often than not, they just want to be heard.”

Ravis Cherry Tan, [ElderAid](#) volunteer



As an ElderAid volunteer, Ravis Cherry Tan brings the priceless gift of care and friendship to isolated seniors who live alone by visiting or calling them fortnightly to keep their loneliness at bay. Her interactions with the elderly revealed their financial struggles— some had late breakfasts which doubled up as lunch. Wherever there were unmet needs, the long-serving volunteer would direct the seniors to the Singapore Red Cross (SRC) humanitarian services or available assistance schemes.

Besides visiting or calling the elderly fortnightly, ElderAid volunteers also engage the seniors in monthly kitchen activities at Our Tampines Hub and birthday celebrations at a Senior Activity Centre, prior to COVID-19. Amidst the pandemic, outings were scaled down, with physical befriending sessions pivoted online and birthday celebrations held virtually.

In 2021, SRC ElderAid achieved a milestone with the appointment by SingHealth (Changi General Hospital) as its key befriending partner in Singapore’s eastern district. We forged ahead to extend services to the isolated elderly, with special care for their mental health.

In a bid to safeguard their well-being, we continued with the packing and distribution of more than 2,000 customised care packages for seniors in 2021. We also worked closely with Dream Cruises to organise a cruise experience for seniors and volunteer befrienders.

Plans are in the pipeline to enhance our footprint by expanding to another district. SRC will also provide a one-stop medical concierge service to assess the physical, mental and living conditions of vulnerable elderly while ascertaining their needs to identify the humanitarian services to be extended to them.



## Partnerships

- SingHealth – Changi General Hospital referred clients to enrol in SRC’s ElderAid service
- Agency for Integrated Care coordinates services for seniors
- SMRT Corporation provided venue sponsorship at Tampines MRT for six months for storage of care packages
- Our Tampines Hub Wellness Centre provided venue sponsorship for seniors to engage in activities for 12 weeks
- Kampung Senang provided venue sponsorship for SRC to conduct activities
- Dream Cruises hosted a visit for SRC’s ElderAid beneficiaries and befrienders onboard World Dream in celebration of year-end holidays

**419**

ElderAid Beneficiaries

**210**

ElderAid Volunteers



# Family LifeAid



**“The monthly supermarket vouchers relieve my financial burdens. Now, my children can eat healthily. Thank you, Singapore Red Cross.”**

Chung Man Nghi, Family LifeAid Beneficiary

After Chung Man Nghi’s husband passed away due to liver cancer in 2016, she became a single parent, with two young boys in tow, aged 11 and 14. As most of her family members live in Vietnam, Man Nghi was apprehensive about supporting her children on her own. Yet, her love for them enabled her to navigate through adversities with strength and resilience.

The Community Centre in Man Nghi’s vicinity referred her to the Singapore Red Cross for assistance. Since enrolling in our [Family LifeAid programme](#), Man Nghi has been receiving monthly supermarket vouchers, enabling her to put healthy food on the table for her children. A dietician also provided recommendations on nutritious food.

Besides uplifting the lives of single-parent families such as Man Nghi’s, SRC extends aid through the provision of supermarket vouchers to skipped-generation families (families with grandparents looking after the grandchildren), the working poor and families with persons with disabilities.

In 2021, FairPrice Foundation adopted SRC’s Family LifeAid programme for three years, to support 150 to 200 families annually. Following the easing of restrictions, FairPrice volunteers joined us in house visits, to help put food on the table for underprivileged families.

Going forward, plans are underway for Family LifeAid to extend aid to include the provision of milk powder and diapers to families with infants, and young children.

**\$390,000**

in Food Vouchers Distributed Annually

**46**

Family LifeAid Volunteers

**940**

Family LifeAid Beneficiaries

## Partnerships

FairPrice Foundation committed \$1.2 million towards SRC’s Family LifeAid Meals with Love for three years, to empower an estimated 2,250 individuals from 450 low-income families with their choice of fresh, nutritious foods, over a six-monthly cycle for each family.



# Young Hearts



**40**

Children in the Young Hearts Programme

**35**

Young Hearts volunteers

SRC [Young Hearts](#) volunteers offer storytelling, tuition, mentorship and holiday enrichment programmes for young children and adolescents aged four to 12 in Nee Soon East. These activities provide children from challenging family circumstances with the opportunities to advance in life while instilling moral values that shape them to become responsible and socially conscious citizens of the future.

“There have been many rewarding experiences—their warm greetings, friendships forged, conversations exchanged and games we played together. I’ve also learnt to be better at what I do, so I’ve truly gained more than I have given,” says Justina, one of the volunteers for SRC Young Hearts.

In 2021, to ensure sustained relevance amidst the COVID-19 pandemic, Young Hearts streamlined its tuition based on academic levels, running classes every weeknight. The programme also offers a hybrid of in-person and online classes.

Going forward, we will lay the groundwork to set up a second centre at a void deck of rental flats in Nee Soon East.

## Highlights

Outings with kids to the Science Centre, Universal Studios Singapore and the Singapore Zoo.

## Partnerships

BYTE.sg conducted weekly science workshops for primary 3 and 4 children and brought children on outings to the zoo, parks and discovery centre.

**“Education is one of the most important gifts we can give a child. Young Hearts provides a platform to enrich the children’s learning journey from a young age, and that can easily create a big impact in the future. It is very fulfilling to see the children improve every week.”**

Justina Tan Hui Ru, Young Hearts volunteer.



# HealthAid

Community Health on Wheels

**“I am thankful and appreciative of the free blood pressure and sugar level scans, and talks on diabetic care and tips to keep active and fit.”**

Mdm Chen Chin Chee, Beneficiary, aged 85, in Mandarin, when the Singapore Red Cross (SRC) first launched its [Community Health on Wheels \(CHoW\) service](#).

Targeted at complementing the nation's healthcare network, the CHoW programme ensures better continuity of care while enhancing accessibility of medical support for the elderly and marginalised individuals, including migrant workers and foreign domestic workers.

In 2021, SRC stayed focused on core competencies by running psychosocial support activities from February to September 2021 following the easing of the COVID-19 restrictions. SRC organised art-as-therapy sessions and music jamming engagements for foreign domestic workers to enhance their mental well-being. These activities gained traction among our migrant friends, who provided feedback that the activities were interesting, engaging and a refreshing change from their usual activities.



## Charting the Future

Going forward, CHoW will forge partnerships with NGOs such as HealthServe to engage migrant workers. Subject to further easing of COVID-19 restrictions, CHoW will resume physical health checks and talks on health, diet and well-being for small groups of seniors, thereby amplifying the value proposition to seniors. These talks and health checks will leverage the ElderAid beneficiary engagement sessions at Kampung Senang Activity Centre to ensure the well-being of seniors while complying with safe distancing measures. Riding on the environmentally friendly bandwagon, CHoW will tap into digital forms instead of physical assessment forms.

## Partnerships

To harness the synergy of partners, CHoW collaborated with HealthServe to prepare care packages donated by SRC for migrant workers of Cochrane Recreation Centre and West Coast Dormitory. The tightening of restrictions in 2021 put the brakes on physical health checks and talks. Engagements with foreign domestic workers were pivoted to online.

**101**

Foreign Domestic Workers Benefited from CHoW's Psychosocial Support Activities

**1,000**

Care Packages for Migrant Workers

**89**

Volunteers in Nurses Network

**20**

Volunteers in Social Work Network

**20**

Volunteers in Allied Health Network

# Home Monitoring & Eldercare



Mdm Supramaniam Danalekshumy, 72, has been living alone since her husband passed away five years ago. Battling medical conditions such as high blood pressure and heart, lung and kidney problems, she runs the risk of collapsing alone without anyone coming to her aid.

She was introduced to the Singapore Red Cross' (SRC) [Home Monitoring and Eldercare \(HoME+\) system](#), a social enterprise which leverages non-intrusive, motion-sensing technology to safeguard the well-being of elderly clients and persons with disabilities who live alone. When in distress, the elderly can also activate a panic button to seek help. Since the HoME+ system was implemented in her home in 2019, Mdm Danalekshumy has been assured that help would be always around the corner.

**“When the system detects inactivity, the community responder will contact me to check if I am alright. It is good to be assured that someone cares for me in case anything happens.”**

Mdm Supramaniam Danalekshumy, HoME+ Beneficiary

“I need not worry. It is a safety net for seniors living on their own, post-surgery patients and those with disabilities,” Mdm Danalekshumy says.

Mdm Danalekshumy is one of many satisfied clients of SRC's HoME+ and its network of dedicated community responders.

HoME+ is targeted at reaching out to 600 households islandwide and to be a national programme.

**208**

Households Protected by HoME+

**63**

Community Responders



# Red Cross Home for the Disabled & Day Activity Centre



**“At the visit, we learnt about RCHD’s operations, and were touched by the professionalism and warmth of the caregiving team.”**

**Steven Lau, Founder of BlueStar Charity Asia**

Diagnosed with Down syndrome, spastic quadriplegia, and paralysis, Goh Quan Yao has been staying at the [Red Cross Home for the Disabled \(RCHD\)](#) since 2011, after his father had passed away. Now 29, Quan Yao can push himself in his wheelchair and feed himself. The cheerful young man enjoys colouring, drawing, watching wrestling videos and interacting with volunteers. He communicates with one-word verbal gestures and uses his augmentative and alternative communication device to express himself further. He is dependent on a caregiver for activities of daily living at RCHD.

[RCHD and Day Activity Centre for the Disabled \(DAC\)](#) provide residential, respite and daycare for close to 100 persons with severe and multiple disabilities. Besides attending to their daily needs, SRC’s dedicated team of nursing aides, healthcare aides, physiotherapists, occupational and speech therapists also engage persons with disabilities in activities that enhance their physical, social and emotional well-being.

While some residents have families who

visit regularly, others reside at RCHD without any known family members. Some residents have been there since young. The RCHD is a haven for them. “At the visit, we learnt about RCHD’s operations, and were touched by the professionalism and warmth of the caregiving team,” shared Steven Lau, Founder of BlueStar Charity Asia, who has been raising funds for RCHD and DAC.

Building on the distinct advantage of its operational model, RCHD’s processes were highlighted in a best-practices seminar organised by SG Enable in July 2021. For RCHD’s meticulous efforts in ensuring the safety and well-being of its residents and caregivers amid the COVID-19 pandemic, RCHD received the United for Humanity Award at the SRC Awards in 2021. The award was a testament to our commitment to adopting the best practices to ensure that RCHD is a haven for its residents and caregivers. On a separate but related note, RCHD shared the measures undertaken to ensure good governance and mitigate the organisation’s operational risks at a sharing session facilitated by SG Enable with



**Steven Lau, third from left**

AWWA, as the latter will be establishing a new disability home at Loyang.

RCHD is undergoing routine maintenance, which is expected to be completed end of 2022. The premises were spruced up with a fresh coat of paint, installation of new ceiling fans and safety equipment. To generate cost savings on energy, lighting was replaced with LED lights.

The caregivers’ dormitories were renovated and equipped with a new ventilation system to stem the risk of contracting COVID-19. To stave off cross-infection amid the COVID-19 pandemic, RCHD was segregated into two zones and established a new therapy corner in each of the male and female wards.

SRC’s DAC established a garden for gardening therapy. SRC also procured a computerised interactive diversional therapy machine aimed at providing physical and cognitive exercises to the DAC clients indoors while simulating an outdoor environment. These were funded by the Community Silver Trust.

## Partnerships

- BlueStar Walkathon and Cycling virtual campaign, held from October to December 2021, raised \$247,650 for RCHD and DAC.
- Funds from BlueStar Charity Asia’s previous campaign financed the residents’ bedding, mattresses and side protection.

**83**

Residents Receiving 24/7 care at the Red Cross Home for the Disabled.

**16**

Clients of the Day Activity Centre for the Disabled.





# TransportAid



“My Medical Chaperone provides very good service. He is very caring, friendly, helpful and patient... Singapore Red Cross Medical Chaperones are angels. It’s heartwarming to see such nice people around. ”

Chua Bee Har, TransportAid Beneficiary



“Most taxi drivers whizz off in a flash when they see me in a wheelchair. They do not want to drive me because of the hassle involved. When I finally got to the hospital, I told the doctor that I did not want to go for another appointment, as it was so challenging to get to the hospital without transport,” lamented Chua Bee Har, aged 76.

The hospital connected Bee Har to the Singapore Red Cross (SRC) [TransportAid](#) and she enrolled in the programme towards the end of 2019. Since then, going for her medical appointments has been a breeze.

SRC pressed on with providing essential transport and medical chaperone services amid the COVID-19 pandemic, enabling 300 elderly and persons with disabilities to get to and from their life-sustaining healthcare. To enhance environmental sustainability, TransportAid has digitised its documentation.

Going forward, TransportAid will leverage an application system which automates and streamlines TransportAid’s operational processes. Through optimal collaboration with its stakeholders, TransportAid will continue to enhance client and beneficiary management while ensuring holistic service delivery.



**10,000**

Life - Sustaining Trips

**400**

TransportAid Beneficiaries

**14**

Vehicles

## Enhancing Resilience



# Blood Donor Programme

Serene Lee underwent a heart transplant surgery in 2014 for an inherited condition, dilated cardiomyopathy. The surgery and subsequent recovery required 15 units of O negative (O-) blood. Now, she is volunteering for the same patient support group that she had been a part of, when she was diagnosed with the condition.

**“I would like to thank the organ and blood donors for extending my life. I can take care of fellow patients because of the precious gift of life they have given me. You never know the number of lives you can save or extend, and the impact with these actions.”**

**Serene Lee, Blood Recipient**

She urges people to donate blood, especially for negative blood types that are rare and in demand.

Appointed the National Blood Donor Recruiter in 2001, the Singapore Red Cross Blood Donor Programme (BDP) works closely with the Blood Services Group of the Health Sciences Authority (HSA) to recruit, educate, retain and recognise blood donors to ensure a regular and adequate blood supply to meet the nation's transfusion needs. SRC collaborates with bloodmobile organisers and corporate partners to organise blood drives in the community while recruiting, training and managing a pool of volunteers involved in blood donation advocacy and education.

In 2021, SRC launched the 'One More Step' campaign aimed at encouraging potential donors to take small, incremental steps towards the eventual goal of being a regular blood donor and reminding the community that every step makes a difference whether it is to take an eligibility test or make a blood donation.

To engage and advocate blood donation among the younger generation



of technologically savvy donors while galvanising conversations about the lifesaving cause, SRC and HSA jointly launched these initiatives:

- The refreshed Blood Buddy, its official blood donation mascot.
- A digital Blood Donor Hall of Fame that recognises and honours the contributions of blood donors.
- The Journey of Blood which brings people on a virtual, immersive and educational journey on the blood donation process.
- The nation's first DonateBlood mobile app to put information at the fingertips of blood donors, enhancing their convenience and experience.
- Seasonal campaigns, collaterals and merchandise; and new media partnerships to enhance outreach to youth.

Volunteers played an indispensable role amid the COVID-19 pandemic. A pool of 500 volunteers was established to optimise the operational efficiency of the BDP through donor servicing, telerecruitment, blood donation advocacy at roadshows, blood banks and blood drives while assuaging the fears of first-time blood donors. Two hundred volunteers were deployed for the planning, conceptualisation and efficient operations of the virtual World Blood Donor Day 2021, in honour of the milestone donations of champion blood donors.

With the cancellation of 69 blood drives by community partners amidst the pandemic, the BDP team streamlined its operations and focused its attention on centre bookings to maintain blood stocks at healthy levels. Even though there were fewer weekly drives, there were more donors at each drive, thanks to bloodmobile organisers' impassioned publicity efforts. The appointment-booking and pre-screening system proved to be effective, but walk-ins constituted a significant proportion

of donors at mobiles and fixed sites. A re-booking initiative at fixed collection sites reaped some positive outcomes, with the take-up rate surging almost two-fold from 15 percent to 29 percent and fulfilment rate more than doubling, from 30 percent to 70 percent, in comparison to 2019.

Going forward, SRC will adopt strategies aimed at inspiring people, including the youth, to become regular blood donors, organise blood

drives and advocate blood donation among their network. Besides establishing strategic partnerships to advocate blood donation, BDP will liaise with groups of donors of different blood types to shore up blood stocks when those of a particular blood type plunge to critical levels, thereby maintaining adequate supply at all times. With an eye to the future, the BDP will continue to mobilise volunteers in donor servicing, telerecruitment and World Blood Donor Day.



## Partnerships

Grassroots Organisations (GROs), Interracial and religious Organisations (IROs) Schools, Uniformed groups, Corporates and Hospitals organised blood drives and centre bookings throughout the year. Some of the key noteworthy blood mobile organisers (BMOs) include the People's Association (Community Clubs), IHH Healthcare Singapore, Singapore

Armed Forces, RCY - NTU Chapter, RCY - NUS Chapter, Singapore Sindhi Association. The schools also took part in virtual learning journeys to develop a deeper understanding of the Blood Donor Programme.



**114,471**

Units of Whole Blood Collected

**69,032**

Blood Donors

**28%**

First Time Blood Donors

**42%**

Regular Donors

**264**

Centre Bookings

**196**

Mobile Blood Drives

**500**

Volunteers

# Singapore Red Cross Academy

"I know of trainees who learn first aid because a loved one did not survive a cardiac arrest. Why not learn first aid before something happens? By the time it happens, it might be too late," says [Singapore Red Cross Academy \(SRCA\)](#) first aid instructor Jeremy Luke Nonis.

**"First aid is a life-saving skill that everyone should learn, even the young. By providing first aid to someone in need, you can offer a lifeline and give someone the precious chance to recover and survive when you step forward to help."**

**Jeremy Luke Nonis, SRCA First Aid Instructor**

Jeremy is one of 70 first aid instructors at our Academy. SRCA trains people in a myriad of first aid courses for different needs: Standard First Aid, Child First Aid, a Caregivers' course in Elderly First Aid, Occupational First Aid and Psychological First Aid. SRCA is also an Institute for Humanitarian Studies, training the community in Emergency & Disaster Management, Humanitarian Education, Psychosocial Support, Youth Development and Continuing Professional Development.

SRCA established a training centre at SRCA@Westgate Tower in June 2021 (SRCA West Node) to enhance accessibility and convenience for people residing in or working in the western districts.

SRCA introduced the new Basic Child and Infant First Aid Workshop in January 2021 and developed and piloted the Basic Outdoor First Aid Workshop in November 2021.

Amidst the COVID-19 pandemic, the SRCA's Centre of First Aid and Life Support launched a micro-learning first aid programme in partnership with Singapore University of Social Sciences. SRCA's Centre of Psychosocial Support also ran psychological first aid training online for learners.



SRCA's Centre for Humanitarian Education worked in close partnership with SRC's Centre for Occupational Learning and Employment (COLE) to bolster capacity by upskilling or reskilling people to enhance their employment prospects.

Going forward, the establishment of SRCA West Node will set in motion the expansion of SRCA's footprint by establishing a presence in the community at different districts. SRCA will also unveil the Total Responder programme to boost its advocacy efforts of having a 'First Aider in Every Home' and equipping the community with psychological first aid skills. To stay relevant as Singapore moves towards living with COVID-19, SRCA will continue to embrace the virtual and micro-learning trajectory.

## Highlights

- Moderated and facilitated the Online Asia-Pacific Regional First Aid Meeting 2021 in collaboration with the Global First Aid Reference Centre
- Renewed the Basic Cardiac Life Support + Automated External Defibrillator Instructor Training Centre (BCLS+AED ITC), accredited by the Singapore Resuscitation and First Aid Council (SRFAC)
- Renewed the Standard First Aid Training Centre accredited by the Singapore Resuscitation and First Aid Council (SRFAC)
- Awarded the ISO 29993: 2017 for Occupational First Aid, accredited by the Singapore Accreditation Council (SAC)
- Appointed as the Standard First Aid Instructor Training Centre (SFA ITC), accredited by the SRFAC
- Certified 60 learners on World First Aid Day in BCLS+AED with involvement of 20 Volunteer Trainers and Certified 78 learners on World Restart A Heart Day in BCLS+AED with involvement of 20 Volunteer Trainers



**5,990**

People trained in First Aid & Life Support Courses and attended Awareness Talks & Demonstrations

**1,505**

People trained in Psychological First Aid and attended Awareness Talks

**321**

Number of star reviews on Google for the three locations

# Community FirstAid

"We had to calm him down before we bandaged him. A few hours later, before heading home, the boy asked his dad to bring him back so he could thank us for coming to his aid. He even told us he wanted to join us in the future. He made us feel that our efforts were worth it," recounted Chong Chiew Mei, a First Aider on Wheels (FAOW) volunteer, who provided first aid to a preschooler who fell off his bike.

**"Calmness is important. When casualties approach us, they will be panicking, as they are in pain. It helps if the volunteer stays calm, as that helps the casualty to relax. We are not only providing first aid physically but also psychologically."**

Chong Chiew Mei, First Aider on Wheels Volunteer

Chiew Mei is one of several volunteers who cycle around East Coast Park and Pulau Ubin on weekends to provide first aid to park-goers in need. To expand its reach, the Singapore Red Cross piloted Community Responder@ Jurong Lake Gardens. Apart from FAOW, our community first aiders provide first aid coverage at national and community events to enhance resilience in the community.



## Key Achievements

First aiders were deployed in national and community events such as National Day Parade 2021, Chingay Parade 2021, Istana Open House and Para-Athletics Singapore.

Leveraging virtual video conferencing platforms, SRC continued to engage volunteers to support Community FirstAid.

SRC also transitioned to digital casualty logs and records.

Moving ahead, SRC will mobilise its First Aid and Medical Transport Service to support more community events, as restrictions are lifted and safety measures relaxed.

## Highlights

Provided first aid coverage at

- National Day Parade 2021
- Chingay Parade 2021
- Istana Open House
- Para-Athletics Singapore



**575**

Casualties Received FirstAid

**480**

Hours of First Aid Coverage

**84**

Active & New Volunteers Certified for Standard First Aid + Automated External Defibrillator

**10**

National and Community Events



# Global Engagement

The SRC connects with, and supports partners in the Red Cross and Red Crescent Movement and other humanitarian players in providing humanitarian aid, water and sanitation, healthcare and psychosocial support for disaster-stricken communities.

Our **Global Engagement (GE)** team identifies early recovery and long-term rebuilding projects, allocates the funds raised and oversees projects from conception to completion while reuniting families separated by disasters or armed conflicts via the 'Restoring Family Links' service. In addition, GE organises capacity-building programmes that train, equip and empower volunteers and overseas communities with the knowledge, expertise and skills in disaster response and management.

Apart from disaster response, GE enhances pandemic preparedness in the region through the Centre of Excellence for Pandemic Preparedness (CoEPP) and humanitarian engagement through outreach events and workshops.

Consolidating its position as a thought leader in humanitarian work, SRC organised a thematic virtual session for health focal points of National Societies in Southeast Asia and South Asia; and at the 18th SEA Red Cross Red Crescent Leadership Meeting, provided updates on the Centre of Excellence for Pandemic Preparedness (CoEPP) and championed the establishment of a SEA regional network of responders.



GE organised the Humanitarian Conference, themed 'Nurturing Young Humanitarians for Action' and featuring speakers from the humanitarian field in the panel discussion. The hybrid (virtual and in-person) event was attended by 200 participants. GE also organised the inaugural SRC Humanitarian Innovation Challenge, where 20 teams from 10 schools pitched new ideas and approaches pertaining to humanitarian trends, issues and crises.

The SRC provided support and relief assistance to 12 disasters and crises through the Red Cross and Red Crescent Movement. GE also established two volunteer groups—the International Humanitarian Law Interest Group and the Restoring Family Links Volunteer Caseworkers—and trained volunteers in personal protective equipment (PPE) and logistics to advance its humanitarian efforts in these areas.

Going forward, GE will focus on enhancing engagement and strengthening capacity to develop a stronger pool of volunteers, leaders and trainers in disaster response and technical areas. GE will also share the expertise and experience to ratchet up capacity building programmes run by other National Societies, targeted at empowering their employees and volunteers.

Approximately  
**5.5 million**

People benefited from SRC's Overseas Support

**359**

Volunteers in the Disaster Surveillance Team



# Disaster Relief

Area	Disaster	SRC's Response
Afghanistan	Humanitarian Crises	Launched a public fundraising appeal for relief and recovery, with a focus on emergency healthcare and restoration of livelihoods to the affected communities
Europe & China	Floods and Landslides	Contributed US\$150,000 (US\$50,000 each) to the Belgian Red Cross, the German Red Cross and the Red Cross Society of China to support relief and recovery efforts
Gaza & West Bank	Conflict	Committed US\$100,000 towards the Palestine Red Crescent Society (PRCS) Emergency Medical Service (EMS) for the distribution of emergency medical equipment and relief aid in displaced shelters for affected communities
Haiti	Earthquake	Launched a public fundraising appeal
Malaysia	Floods	Contributed S\$50,000 for relief aid distribution, cash grants and psychosocial support mounted by the Malaysian Red Crescent Society (MRCS) to aid 2,996 affected families in Johor, Pahang and Kelantan
Malaysia	Floods	Contributed US\$100,000 in humanitarian aid, clean water and sanitation (US\$50,000 each) to MRCS and the Philippine Red Cross in support of their relief efforts.
The Philippines	Typhoon Rai	
South Kalimantan	Floods	Contributed S\$150,000 to support relief aid and recovery efforts of Palang Merah Indonesia (PMI, the Indonesian Red Cross) for communities affected by the South Kalimantan floods and Sulawesi earthquake
Sulawesi	Earthquake	
Timor Leste	Floods and Landslides	Committed US\$75,000 to support relief aid distribution and recovery operations organised by the Timor Leste Red Cross (CVTL) for communities in Manatuto and Viqueque municipalities

# Ongoing Recovery & Rebuilding Projects

Country	Ongoing Recovery / Rebuilding Projects
China	COVID-19 recovery projects incorporating livelihood assistance and agricultural support, care packages for families with children requiring regular treatments in hospitals and back to school projects
India	Medical clinic in Perumbakkam, Tamil Nadu
Japan	Singapore-Rikuzentakata Scholarship for university students from low-income families in Rikuzentakata city
Laos	Building and rehabilitation of Thong Thea Middle School, Thaouan Primary School and Donemaung Primary School
Lebanon	Provision of medical equipment, PPE and medical consumables, and support for emergency vehicle repairs and maintenance
Nepal	Rebuilding and rehabilitation of at least 10 schools and four health facilities; livelihood support by training families how to rear goats and providing resources for these families to do goat farming
The Philippines	Provision of shelter kits for 33 families affected by the Taal Volcano eruption

## Partnerships

- The International Federation of Red Cross and Red Crescent Societies (IFRC) and regional National Societies provided coordination support for SRC's efforts in its COVID-19 International Response & Overseas Disaster Response
- Pan Indian Institute of Management (Pan IIM), Pan Indian Institute of Technology (Pan IIT), the Singapore Indian Chamber of Commerce and Industry (SICCI) and the Little India Shopkeepers & Heritage Association (LISHA) launched major campaigns to raise funds and connected SRC with suppliers and partners in its COVID-19 India Response
- Marina Bay Sands provided the venue sponsorship for the Humanitarian Conference 2021
- Duke-NUS and Mastercard participated in the Overseas Disaster Deployment Training 2021
- 3M supplied PPE for our PPE training, and HELP Logistics conducted a logistics training for our staff and volunteers
- The International Committee of the Red Cross (ICRC) conducted training sessions and provided advice for SRC's IHL Interest Group

# COVID-19 International Response

SRC launched a public appeal to raise funds for the procurement and delivery of oxygen supplies and other medical equipment in India. The response eventually expanded to SEA, South Asia, Africa and the Middle East & North Africa (MENA) region. The COVID-19 International Response public fundraising appeal was launched in June 2021. Committed to rendering aid to countries in the fight against the COVID-19 pandemic, GE procured and delivered 4,609 oxygen concentrators, 2,510 oxygen cylinders and 215 ventilators, as well as medical supplies to countries, including the MENA region.

**30**  
Countries

**Contributed**  
**4,846,600**  
Surgical Masks

**13,000**  
Reusable Masks

**1000**  
PPE Gowns

**150,000**  
Latex Gloves

**4609**  
Oxygen Concentrators

**2,510**  
Oxygen Cylinders

**215**  
Ventilators

**2,000**  
Flowmeters

**48,000**  
Phosphate Buffered Saline Vials

**50,000**  
Nasal Cannulas

**2,000**  
Pairs of Walking Shoes for Emergency Responders



# Mobilising the Power of Humanity



# Volunteer Mobilisation

“For more than 70 years, the Singapore Red Cross has mobilised the power of humanity and catalysed volunteerism, philanthropy and partnerships to enhance resilience in communities at home and abroad. I am heartened to see individuals and organisations contribute readily and generously towards this cause.”

President Halimah Yacob  
Singapore Red Cross Patron

“I would like to recognise and thank each of you volunteers for your time and effort, your talent and wealth, and your partnership and leadership, all of which you have freely and generously given towards our humanitarian endeavours over the past years.” said Singapore Red Cross (SRC) Chairman Tan Kai Hoe on International Volunteer Day 2021.

Indeed, volunteers are at the heart of SRC, pumping life into the various humanitarian work that it engages in, uplifting lives and enhancing resilience in the community.

Building on solid fundamentals, SRC's **Volunteer Management** rolled out Phase 2 of the **Volunteer Management System (VMS)** in 2021, a one-stop portal for employees, volunteers, donors and corporate volunteers. Incorporating new features such as a dashboard, calendar and reporting functions, the VMS leverages a user-friendly and interactive platform to facilitate the effective management of events and boost volunteer engagement while improving efficiency.

Twenty-three volunteer leaders across different services underwent a comprehensive three-month Volunteer Leadership Programme to empower them with the core competencies to serve the community with passion, commitment and leadership. In addition, SRC's Volunteer Management (VM) established the Volunteer Induction Volunteer Workgroup to sharpen the execution of the orientation programme for newly minted volunteers while



Outstanding Service Award Recipients

sharing SRC's humanitarian services, volunteering opportunities and personal volunteering journeys to inspire them.

With limited volunteering opportunities and deployment due to changing pandemic restrictions and safety measures, VM has focused its efforts on its process improvements, digitalisation projects such as VMS, a volunteer microsite and implementing some remote/online volunteer opportunities to keep our volunteers engaged. VM also leveraged technology to streamline the membership application and renewal process with the introduction of an online payment gateway and the conversion of membership cards to digital format.

Going forward, VM will continue to explore novel ways to engage volunteers, such as volunteer workgroups, project-based engagement or leveraging their professional expertise. Riding on the success of the Volunteer Leadership Programmes and Volunteer Induction Sessions, more volunteer-led activities and initiatives spearheaded by volunteers for volunteers will be rolled out. VM will also develop and implement more skill-based training programmes for SRC's general pool of volunteers to bolster their capacities while providing opportunities for deployment.

## Highlights

- Piloted a Volunteer Manager Training to train SRC employees in key aspects of volunteer management to forge a deeper rapport with volunteers. The in-house training highlighted the SRC volunteer framework, the responsibilities of the Volunteer Manager, types of volunteers, challenges and best practices in building rapport and conflict and volunteer management.
- Implemented a new membership fee structure on 1 January 2022. Incorporating additional member discounts on specific training provided by the Singapore Red Cross Academy and the Global Engagement division, the revamped fee structure also offers retail discounts from the physical and online Shop+ stores.
- One hundred and fifty volunteers attended a virtual volunteer appreciation ceremony on 4 December, which recognised the tireless contributions of 355 volunteers in 2019 and 2020.



**4,285**

New General Volunteers

**508**

Volunteers Inducted

**1,757**

Life & Subscribing Members



High Commendation Award Recipients



Commendation Award Recipients



Commendation Award Recipients

# Red Cross Youth



Recipients of the President's Red Cross Youth Award in 2020 / 2021



Empowering the less privileged spurs Red Cross Youth (RCY) Cadet Leader turned Chapter Leader, Amos Kow and has kept him going as an RCY volunteer for close to two decades. Amos (extreme left) is one of more than 6,600 RCY members in the Singapore Red Cross (SRC). RCY has, through its curriculum, activities and programmes, empowered youth with essential life skills such as leadership, teamwork, discipline, resilience and perseverance among members in preschools, primary and secondary schools and tertiary institutions.

In 2021, the [Red Cross Junior](#) (RCJ) welcomed 14 new clubs for preschoolers. They collaborated with social service agencies and organised virtual activities for the juniors to interact with and engage the elderly residents in art and craft activities. This was part of Project Caring, Aid, Responsive and Empathy (C.A.R.E.) to demonstrate ways children care for others, thereby developing compassion and empathy among young children.

For the Uniformed Group, RCY's signature first aid competition was held on a virtual platform amidst the COVID-19 pandemic, albeit on a smaller scale.

Nine RCY cadets of Greendale Secondary represented RCY with the formation of an RCY contingent, participated in the National Day Parade (NDP) 2021 virtually and were featured on the Ministry of Education's (MOE) social media platforms as the MOE's Character and Citizenship Education Branch's (CCEB) Uniformed Group profiling project on NDP21.



RCY Chapters welcomed the Overseas Family School and the Canadian International School into the Red Cross family, expanding its reach. To support front-liners and advocate blood donation, the RCY-NTU Chapter conducted the webinar 'A Day as a Front Liner' and an educational blood donation advocacy talk. The RCY-SMU Chapter conducted its annual Project Advancing Community (Project AC) to engage the elderly on the importance of safety and first aid knowledge, and Project Developing Community (Project DC) to play their part in enhancing safety in the community with first aid advocacy in December 2021.

Amidst the pandemic, RCY youth leaders swiftly adapted to the new normal by leveraging virtual platforms to host training and engagement activities. With most advocacy activities at schools and communities coming to a standstill, RCY adapted by mobilising volunteers to support national initiatives of mask distribution and mouth gargle distribution.

Going forward, RCY will also develop the Youth Hub to provide youth with a platform to realise their volunteerism and humanitarian leadership aspirations. RCY will also ramp up its efforts to nurture, groom, retain and build the capabilities and capacities of volunteers and employees while empowering, mentoring and developing the youth leadership abilities. RCY will also expand the pool of partners to build robust relationships to achieve long-term objectives.

To nurture compassionate youths, RCJ will roll out Red Cross Junior@Community for juniors aged between five and nine to engage the next generation of humanitarians in meaningful service-learning experiences.

By bridging programmes from the lower primary level, RCJ's syllabuses could be aligned with the Links' curriculum to ensure the children's seamless transition for children from preschool to primary school. To ensure relevance in training and development, while imparting important values and life skills, RCY Cadets in primary and secondary schools will review its Uniformed Groups curriculum, content and criteria assessment for the Excellence Unit Award. RCY will also unveil new service-learning programmes while organising flagship thematic events across Cadet/Link units for joint participation in the community, thereby setting the stage for RCY cadets to become humanitarian leaders of the future.







# Red Cross Youth Schools

## Highlights

- Welcomed 600 Cadets and 424 Links and presented 49 Director's Awards at the the World Red Cross Day celebrations
- Raised \$229,046 for Project R.I.C.E+, which translated to 22,905 bundle sets, benefitting more than 3,650 families and 22,000 individuals
- Conducted masterclasses on Service Learning, Foot Drill, Youth Ambassador Blood Programme, Youth Leadership, First Aid and Red Cross Knowledge & Disaster Management to enhance the youths' proficiency to become specialists who would teach and provide guidance to their juniors
- Organised the Gold Modular Workshop (Disaster Management, First Aid & Red Cross Knowledge) for 1,000 Cadets
- Trained 90 Cadets in the Warrant Officer Programme to empower them with leadership and management skills while inculcating values as humanitarian leaders
- Trained 36 Cadets in the Volunteer Instructor Programme to enable them to continue their Red Cross journey as Volunteer Instructors to guide their juniors in their respective RCY units
- Presented long service awards to volunteers and appreciation awards to partners, as well as announced promotions at the SRC Awards in November
- Organised the Unit Officer Programme to train 50 teachers-in-charge of Red Cross co-curricular activities to become Youth Officers Helmed the Youth Officer Sharing Session for 52 teachers in the unit

## Partnerships

- Detrack Systems Pte Ltd supported Project R.I.C.E+ 2021 in video production, ElasticRoute route planning software and Detrack real-time E-Proof of Delivery mobile app, and a monetary donation.
- Singapore Cancer Society supported RCY's Smoke-free Campaign in 2021 with a workshop on video production and the detrimental effects of smoking, and prize sponsorships.

**1,225**

**Juniors (Pre-school, Kindergartens)**

**917**

**Links (Primary Schools)**

**2,847**

**Cadets (Secondary Schools)**

**800**

**Chapter Members (Tertiary Institutions)**

**820**

**Youth Members  
(Youth Members @ Districts)**

### Red Cross Youth Schools

#### Juniors

Chee Hoon Kog Child Care Centre  
 Cherie Hearts @ Charlton Pte Ltd  
 Cuddle Kids Playhouse  
 Jurong Calvary Kindergarten  
 Kanooka School House  
 Kidz Meadow Childcare & Development Centre @ Yew Tee  
 Kidz Meadow Childcare @ Bedok North  
 Kidz Meadow Childcare @ Buangkok Crescent  
 Kidz Meadow Childcare @ Buangkok Ridge  
 Kidz Meadow Childcare @ Hougang  
 Kidz Meadow Childcare @ Jurong West  
 Kidz Meadow Childcare @ Pasir Ris  
 Kidz Meadow Childcare @ Woodlands  
 Kidz Meadow Childcare @ Yishun  
 Little Skoolhouse@TP  
 My First Skool @ Blk 503 Bedok North  
 My First Skool @ Blk 706 Hougang  
 PCF Sparkletots @ Punggol Shore  
 Blk 171C (KN)  
 PCF Sparkletots @ Woodlands Blk 604 (CC)  
 PCF Sparkletots Preschool @  
 Ang Mo Kio - Hougang Blk 535 (DS)  
 PCF Sparkletots Preschool @  
 Canberra Blk 337 (CC)  
 PCF Sparkletots Preschool @ Fengshan Blk 76  
 PCF Sparkletots Preschool @ Kebun Baru Blk 172  
 PCF Sparkletots Preschool @ Punggol West 308  
 Young Minds Childcare Centre Pte Ltd

#### Links

Ang Mo Kio Primary School  
 Angsana Primary School  
 Blangah Rise Primary School  
 Boon Lay Garden Primary School  
 Bukit Panjang Primary School  
 Bukit View Primary School  
 Cantonment Primary School  
 Chongfu School  
 Compassvale Primary School  
 Concord Primary School  
 Corporation Primary School  
 Damai Primary School  
 Eunos Primary School  
 Fairfield Methodist School (Pri)  
 Fengshan Primary School  
 Frontier Primary School  
 Greendale Primary School  
 Haig Girls' School

Holy Innocents' Primary School  
 Innova Primary School  
 Jiemin Primary School  
 Kheng Cheng School  
 Naval Base Primary School  
 New Town Primary School  
 Palm View Primary School  
 Peiyong Primary School  
 River Valley Primary School  
 Rivervale Primary School  
 Sembawang Primary School  
 Temasek Primary School  
 Xinmin Primary School  
 Xishan Primary School  
 Yumin Primary School  
 Zhenghua Primary School

#### Cadets

Admiralty Secondary School  
 Ang Mo Kio Secondary School  
 Assumption English School  
 Bartley Secondary School  
 Bendemeer Secondary School  
 Broadrick Secondary School  
 Cedar Girls' Secondary School  
 CHIJ Secondary (Toa Payoh)  
 Commonwealth Secondary School  
 Compassvale Secondary School  
 Crescent Girls' School  
 Dunman Secondary School  
 Evergreen Secondary School  
 Fairfield Methodist School (Secondary)  
 Fuhua Secondary School  
 Greendale Secondary School  
 Guangyang Secondary School  
 Hougang Secondary School  
 Hua Yi Secondary School

Jurong Secondary School  
 Jurong West Secondary School  
 Marsiling Secondary School  
 Meridian Secondary School  
 Nan Chiau High School  
 Northbrooks Secondary School  
 Punggol Secondary School  
 Queenstown Secondary School  
 Raffles Girls' School (Secondary)  
 Raffles Institution  
 Regent Secondary School  
 Seng Kang Secondary School  
 Serangoon Garden Secondary School  
 Serangoon Secondary School  
 Singapore Chinese Girls' School  
 St. Gabriel's Secondary School  
 St. Margaret's Secondary School  
 Tanjong Katong Girls' School  
 Victoria School  
 Woodgrove Secondary School  
 Yio Chu Kang Secondary School  
 Zhenghua Secondary School

#### Chapters

Anderson Serangoon Junior College  
 Canadian International School  
 Delta Senior School  
 ITE College East  
 Nanyang Junior College  
 Nanyang Technological University  
 National University Of Singapore  
 Ngee Ann Polytechnic  
 Overseas Family School  
 Raffles Institution (Junior College)  
 Singapore Polytechnic  
 Singapore Management University



# Fundraising

As a charity organisation that raises its own funds, SRC relies heavily on the generosity of fundraisers, corporate partners, donors and supporters to advance its mission. While 2020 was unprecedented, 2021 was equally unpredictable, and the uncertainty impacted our fundraising strategy and activities.

To stay relevant and sustainable, we developed and strengthened our key pillars, namely digital fundraising; major grants and partnerships; and direct donor engagement. Fundraising events such as the Charity Concert, BlueStar Charity Walk & Cycle and Grateful Hearts Day were held virtually, whilst the Charity Dinner was postponed to 2022.

Digital fundraising continued to play a pivotal role throughout 2021, as we expanded our reach by onboarding more online crowdsourcing and donation platforms, whilst concurrently optimising the current platforms. By introducing online campaigns which were cause-, programme- and beneficiary-centric, we diversified and enlarged our donor base. We also launched the volunteer-led peer-to-peer e-fundraising initiative "FR-Catalyst" which swiftly became a key support for SRC events and campaigns throughout the year.



Closing the year on a high, SRC ran an advocacy and fundraising campaign, 'Women in Red', through the collaboration with SRC Ambassadors: influencers and entrepreneurs such as Eunice Olsen, Michelle Chia, Jean Danker, Jaime Teo and Dr Jade Kua, whose respective influence and communities attracted 410 donors, who gave close to \$80,000 for SRC causes. Coupled with the positive sales of SRC merchandise on Michelle's livestreaming company Mdada, the inaugural 'Women in Red' mobilised close to \$100,000 in donations.



and also a BlueStar ambassador, Mr Fandi Ahmad. Hello.

## Highlights

- The virtual charity concert 'Plenteous Love', held on 17 January 2021, raised \$370,922 for SRC's local humanitarian efforts
- The virtual Grateful Hearts Day, held from May to August 2021, raised \$215,076 for SRC's humanitarian work
- The virtual BlueStar Charity Walk & Cycle, held from October to December 2021, raised \$200,722 for the Red Cross Home for the Disabled and the Day Activity Centre for the Disabled



## SRC Awards 2021

SRC honoured more than 100 persons and partners for their steadfast contributions in humanitarian service at the eighth SRC Awards Ceremony across three ceremonies in November 2021.

Guest-of-Honour and Patron of SRC, President Halimah Yacob presented awards to 23 individuals and corporate groups for their tireless contributions. Singapore Totalisator Board and Rolex Singapore received the highest accolade, the Humanitarian Awards at the ceremony. Barclays Singapore, Fairprice Foundation, The Portcullis Group and SMRT Corporation were conferred the Distinguished Friend of Singapore Red Cross. Mdm President also presented the SRC President's Red Cross Youth Award to six youth leaders, aged 15 to 35.

In a special tribute to the numerous stakeholders who have made invaluable contributions to SRC's COVID-19 response, a special award category - the United for Humanity Awards - was introduced. The 44 corporate and individual awardees were honoured in a separate ceremony, alongside recipients of the High Commendation Award and Commendation Award, that recognised the efforts of the 'everyday heroes' in our midst.

## Partnerships

- Welcomed NTUC Fairprice Foundation's commitment of \$1.2 million over three years, towards the 'Singapore Red Cross-FairPrice Meals With Love' programme
- Received Barclays Singapore's contribution for our Centre for Occupational Learning and Employment (COLE), launched in July 2021
- Received major gifts from Aviva, CVC, Symrise Asia Pacific and several organisations
- Achieved grants from Temasek Trust - Oscar@sg Funds for Young Hearts (Family LifeAid) and HoME+ (Home Monitoring & ElderCare)
- Signed a Memorandum of Understanding with Dream Cruises to support SRC's community engagement, fundraising and advocacy efforts



Humanitarian Service Award Recipient



Distinguished Friend of Singapore Red Cross Award Recipients



United for Humanity Award Recipients

# Community Engagement

The Singapore Red Cross (SRC) marketing and communications teams focused on strengthening the content strategy and amplifying the impact of SRC's work in communities; consolidating its position as a humanitarian thought leader; enhancing digital outreach and communities management; as well as integrating the media strategy and building employee ambassadorship for the first time in SRC's history.

Across all campaigns and activities, SRC leveraged a digital-first approach while bridging online and offline experiences, to ensure effective and efficient reach to its target audience. To adapt to consumers' changed media consumption behaviours, the team also embraced opportunities brought by new media, prioritised social engagement and activations, and explored leveraging digital publishers and influencers for the first time in SRC's history.

The Marketing and Partnerships team mobilised social influencers as ambassadors to support initiatives such as World Blood Donor Day, World First Aid Day and World Rescue A Heart Day as well as various major fundraising events throughout the year. These ambassadors experienced and shared causes that were close to their hearts, rallying their followers to support SRC.

We prioritised the promotion of our social enterprises: Home Monitoring and Eldercare (HoME+), our Charity Shop+, Singapore Red Cross Academy's (SRCA) first aid and psychosocial support training, and the Centre for Occupational Learning and Employment (COLE). This was on top of developing and rolling out marketing campaigns and activities to share SRC's humanitarian work and advocate our causes. To boost brand recognition and get support for our local services, SRC will launch a marketing campaign on the impact of our services on vulnerable communities, to be launched in 2022.

Leveraging various platforms, we continually highlighted the immense contributions of volunteers, fundraisers, donors, partners, ambassadors, youth members and employees, and recognised the resilience of beneficiaries in overcoming adversity, with a little

help from the Red Cross. Rounding up 2021, public relations efforts mounted by SRC generated a PR value of **\$1,020,377**.

Committed to curating and presenting quality content, we launched 25 social media campaigns, for our COVID-19 efforts, as well as occasions such as International Women's Day, World Red Cross Day, Youth Day, World Mental Health Day, Nurses' Day, Teacher's Day, and International Volunteer Day. In preparation for the website revamp, SRC conducted search engine optimisation across its sites.

Going forward, SRC will forge more industry partnerships, ramp up brand collaborations, influencer ambassadorship and content work with tertiary institutions, while providing professionals with a platform to volunteer their marketing communications expertise to advance our causes.

## Partnerships

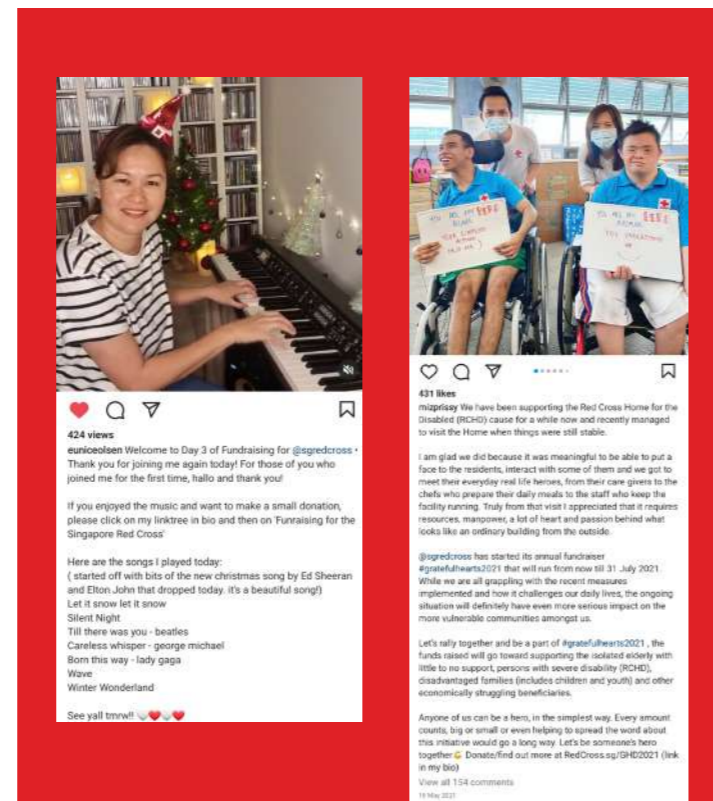
- Signed a Memorandum of Understanding with SMRT Corporation on multi-year media and venue sponsorship, employee volunteerism, training and blood donation.
- Brought together 24 Women in Red influencers, celebrities and fundraisers - to advocate our causes in mainstream and social media, raising close to \$80,000 for SRC.
- Launched SRC's own podcast series entitled 'CrossTalk', in collaboration with Republic Polytechnic's School of Diploma of Mass Communications.
- Secured Twitter advertisement grant for Grateful Hearts 2021, local/India/International COVID-19 response and West Bank and Gaza Response.
- Partnered with International Committee of the Red Cross (ICRC) and industry professionals to run capacity-building workshops for employees as part of the staff ambassador programme.

**\$1,020,377**

In Media Coverage

**100,000**

Followers Across Social Media



# Financial Statements

SINGAPORE RED CROSS SOCIETY

COUNCIL'S STATEMENT AND FINANCIAL STATEMENTS

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## SINGAPORE RED CROSS SOCIETY

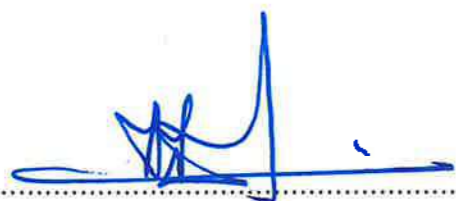
### COUNCIL'S STATEMENT

The Council presents their statement to the members together with the audited financial statements of Singapore Red Cross Society (the "Society") for the financial year ended 31 December 2021.

In the opinion of the Council,

- (a) the financial statements set out on pages 5 to 39 are drawn up in accordance with the provision of the Singapore Charities Act, Chapter 37 and other relevant regulations (the "Charities Act and Regulations") and Financial Reporting Standards in Singapore so as to give a true and fair view of the financial position of Singapore Red Cross Society (the "Society") as at 31 December 2021 and the financial activities and other comprehensive income, changes in funds and reserves and cash flows of the Society for the financial year then ended;
- (b) at the date of this statement, there are reasonable grounds to believe that the Society will be able to pay its debts when they fall due;
- (c) the accounting and other records required by the Charities Act and Regulations to be kept by the Society have been properly kept in accordance with the provisions of the Charities Act and Regulations;
- (d) the use of donation moneys is in accordance with the objectives of the Society as required under Regulation 11 of the Charities (Institutions of a Public Character) Regulations; and
- (e) the Society has complied with Regulation 15 (Fund-raising expenses) of the Charities (Institutions of a Public Character) Regulations.

ON BEHALF OF THE COUNCIL



Mr Tan Kai Hoe  
Chairman, Singapore Red Cross Society



Mr Yeo Hwee Tiong  
Chairman, Finance and Investment Committee

30 May 2022

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## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF

### SINGAPORE RED CROSS SOCIETY

#### Report on the Audit of the Financial Statements

##### Opinion

We have audited the financial statements of Singapore Red Cross Society (the "Society"), which comprise the statement of financial position as at 31 December 2021, and the statement of financial activities and other comprehensive income, statement of changes in funds and reserves, and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, as set out on pages 5 to 39.

In our opinion, the accompanying financial statements of the Society are properly drawn up in accordance with the provisions of the Singapore Charities Act, Chapter 37 and other relevant regulations (the "Charities Act and Regulations") and Financial Reporting Standards in Singapore ("FRSs") so as to give a true and fair view of the financial position of the Society as at 31 December 2021, and of the financial performance, statement of changes in funds and reserves, and statement of cash flows of the Society for the year ended on that date.

##### Basis for Opinion

We conducted our audit in accordance with Singapore Standards on Auditing ("SSAs"). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Society in accordance with the Accounting and Corporate Regulatory Authority *Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities* ("ACRA Code") together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

##### Information Other than the Financial Statements and Auditor's Report Thereon

Management is responsible for the other information. The other information comprises the information included in the annual report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## INDEPENDENT AUDITOR'S REPORT TO THE COUNCIL MEMBERS OF SINGAPORE RED CROSS SOCIETY

### Responsibilities of Management for the Financial Statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the provisions of the Charities Act and Regulations and FRSS, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair financial statements and to maintain accountability of assets.

In preparing the financial statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

The Council's responsibilities include overseeing the Society's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- (a) Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- (b) Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.
- (c) Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

## INDEPENDENT AUDITOR'S REPORT TO THE COUNCIL MEMBERS OF SINGAPORE RED CROSS SOCIETY

### Auditor's Responsibilities for the Audit of the Financial Statements (cont'd)

- (d) Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- (e) Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Council members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

### Report on Other Legal and Regulatory Requirements

In our opinion, the accounting and other records required to be kept by the Society have been properly kept in accordance with the provisions of the Charities Act and Regulations.

During the course of our audit, nothing has come to our attention that causes us to believe that during the year:

- (a) the use of the donation moneys was not in accordance with the objectives of the Society as required under Regulation 11 of the Charities (Institutions of a Public Character) Regulations; and
- (b) the Society has not complied with the requirements of Regulation 15 (fund-raising expenses) of the Charities (Institutions of a Public Character) Regulations.



Public Accountants and  
Chartered Accountants  
Singapore

30 May 2022

**SINGAPORE RED CROSS SOCIETY**

**STATEMENT OF FINANCIAL POSITION**  
31 December 2021

	Note	2021 \$	2020 \$
<b>ASSETS</b>			
<b>Current assets</b>			
Cash and cash equivalents	6	26,897,451	19,563,249
Other receivables, deposits and prepayments	7	2,629,488	3,038,245
Asset held-for-sale	8	-	400,000
Debt instruments at fair value through other comprehensive income ("FVTOCI")	11	1,260,078	-
<b>Total current assets</b>		<b>30,787,017</b>	<b>23,001,494</b>
<b>Non-current assets</b>			
Property, plant and equipment	9	1,049,100	1,312,930
Right-of-use assets	10	1,793,634	1,690,597
Debt instruments at fair value through other comprehensive income ("FVTOCI")	11	1,570,587	2,886,383
Equity instruments designated at fair value through other comprehensive income ("FVTOCI")	12	-	-
<b>Total non-current assets</b>		<b>4,413,321</b>	<b>5,889,910</b>
<b>Total assets</b>		<b>35,200,338</b>	<b>28,891,404</b>
<b>LIABILITIES, FUNDS AND RESERVES</b>			
<b>Current liabilities</b>			
Other payables and accruals	13	11,045,713	8,423,795
Lease liabilities	14	160,411	42,884
<b>Total current liabilities</b>		<b>11,206,124</b>	<b>8,466,679</b>
<b>Non-current liabilities</b>			
Deferred capital grants	15	627,899	832,521
Lease liabilities	14	146,793	95,950
<b>Total non-current liabilities</b>		<b>774,692</b>	<b>928,471</b>
<b>Funds and reserves</b>			
Unrestricted funds		22,539,934	19,105,730
Restricted funds	16	595,048	250,266
Investment revaluation reserve	11, 12	84,540	140,258
<b>Total funds and reserves</b>		<b>23,219,522</b>	<b>19,496,254</b>
<b>Total liability, funds and reserves</b>		<b>35,200,338</b>	<b>28,891,404</b>
<b>Net assets of:</b>			
International Relief Funds, held on behalf and managed by Singapore Red Cross Society	17	23,587,826	24,137,211

See accompanying notes to financial statements.

**SINGAPORE RED CROSS SOCIETY**

**STATEMENT OF FINANCIAL ACTIVITIES AND OTHER COMPREHENSIVE INCOME**  
Year ended 31 December 2021

	Note	2021 \$	2020 \$
<b>Income</b>			
Voluntary income:			
General donations		3,316,102	2,722,358
Donations (Home for the Disabled)		340,653	245,041
Donations (Transport Aid)		29,371	9,810
Membership subscriptions		53,968	20,607
Fundraising events		3,343,436	3,780,817
Investment and interest income		117,712	193,727
		7,201,242	6,972,360
<b>Charitable activities</b>			
Training Academy fees		1,346,724	773,173
Community Service - Transport Aid			
Programme fees		59,736	49,883
Funding from Tote Board		280,083	244,135
Blood Donor Programme funding from Health Science Authority		2,403,891	2,404,076
Home for the Disabled:			
Residents' contribution		4,253	6,546
Grants from Ministry of Social and Family Development, National Council of Social Services and SG Enable		3,646,705	2,927,259
Other grants		36,208	20,732
Government grants:			
Ministry of Education		126,228	185,683
National Council of Social Services		7,849	29,000
Care and Share Fund		727,923	310,197
Community Silver Trust		271,650	284,489
Council for Third Age		136,971	115,432
Others		51,014	-
		9,099,235	7,350,605
<b>Other income</b>			
Government grants from Job Support Scheme		407,088	1,438,116
Programme Support Recovery	20	472,303	433,609
Miscellaneous	21	728,218	648,843
<b>Total income</b>		<b>17,908,086</b>	<b>16,843,533</b>

**SINGAPORE RED CROSS SOCIETY**

**STATEMENT OF FINANCIAL ACTIVITIES AND OTHER COMPREHENSIVE INCOME (cont'd)**  
Year ended 31 December 2021

	Note	2021 \$	2020 \$
<b>Operating expenditure</b>			
Fundraising costs	22	(1,267,679)	(1,478,517)
<b>Charitable activities</b>			
Training Academy		(1,805,167)	(1,375,128)
Community Service - Transport Aid		(1,039,791)	(855,575)
Blood Donor Programme		(2,432,685)	(2,204,589)
Home for the Disabled		(3,657,653)	(3,606,933)
Services and disaster management		(1,905,075)	(1,601,545)
International Services		(798,143)	(626,439)
Red Cross Youth		(711,548)	(529,822)
	24	(12,350,062)	(10,800,031)
Contribution to the International Federation of Red Cross and Red Cross Crescent Societies		(283,210)	(288,920)
Depreciation of right-of-use assets		(214,973)	(105,799)
Loss arising from the derecognition of debt instrument designated at FVTOCI		-	(9,000)
Interest expense		(13,176)	(3,231)
<b>Total operating expenditure</b>		<b>(14,129,100)</b>	<b>(12,685,498)</b>
Surplus for the year	23	3,778,986	4,158,035
<b>Other comprehensive (loss) income:</b>			
<i>Items that will not be reclassified subsequently to profit or loss:</i>			
Change in fair value of equity instrument designated at FVTOCI		-	(2,800)
<i>Items that are reclassified subsequently to profit or loss:</i>			
Change in fair value of debt instruments at FVTOCI		(55,718)	60,033
<b>Other comprehensive (loss) income for the year</b>		<b>(55,718)</b>	<b>57,233</b>
<b>Total comprehensive income for the year</b>		<b>3,723,268</b>	<b>4,215,268</b>

See accompanying notes to financial statements.

**SINGAPORE RED CROSS SOCIETY**

**STATEMENT OF CHANGES IN FUNDS AND RESERVES**  
Year ended 31 December 2021

	Unrestricted funds \$	Restricted funds \$ (Note 16)	Investment revaluation reserve \$	Total \$
<b>Balance at 1 January 2020</b>	15,203,811	-	68,175	15,271,986
<i>Total comprehensive income for the year:</i>				
Surplus (Deficit) for the year	4,467,969	(309,934)	-	4,158,035
Other comprehensive income for the year	-	-	57,233	57,233
<b>Total</b>	4,467,969	(309,934)	57,233	4,215,268
Cumulative loss on debt instruments at FVTOCI transferred to profit or loss upon disposal	-	-	9,000	9,000
Cumulative loss on equity instruments at FVTOCI transferred to unrestricted funds upon disposal	(5,850)	-	5,850	-
Transfer from restricted funds to unrestricted fund	2,178	(2,178)	-	-
Transfer from unrestricted fund to restricted funds	(562,378)	562,378	-	-
<b>Total</b>	(566,050)	560,200	14,850	9,000
<b>Balance at 31 December 2020</b>	19,105,730	250,266	140,258	19,496,254
<i>Total comprehensive income for the year:</i>				
Surplus (Deficit) for the year	4,116,369	(337,383)	-	3,778,986
Other comprehensive loss for the year	-	-	(55,718)	(55,718)
<b>Total</b>	4,116,369	(337,383)	(55,718)	3,723,268
Transfer from restricted funds to unrestricted fund	7,380	(7,380)	-	-
Transfer from unrestricted fund to restricted funds	(689,545)	689,545	-	-
<b>Total</b>	(682,165)	682,165	-	-
<b>Balance at 31 December 2021</b>	<b>22,539,934</b>	<b>595,048</b>	<b>84,540</b>	<b>23,219,522</b>

See accompanying notes to financial statements.



**SINGAPORE RED CROSS SOCIETY**

**STATEMENT OF CASH FLOWS**  
**31 December 2021**

	2021	2020
	\$	\$
<b>Operating activities</b>		
Surplus for the year	3,778,986	4,158,035
Adjustments for:		
Depreciation of property, plant and equipment	612,071	609,921
Depreciation of right-of-use assets	214,973	105,799
Loss arising from derecognition of the debt instrument designated at FVTOCI	-	9,000
Government grants	(8,095,611)	(7,959,119)
Dividend income	(83,210)	(92,170)
Interest income	(34,502)	(101,557)
Interest expense	13,176	3,231
Property, plant and equipment written off	173,660	-
Operating cash flows before movements in working capital	(3,420,457)	(3,266,860)
Other receivables, deposits and prepayments	722,461	(347,862)
Other payables and accruals	2,849,205	4,021,231
Cash generated from operations	151,209	406,509
Interest paid	(13,176)	(3,231)
Net cash from operating activities	138,033	403,278
<b>Investing activities</b>		
Proceeds from redemption of debt instrument designated at FVTOCI	-	250,000
Proceeds from redemption of equity instrument designated at FVTOCI	-	100,000
Dividends received	83,210	92,170
Interest received	34,502	101,557
Purchase of property, plant and equipment	(521,901)	(609,990)
Proceeds from disposal of asset held-for-sale	400,000	-
Net cash flows used in investing activities	(4,189)	(66,263)
<b>Financing activities</b>		
Government grants received	7,349,998	10,101,598
Repayment of lease liabilities	(149,640)	(44,209)
Net cash from financing activities	7,200,358	10,057,389
Net increase in cash and cash equivalents	7,334,202	10,394,404
Cash and cash equivalents at beginning of year	19,563,249	9,168,845
<b>Cash and cash equivalents at end of year (Note 6)</b>	<b>26,897,451</b>	<b>19,563,249</b>

See accompanying notes to financial statements.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS**  
**31 December 2021**

1 GENERAL

The Society (Unique Entity Number S86CC0370E) is registered in the Republic of Singapore with its principal place of operation and registered office at 15 Penang Lane, Red Cross House, Singapore 238486.

The principal objectives of the Society are to provide assistance in relief operations in times of disaster and auxiliary health and welfare services to the sick, the handicapped, the aged and the poor without any distinction on grounds of race, nationality, religion or political opinions, and to furnish voluntary aid to the sick and wounded in times of war and to non-belligerents, prisoners of war and civilian sufferers from the effects of war.

The financial statements of the Society for the year ended 31 December 2021 were authorised for issue by the Board of Council Members on 30 May 2022.

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

**BASIS OF ACCOUNTING** - The financial statements have been prepared in accordance with the historical cost basis, except as disclosed in the accounting policies below, and are drawn up in accordance with the provisions of the Charities Act and Regulations and Financial Reporting Standards in Singapore ("FRSs").

Historical cost is generally based on the fair value of the consideration given in exchange for goods and services.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date, regardless of whether that price is directly observable or estimated using another valuation technique. In estimating the fair value of an asset or a liability, the Society takes into account the characteristics of the asset or liability which market participants would take into account when pricing the asset or liability at the measurement date. Fair value for measurement and/or disclosure purposes in these financial statements is determined on such a basis, except for leasing transactions that are within the scope of FRS 116 *Leases*, and measurements that have some similarities to fair value but are not fair value, such as value in use in FRS 36 *Impairment of Assets*.

In addition, for financial reporting purposes, fair value measurements are categorised into Level 1, 2 or 3 based on the degree to which the inputs to the fair value measurements are observable and the significance of the inputs to the fair value measurement in its entirety, which are described as follows:

- Level 1 inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date;
- Level 2 inputs are inputs, other than quoted prices included within Level 1, that are observable for the asset or liability, either directly or indirectly; and
- Level 3 inputs are unobservable inputs for the asset or liability.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

ADOPTION OF NEW AND REVISED STANDARDS – On 1 January 2021, the Society has adopted all the new and revised FRSs and Interpretations of FRS (“INT FRS”) that are relevant to its operations. The adoption of these new/revised FRSs and INT FRSs does not result in changes to the Society’s accounting policies and has no material effect on the amounts reported for the current or prior years.

At the date of authorisation of these financial statements, the following new/revised FRSs that are relevant to the Society were issued but not effective:

Effective for annual periods beginning on or after 1 January 2022

- Amendments to FRS 103: *Reference to the Conceptual Framework*
- Amendments to FRS 16: *Property, Plant and Equipment - Proceeds before Intended Use*

Effective for annual periods beginning on or after 1 January 2023

- Amendments to FRS 1: *Classification of Liabilities as Current or Non-Current*
- Amendments to FRS 1 and FRS Practice Statement 2: *Disclosure of Accounting Policies*
- Amendments to FRS 8: *Definition of Accounting Estimates*

The management anticipates that the adoption of the above FRS in future periods will not have a material impact on the financial statements of the Society in the period of their initial adoption.

FINANCIAL INSTRUMENTS - Financial assets and liabilities are recognised on the Society’s statement of financial position when the Society becomes a party to the contractual provisions of the instruments.

Classification of financial assets

Debt instruments that meet the following conditions are subsequently measured at amortised cost:

- The financial asset is held within a business model whose objective is to hold financial assets in order to collect contractual cash flows; and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

Debt instruments that meet the following conditions are subsequently measured at fair value through other comprehensive income (FVTOCI):

- The financial asset is held within a business model whose objective is achieved by both collecting contractual cash flows and selling the financial assets; and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

By default, all other financial assets are subsequently measured at fair value through profit or loss (FVTPL).

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

Despite the foregoing, the Society may make the following irrevocable election/designation at initial recognition of a financial asset:

- The Society may irrevocably elect to present subsequent changes in fair value of an equity investment in other comprehensive income if certain criteria are met; and
- The Society may irrevocably designate a debt investment that meets the amortised cost or FVTOCI criteria as measured at FVTPL if doing so eliminates or significantly reduces an accounting mismatch.

*Amortised cost and effective interest method*

The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating interest income over the relevant period.

For financial assets other than purchased or originated credit-impaired financial assets, the effective interest rate is the rate that exactly discounts estimated future cash receipts (including all fees and points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) excluding expected credit losses, through the expected life of the debt instrument, or, where appropriate, a shorter period, to the gross carrying amount of the debt instrument on initial recognition. For purchased or originated credit-impaired financial assets, a credit-adjusted effective interest rate is calculated by discounting the estimated future cash flows, including expected credit losses, to the amortised cost of the debt instrument on initial recognition.

The amortised cost of a financial asset is the amount at which the financial asset is measured at initial recognition minus the principal repayments, plus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount, adjusted for any loss allowance. On the other hand, the gross carrying amount of a financial asset is the amortised cost of a financial asset before adjusting for any loss allowance.

Interest income is recognised using the effective interest method for debt instruments measured subsequently at amortised cost, except for short-term balances when the effect of discounting is immaterial.

*Debt instruments at FVTOCI*

Listed redeemable notes held by the Society are classified as at FVTOCI (Note 11). Fair value is determined in the manner described in Note 4(b)(vi). The listed redeemable notes are initially measured at fair value plus transaction costs. Subsequently, changes in the carrying amount of these listed redeemable notes as a result of foreign exchange gains and losses, impairment gains or losses, and interest income calculated using the effective interest method are recognised in profit or loss. The amounts that are recognised in profit or loss are the same as the amounts that would have been recognised in profit or loss if these listed redeemable notes had been measured at amortised cost. All other changes in the carrying amount of these listed redeemable notes are recognised in other comprehensive income and accumulated under the heading of investment revaluation reserve. When these listed redeemable notes are derecognised, the cumulative gains or losses previously recognised in other comprehensive income are reclassified to profit or loss.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

*Equity instruments designated at FVTOCI*

On initial recognition, the Society may make an irrevocable election (on an instrument-by-instrument basis) to designate investments in equity instruments as at FVTOCI. Designation at FVTOCI is not permitted if the equity investment is held for trading or if it is contingent consideration recognised by an acquirer in a business combination to which FRS 103 applies.

A financial asset is held for trading if:

- It has been acquired principally for the purpose of selling it in the near term; or
- On initial recognition it is part of a portfolio of identified financial instruments that the Society manages together and has evidence of a recent actual pattern of short-term profit-taking; or
- It is a derivative (except for a derivative that is a financial guarantee contract or a designated and effective hedging instrument).

Investments in equity instruments at FVTOCI are initially measured at fair value plus transaction costs. Subsequently, they are measured at fair value with gains and losses arising from changes in fair value recognised in other comprehensive income and accumulated in the investment revaluation reserve. The cumulative gain or loss will not be reclassified to profit or loss on disposal of the equity investments, instead, they will be transferred to retained earnings.

The Society has designated all investment in equity instruments that is not held for trading as at FVTOCI on initial recognition (see Note 12).

Dividends on these investments in equity instruments are recognised in profit or loss when the Society's right to receive the dividends is established, unless the dividends clearly represent a recovery of part of the cost of the investment. Dividends are included in the "investment and interest income" line item in profit or loss.

Impairment of financial assets

The Society recognises a loss allowance for expected credit losses ("ECL") on other receivables and investments in debt instruments measured at FVTOCI. The amount of expected credit losses is updated at each reporting date to reflect changes in credit risk since initial recognition of the respective financial instrument.

For the above financial instruments, the Society recognises lifetime ECL when there has been a significant increase in credit risk since initial recognition. If, on the other hand, the credit risk on the financial instrument has not increased significantly since initial recognition, the Society measures the loss allowance for that financial instrument at an amount equal to 12-month ECL. The assessment of whether lifetime ECL should be recognised is based on significant increases in the likelihood or risk of a default occurring since initial recognition instead of on evidence of a financial asset being credit-impaired at the reporting date or an actual default occurring.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

*Significant increase in credit risk*

In assessing whether the credit risk on a financial instrument has increased significantly since initial recognition, the Society compares the risk of a default occurring on the financial instrument as at the reporting date with the risk of a default occurring on the financial instrument as at the date of initial recognition. In making this assessment, the Society considers historical loss rates for each category of debtors and adjusts to reflect current and forward-looking information that is available without undue cost or effort.

The Society presumes that the credit risk on a financial asset has increased significantly since initial recognition when contractual payments are more than 30 days past due, unless the Society has reasonable and supportable information that demonstrates otherwise.

The Society assumes that the credit risk on a financial instrument has not increased significantly since initial recognition if the financial instrument is determined to have low credit risk at the reporting date. A financial instrument is determined to have low credit risk if i) the financial instrument has a low risk of default, ii) the borrower has a strong capacity to meet its contractual cash flow obligations in the near term and iii) adverse changes in economic and business conditions in the longer term may, but will not necessarily, reduce the ability of the borrower to fulfil its contractual cash flow obligations.

The Society regularly monitors the effectiveness of the criteria used to identify whether there has been a significant increase in credit risk and revises them as appropriate to ensure that the criteria are capable of identifying significant increase in credit risk before the amount becomes past due.

*Definition of default*

The Society considers that default has occurred when a financial asset is more than 90 days past due unless the Society has reasonable and supportable information to demonstrate that a more lagging default criterion is more appropriate.

*Credit-impaired financial assets*

A financial asset is credit-impaired when one or more events that have a detrimental impact on the estimated future cash flows of that financial asset have occurred.

*Write-off policy*

The Society writes off a financial asset when there is information indicating that the counterparty is in severe financial difficulty and there is no realistic prospect of recovery, e.g. when the counterparty has been placed under liquidation or has entered into bankruptcy proceedings. Financial assets written off may still be subject to enforcement activities under the Society's recovery procedures, taking into account legal advice where appropriate. Any recoveries made are recognised in profit or loss.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

*Measurement and recognition of expected credit losses*

For financial assets, the expected credit loss is estimated as the difference between all contractual cash flows that are due to the Society in accordance with the contract and all the cash flows that the Society expects to receive, discounted at the original effective interest rate.

If the Society has measured the loss allowance for a financial instrument at an amount equal to lifetime ECL in the previous reporting period, but determines at the current reporting date that the conditions for lifetime ECL are no longer met, the Society measures the loss allowance at an amount equal to 12-month ECL at the current reporting date.

Derecognition of financial assets

The Society derecognises a financial asset only when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another party. If the Society neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Society recognises its retained interest in the asset and an associated liability for amounts it may have to pay. If the Society retains substantially all the risks and rewards of ownership of a transferred financial asset, the Society continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received.

**Financial liabilities**

Financial liabilities are classified according to the substance of the contractual arrangements entered into and the definitions of a financial liability.

Payables and accruals

Other payables are initially measured at fair value, net of transaction costs, and are subsequently measured at amortised cost, using the effective interest method, except for short-term payables when the effect of discounting is immaterial.

Derecognition of financial liabilities

The Society derecognises financial liabilities when, and only when, the Society's obligations are discharged, cancelled or have expired.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

LEASES

The Society as lessee

The Society assesses whether a contract is or contains a lease, at inception of the contract. The Society recognises a right of use asset and a corresponding lease liability with respect to all lease arrangements in which it is the lessee, except for short term leases (defined as leases with a lease term of 12 months or less) and leases of low value assets. For these leases, the Society recognises the lease payments as an operating expense on a straight line basis over the term of the lease unless another systematic basis more representative of the time pattern in which economic benefits from the leased assets are consumed.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Society uses the incremental borrowing rate specific to the lessee.

The Society's lease payments included in the measurement of the lease liability comprise fixed lease payments (including in-substance fixed payments), less any lease incentives.

The lease liability is presented as a separate line in the statement of financial position.

The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability (using the effective interest method) and by reducing the carrying amount to reflect the lease payments made.

The Society remeasures the lease liability (and makes a corresponding adjustment to the related right-of-use asset) whenever:

- the lease term has changed or there is a change in the assessment of exercise of a purchase option, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate;
- the lease payments change due to changes in an index or rate or a change in expected payment under a guaranteed residual value, in which cases the lease liability is remeasured by discounting the revised lease payments using the initial discount rate (unless the lease payments change is due to a change in a floating interest rate, in which case a revised discount rate is used); or
- a lease contract is modified and the lease modification is not accounted for as a separate lease, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.

The right-of-use assets comprise the initial measurement of the corresponding lease liability, lease payments made at or before the commencement day and any initial direct costs. They are subsequently measured at cost less accumulated depreciation and impairment losses.

Whenever the Society incurs an obligation for costs to dismantle and remove a leased asset, restore the site on which it is located or restore the underlying asset to the condition required by the terms and conditions of the lease, a provision is recognised and measured under FRS 37. The costs are included in the related right-of-use asset, unless those costs are incurred to produce inventories.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

Right-of-use assets are depreciated over the shorter period of lease term and useful life of the underlying asset. If a lease transfers ownership of the underlying asset or the cost of the right-of-use asset reflects that the Society expects to exercise a purchase option, the related right-of-use asset is depreciated over the useful life of the underlying asset. The depreciation starts at the commencement date of the lease.

The right-of-use assets are presented as a separate line in the statement of financial position.

The Society applies FRS 36 to determine whether a right-of-use asset is impaired and accounts for any identified impairment loss.

As a practical expedient, FRS 116 permits a lessee not to separate non-lease components, and instead account for any lease and associated non-lease components as a single arrangement. The Society has not used this practical expedient. For a contracts that contain a lease component and one or more additional lease or non-lease components, the Society allocates the consideration in the contract to each lease component on the basis of the relative stand-alone price of the lease component and the aggregate stand-alone price of the non-lease components.

**PROPERTY, PLANT AND EQUIPMENT** - Property, plant and equipment are stated at cost less accumulated depreciation and any accumulated impairment losses.

Depreciation is charged so as to write off the cost of assets over their estimated useful lives, using the straight-line method, on the following bases:

Motor vehicles	5 years
Furniture and fittings	5 years
Medical equipment	3 to 5 years
Office equipment	3 to 5 years
Building and renovation	3 to 10 years
Computer system	3 years
Leasehold land	30 years

Construction in progress is stated at cost and is not depreciated. Cost includes direct related expenditure incurred during the period of construction and up to the completion of the construction. The accumulated costs will be reclassified to the appropriate property, plant and equipment account when the construction is substantially completed and the asset is ready for its intended use.

Fully depreciated assets which are still in use are retained in the financial statements.

The estimated useful lives, residual values and depreciation method are reviewed at the end of each year end, with the effect of any changes in estimate accounted for on a prospective basis.

The gain or loss arising from disposal or retirement of an item of property, plant and equipment is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognised in profit or loss.

**DONATED ASSET** - Donated asset pertains to donation-in-kind where its value can be estimated with sufficient reliability. This value is the price that the Society estimate that they would have to pay in the open market for an equivalent item or the value that the Society expects to realise the item for. When the value of donation-in-kind cannot be estimated with sufficient reliability or is insignificant in amount, the donation-in-kind would not be recognised as part of donated assets and only income shall be included in the financial period in which the donation-in-kind is sold.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

**IMPAIRMENT OF NON-FINANCIAL ASSETS** - At the end of each reporting period, the Society reviews the carrying amounts of its non-financial assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

Recoverable amount is the higher of fair value less costs to sell and value-in-use. In assessing value-in-use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in profit or loss.

Where an impairment loss subsequently reverses, the carrying amount of the asset (cash-generating unit) is increased to the revised estimate of its recoverable amount, but only to the extent that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (cash-generating unit) in prior years. A reversal of an impairment loss is recognised immediately in profit or loss.

**PROVISIONS** - Provisions are recognised when the Society has a present obligation (legal or constructive) as a result of a past event, it is probable that the Society will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the end of the reporting period, taking into account the risks and uncertainties surrounding the obligation. Where a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, the receivable is recognised as an asset if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

**INCOME** - Income is recognised to the extent that it is probable that the economic benefits will flow to the Society and the income can be reliably measured.

- (i) Donations and income from fund raising projects are recognised as and when the Society's entitlement to such income is established with certainty and the amount can be measured with sufficient reliability. This normally coincides with the receipt of the donation and income from the fund raising project. Donations received in advance for future fund raising projects are deferred and recognised as incoming resources as and when the fund raising projects are held;
- (ii) Grants and subsidies are recognised as income to match the related expenditure;
- (iii) Interest income on operating funds is recognised on an accrual basis;
- (iv) All other income including membership subscriptions are recognised over time on an accrual basis;
- (v) Revenue from rendering of services is recognised over time when the services are performed; and
- (vi) Programme Support Recovery income is recognised upon receipt and disbursement of solicited and unsolicited donations for international relief and assistance.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

GOVERNMENT GRANTS - Government grants are not recognised until there is reasonable assurance that the Society will comply with the conditions attached to them and the grants will be received.

Grants for the purchase of depreciable assets are taken to the deferred capital grants upon utilisation of the grants if the assets are capitalised. Deferred capital grants are recognised in the statement of financial activities and other comprehensive income over the periods necessary to match the depreciation of the assets financed by the related grants. On disposal of an item of property, plant and equipment, the balance of the related grants is recognised in the statement of financial activities and other comprehensive income to match the net carrying amount of the property, plant and equipment disposed.

Other government grants are recognised as income over the periods necessary to match them with the costs for which they are intended to compensate, on a systematic basis. Government grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the Society with no future related costs are recognised in profit or loss in the period in which they become receivable.

UNRESTRICTED FUNDS - The unrestricted funds are funds which are available to be used for any of the Society's purposes.

RESTRICTED FUND - The restricted funds are funds which are available to be used for specific purposes programs.

INTERNATIONAL RELIEF FUNDS - International relief funds are set up to account for funds held in trust where the Society is not the owner and beneficiary of the funds received from the public. The receipts and expenditure in respect of agency funds are taken directly to the funds accounts and the net assets relating to the funds are shown as a separate line item in the statement of financial position.

RETIREMENT BENEFIT COSTS - Payments to defined contribution retirement benefit plans are charged as an expense when employees have rendered the services entitling them to the contributions. Payments made to state-managed retirement benefit schemes, such as the Singapore Central Provident Fund, are dealt with as payments to defined contribution plans where the Society's obligations under the plans are equivalent to those arising in a defined contribution retirement benefit plan.

EMPLOYEE LEAVE ENTITLEMENT - Employee entitlements to annual leave are recognised when they accrue to employees. A provision is made for the estimated liability for annual leave as a result of services rendered by employees up to the end of the reporting period.

FOREIGN CURRENCY TRANSACTIONS AND TRANSLATION - The financial statements are measured and presented in Singapore dollars, which is the currency of the primary economic environment in which the Society operates (its functional currency).

In preparing the financial statements, transactions in currencies other than the Society's functional currency are recorded at the rate of exchange prevailing on the date of the transaction. At the end of the reporting period, monetary items denominated in foreign currencies are retranslated at the rates prevailing at the end of the reporting period. Non-monetary items carried at fair value that are denominated in foreign currencies are retranslated at the rates prevailing on the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

Exchange differences arising on the settlement of monetary items, and on retranslation of monetary items are included in profit or loss for the period.

CASH AND CASH EQUIVALENTS IN THE STATEMENT OF CASH FLOWS - Cash and cash equivalents in the statement of cash flows comprise cash on hand and other short-term highly liquid assets that are readily convertible to a known amount of cash and are subject to an insignificant risk of changes in value.

3 CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY

In the application of the Society's accounting policies, which are described in Note 2, management is required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

***Critical judgements in applying the Society's accounting policies***

Management is of the opinion that any instances of application of judgements on the Society's accounting policies are not expected to have a significant effect of the amounts recognised in the financial statements.

***Key sources of estimation uncertainty***

The Society does not have any key sources of estimation uncertainty at the end of the reporting period that may have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, except as discussed below.

Valuation of donated asset

As described in Note 2, the value of donation-in-kind (Note 8) in 2020 was estimated based on the price the Society expects to pay in the open market for an equivalent item or the value that the Society was expected to realise the item for. In estimating the value, management exercised judgement by considering the publicly available information of the recent transacted prices of similar properties.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
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4 FINANCIAL INSTRUMENTS, FINANCIAL RISKS AND CAPITAL MANAGEMENT

**(a) Categories of financial instruments**

The following table sets out the financial instruments as at the end of the reporting period:

	2021	2020
	\$	\$
<b>Financial assets</b>		
Debt instruments at FVTOCI	2,830,665	2,886,318
Financial assets at amortised cost	<u>29,221,447</u>	<u>21,729,919</u>
<b>Financial liabilities</b>		
Financial liabilities at amortised cost	1,420,270	1,360,794
Lease liabilities	<u>307,204</u>	<u>138,834</u>

**(b) Financial risk management policies and objectives**

Management monitors and manages the financial risks relating to the operations of the Society to minimise adverse potential effects on financial performance. These risks include market risk (including foreign exchange risk and interest rate risk), investment price risk, credit risk, liquidity risk and fair value risk. Management manages and monitors these exposures to ensure appropriate measures are implemented in a timely and effective manner.

There has been no change to the Society's exposure to these financial risks or the manner in which it manages and measures these risk. Market risk exposures are measured using sensitivity analysis indicated below:

(i) Foreign exchange risk management

The Society transacts mainly in Singapore dollars and is therefore not exposed to any significant foreign currency risk.

(ii) Interest rate risk management

The Society is exposed to interest rate risk as changes in interest rates affect the market value of its investment portfolio. The Society has no significant interest-bearing financial liabilities other than lease liabilities. The incremental borrowing rate applied for lease liabilities is fixed at 4.25% (2020 : 4.25%).

No sensitivity analysis is prepared as the Society does not expect any material effect on the Society's surplus for the year arising from the effects of reasonably possible changes to interest rates on interest bearing financial instruments at the end of the reporting period.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

4 FINANCIAL INSTRUMENTS, FINANCIAL RISKS AND CAPITAL MANAGEMENT (cont'd)

(iii) Investment price risk management

Investment price risk arises mainly from uncertainty about the future prices of financial instruments invested by the Society. It represents the potential financial loss the Society might suffer through holding investments in the face of price movements. It is the Society's policy to achieve an appropriate diversification in its investment portfolio in order to mitigate such risk. Further information is disclosed in Note 4b(vi).

(iv) Credit risk management

Credit risk is the potential financial loss resulting from the failure of a counterparty to settle its financial and contractual obligations to the Society, as and when they fall due. The maximum exposure to credit risk in the event that the counterparties fail to perform their obligations as at the end of financial year in relation to each class of recognised financial assets is the carrying amounts of those assets as stated in the statement of financial position.

The Society develops and maintains its credit risk gradings to categorise exposures according to their degree of risk of default. The Society has a significant concentration of credit risk with a government body representing 31% (2020 : 20%) of the total other receivable, deposits and prepayments of the Society. The majority of the Society's receivables relate to grant receivables from government bodies which is assessed as having low credit risk.

The Society has adopted procedures in monitoring its credit risk. Cash and bank balances are held with reputable institutions and are subject to immaterial credit loss.

The Society does not have any significant credit risk exposure to any single counterparty.

(v) Liquidity risk management

Liquidity risk refers to the risk that the Society is unable to pay its creditors due to insufficient funds. The Society is primarily funded via grants and donations and it attempts to ensure sufficient liquidity at all times through efficient cash management. All financial assets and financial liabilities are repayable on demand or due within 1 year from the end of the reporting period, except for debt instruments at FVTOCI and equity instruments designated at FVTOCI classified as non-current assets and lease liabilities.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

4 FINANCIAL INSTRUMENTS, FINANCIAL RISKS AND CAPITAL MANAGEMENT (cont'd)

(vi) Fair value of financial assets and financial liabilities

The carrying amounts of financial assets and financial liabilities approximate their respective fair values due to the relatively short-term maturity of these financial instruments, other than lease liabilities as disclosed in Note 14 to the financial statements.

The Society determines fair values of financial assets in the following manner:

Financial assets	Fair value as at		Fair value hierarchy	Valuation techniques and key inputs	Sensitivity analysis (Note 1)	
	2021	2020			2021	2020
	Assets	Assets				
	\$	\$			\$	\$
1) Quoted debt securities (Note 11)	2,830,665	2,886,383	Level 1 (2020 : Level 1)	Quoted bid prices in an active market.	283,067	288,638

Note 1: If the quoted prices are 10% higher/lower while all the other variables were held constant, the Society's investment revaluation reserve would increase/decrease as detailed in the above table.

There were no transfers between the different levels of the fair value hierarchy in the period.

Except as disclosed in the above table, the Society had no other financial assets or liabilities carried at fair value.

**(c) Capital management policies and objectives**

The Society manages its capital to ensure it will be able to continue as a going concern. The capital structure of the Society consists only of funds and reserves. Management reviews the capital structure on a regular basis. The Society's overall strategy remains unchanged from 2020.

5 COMPENSATION OF KEY MANAGEMENT PERSONNEL

The remuneration of the member of Council management during the year are as follows:

	2021	2020
	\$	\$
Short-term benefits	181,950	176,260
Post-employment benefits	8,844	8,528
	<u>190,794</u>	<u>184,788</u>

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

5 COMPENSATION OF KEY MANAGEMENT PERSONNEL (cont'd)

The Society paid for the following expenses incurred by Council members for official events and meetings.

	2021	2020
	\$	\$
Travel and meeting expenses	-	2,256
Number of office bearers	-	1

6 CASH AND CASH EQUIVALENTS

	2021	2020
	\$	\$
Cash at bank balances	<u>26,897,451</u>	<u>19,563,249</u>

7 OTHER RECEIVABLES, DEPOSITS AND PREPAYMENTS

	2021	2020
	\$	\$
Blood Donor Programme subsidy receivable from Health Sciences Authority	678,891	604,076
Grants/Funding receivable	1,222,765	983,874
Job Support Scheme grant receivable	-	181,446
Deposits and prepayments	305,492	871,575
Interest receivable	28,641	28,641
Wages Credit Scheme receivable	96,310	135,883
Training Academy fees and Transport Aid fees receivable	289,867	214,280
Others	7,522	18,470
	<u>2,629,488</u>	<u>3,038,245</u>

Receivables are not past due and not impaired.

8 ASSET HELD-FOR-SALE

Asset held-for-sale relates to a donated asset pertaining to a donation-in-kind of 40% ownership of an apartment from a third party in 2019. The value of the donated asset was estimated based on publicly available information of the recent transacted prices of similar properties.

In 2020, the Society and the other owner accepted an offer to sell the donated asset at a consideration of \$999,999. The Society and the other owner had the intention to sell and had put up the apartment for sale. The transaction was completed in 2021.



**SINGAPORE RED CROSS SOCIETY**  
**NOTES TO FINANCIAL STATEMENTS**  
**31 December 2021**

9 PROPERTY, PLANT AND EQUIPMENT

	Motor vehicles	Furniture and fittings	Medical equipment	Office equipment	Building and renovation	Computer system	Construction in progress	Total
	\$	\$	\$	\$	\$	\$	\$	\$
<b>Cost:</b>								
At 1 January 2020	1,610,648	374,112	782,542	912,602	2,018,367	671,844	173,660	6,543,775
Additions	349,758	-	163,495	3,379	5,900	87,458	-	609,990
At 31 December 2020	1,960,406	374,112	946,037	915,981	2,024,267	759,302	173,660	7,153,765
Additions	136,282	-	110,698	15,146	121,278	138,497	-	521,901
Written off	(139,211)	-	-	(32,663)	-	-	(173,660)	(345,534)
At 31 December 2021	1,957,477	374,112	1,056,735	898,464	2,145,545	897,799	-	7,330,132
<b>Accumulated depreciation:</b>								
At 1 January 2020	1,292,308	369,562	498,708	783,377	1,991,108	295,851	-	5,230,914
Depreciation for the year	210,424	1,043	104,968	67,214	13,772	212,500	-	609,921
At 31 December 2020	1,502,732	370,605	603,676	850,591	2,004,880	508,351	-	5,840,835
Depreciation for the year	197,326	1,043	127,456	49,824	39,148	197,274	-	612,071
Written off	(139,211)	-	-	(32,663)	-	-	-	(171,874)
At 31 December 2021	1,560,847	371,648	731,132	867,752	2,044,028	705,625	-	6,281,032
<b>Carrying amount:</b>								
At 31 December 2020	457,674	3,507	342,361	65,390	19,387	250,951	173,660	1,312,930
At 31 December 2021	396,630	2,464	325,603	30,712	101,517	192,174	-	1,049,100

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS**  
**31 December 2021**

9 PROPERTY, PLANT AND EQUIPMENT (cont'd)

In addition to the above property, plant and equipment, the Society occupies the building, Red Cross House, situated at 15 Penang Lane, with lease term of 30 years commencing from 23 March 2016, on a rent-free basis till the end of the lease term. The building has been gazetted as a conservation building and the rent-free arrangement is expected to continue beyond the lease term until further notice.

10 RIGHT-OF-USE ASSETS

The Society lease land, office space and computer equipment with lease term of 30, 10 and 5 years, respectively.

	Leasehold land	Office space	Computer equipment	Total
	\$	\$	\$	\$
<b>Cost:</b>				
At 1 January 2020	1,841,093	80,454	45,127	1,966,674
Addition	-	-	99,344	99,344
At 31 December 2020	1,841,093	80,454	144,471	2,066,018
Addition	-	301,820	16,190	318,010
Disposals	-	-	(37,751)	(37,751)
At 31 December 2021	1,841,093	382,274	122,910	2,346,277
<b>Accumulated depreciation:</b>				
At 1 January 2020	226,017	21,942	21,663	269,622
Depreciation for the year	61,370	21,942	22,487	105,799
At 31 December 2020	287,387	43,884	44,150	375,421
Depreciation for the year	61,370	130,148	23,455	214,973
Disposals	-	-	(37,751)	(37,751)
At 31 December 2021	348,757	174,032	29,854	552,643
<b>Carrying amount:</b>				
At 31 December 2020	1,553,706	36,570	100,321	1,690,597
At 31 December 2021	1,492,336	208,242	93,056	1,793,634

11 DEBT INSTRUMENTS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME

	2021	2020
	\$	\$
Quoted debt instruments at FVTOCI:		
At beginning of the year	2,886,383	3,076,350
Redemption during the year	-	(250,000)
Remeasurement of fair value	(55,718)	60,033
At end of the year	2,830,665	2,886,383
Current	1,260,078	-
Non-current	1,570,587	2,866,383

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
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11 DEBT INSTRUMENTS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME (cont'd)

The investments in debt instruments have interest rates ranging from 2.36% to 3.48% (2020 : 2.36% to 3.48%) per annum and have maturity dates ranging from 2022 to 2024 (2020 : 2022 to 2024).

These redeemable notes are held by the Society within a business model whose objective is both to collect contractual cash flows which are solely payments of principal and interest on the principal amount outstanding and to sell these financial assets. Accordingly, these are classified as at FVTOCI.

For purpose of impairment assessment, management has assessed the credit risk to be low and there has been no change in the estimation techniques or significant assumptions made during the current reporting period in assessing the loss allowance for these financial assets.

12 EQUITY INSTRUMENTS DESIGNATED AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME

	2021	2020
	\$	\$
Quoted equity instruments designated at FVTOCI:		
At beginning of the year	-	102,800
Redemption during the year	-	(100,000)
Remeasurement of fair value	-	(2,800)
At end of the year	-	-

The investment in quoted equity security offered the Society the opportunity for return through dividend income and fair value gains. Change in fair value was recognised as part of investment valuation reserve.

Investment in equity instrument was held for medium to long-term strategic purposes. Accordingly, management had elected to designate this as at FVTOCI as they believed that recognising short-term fluctuations in these investment's fair value in profit or loss would not be consistent with the Society's strategy of holding this investment for long-term purposes and realising the performance potential in the long run. The investment was redeemed in 2020.

13 OTHER PAYABLES AND ACCRUALS

	2021	2020
	\$	\$
Accrued operating expenses	1,284,599	1,224,757
Grants received in advance from Lee Foundation	273,263	378,031
Grants received in advance for Specific Projects	1,236,711	782,201
Employee benefits	133,611	133,977
Residents' deposits from Home for the Disabled	2,060	2,060
Grants received in advance from Community Silver Trust and Care and Share Fund	501,361	1,297,760
Grants received in advance for purchase of vehicles	95,839	194,345
Grants received in advance for Community Services	881,451	538,362
Grants received in advance from Tote Board and Ministry of Social and Family Development	-	25,213
Donation received in advance for COLE Programme	455,166	-
Donations received in advance for COVID-19 Singapore	5,983,250	3,649,740
Donations received in advance for Center of Excellence for Pandemic Preparedness	198,402	197,349
	<u>11,045,713</u>	<u>8,423,795</u>

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

13 OTHER PAYABLES AND ACCRUALS (cont'd)

The COVID-19 Singapore fund has raised \$8,394,259 since 2020. From the fund, \$2,411,009 (2020 : \$1,649,677) was utilised to date, mostly on care packages for the elderly, migrant workers and infant care packages for needy families. As of 31 December 2021, \$5,983,250 (2020 : \$3,649,740) remains in the fund and will be utilised towards COVID-related relief for the vulnerable in Singapore in 2022 and future years.

The movement of grants received in advance from Community Silver Trust and Care and Share Fund are as follow:

	Community Silver Trust	Care and Share Fund	Total
	\$	\$	\$
As at 1 January 2020	386,857	59,788	446,645
Grants received during the year	692,292	870,000	1,562,292
Transfer to statement of financial activities and other comprehensive income	(149,806)	(168,164)	(317,970)
Transfer to deferred capital grant	(55,070)	(338,137)	(393,207)
Balance at 31 December 2020	<u>874,273</u>	<u>423,487</u>	<u>1,297,760</u>
Grants received during the year	176,935	165,607	342,542
Grants returned during the year	(457,798)	-	(457,798)
Transfer to statement of financial activities and other comprehensive income	(61,525)	(549,444)	(610,969)
Transfer to deferred capital grant	(30,524)	(39,650)	(70,174)
Balance at 31 December 2021	<u>501,361</u>	<u>-</u>	<u>501,361</u>

14 LEASE LIABILITIES (The Society as lessee)

	2021	2020
	\$	\$
Maturity analysis:		
Year 1	200,792	47,956
Year 2	70,310	39,511
Year 3	25,689	22,090
Year 4	22,949	22,089
Year 5	1,800	19,348
	<u>321,540</u>	<u>150,994</u>
Less: Unearned interest	(14,336)	(12,160)
	<u>307,204</u>	<u>138,834</u>
Analysed as:		
Current	160,411	42,884
Non-current	146,793	95,950
	<u>307,204</u>	<u>138,834</u>

The Society does not face a significant liquidity risk with regard to its lease liabilities.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
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14 LEASE LIABILITIES (The Society as lessee) (cont'd)

The table below details changes in the Society's liabilities arising from financing activities, including both cash and non-cash changes. Liabilities arising from financing activities are those for which cash flows were, or future cash flows will be, classified in the Society's statement of cash flows as cash flows from financing activities.

	Non-cash changes			31 December 2020
	1 January 2020	New lease liabilities	Financing cash flows	
	\$	\$	\$	\$
Lease liabilities	83,699	99,344	(44,209)	138,834

	Non-cash changes			31 December 2021
	1 January 2021	New lease liabilities	Financing cash flows	
	\$	\$	\$	\$
Lease liabilities	138,834	318,010	(149,640)	307,204

15 DEFERRED CAPITAL GRANTS

	2021	2020
	\$	\$
At the beginning of financial year	832,521	672,804
Transfer from grants received in advance	237,898	574,170
Transfer to statement of financial activities and other comprehensive income		
- Community Silver Trust	(210,125)	(134,683)
- Care and Share Fund	(178,479)	(142,033)
- Others	(53,916)	(137,737)
	(442,520)	(414,453)
At the end of the financial year	627,899	832,521

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
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16 RESTRICTED FUNDS

The fund comprises the cumulative operating surplus related to the operations of Home for the Disabled and Transport Aid.

	Home for the Disabled	Transport Aid	Total
	\$	\$	\$
Operating surplus at 1 January 2020	-	-	-
Surplus (Deficit) for the year	251,689	(561,623)	(309,934)
Transfer from restricted funds to unrestricted fund	(1,423)	(755)	(2,178)
Transfer from unrestricted fund to restricted funds	-	562,378	562,378
	250,266	-	250,266
Balance as at 31 December 2020	250,266	-	250,266
Surplus (Deficit) for the year	352,162	(689,545)	(337,383)
Transfer from restricted funds to unrestricted fund	(7,380)	-	(7,380)
Transfer from unrestricted fund to restricted funds	-	689,545	689,545
	344,782	-	344,782
Balance at 31 December 2021	595,048	-	595,048

17 INTERNATIONAL RELIEF FUNDS ("IRF")

The Society receives donations from the public in response to international public appeals for relief efforts in disaster and crisis-stricken countries. The funds received are in the custody of the Society and are disbursed to the International Federation of Red Cross and Red Crescent Societies ("IFRC"), International Committee of the Red Cross ("ICRC") or national societies of affected countries for specific relief cause and development work specified in the public appeal. These are not reflected in the statement of financial position and statement of financial activities and other comprehensive income of the Society. The Society had set up the Committee on Humanitarian Assistance and International Response to administer the IRF.

	2021	2020
	\$	\$
Represented by:		
- Fixed deposits	-	5,000,000
- Cash at bank and in hand	23,587,826	18,981,403
- Interest receivable	-	155,808
	23,587,826	24,137,211

**SINGAPORE RED CROSS SOCIETY**  
**NOTES TO FINANCIAL STATEMENTS**  
**31 December 2021**

17 INTERNATIONAL RELIEF FUNDS ("IRF") (cont'd)

Designated country/disaster	At beginning of the year	Collections	Disbursements	Interest earned	Programme Support Recovery	Other expenditures*	Transfer to DREF	At end of the year
	\$	\$	\$	\$	\$	\$	\$	\$
Miscellaneous Funds	1,603,004	342,440	(277,925)	529	(14,068)	-	(54,039)	1,599,941
Indonesia Relief Fund	265,019	500	(181,967)	-	(3,655)	-	-	79,897
China Earthquake Relief Fund	2,655,524	-	(67,821)	15,006	(1,357)	-	-	2,601,352
Myanmar Cyclone Relief Fund	717,317	149,549	(448,145)	1,057	(13,450)	-	-	406,328
Indonesia Padang Earthquake	128,143	-	-	-	-	-	(128,143)	-
Philippines Tropical Storm	103,017	-	-	-	-	-	(103,018)	-
Japan Disaster Relief Fund	3,497,250	-	(254,946)	14,895	(5,099)	(4,597)	-	3,247,503
Sichuan Earthquake	261,606	-	-	-	-	-	(261,605)	-
Haiyan Relief Fund	896,182	-	(72)	5,115	(2)	-	-	901,224
Malaysian Flood Relief Fund	149,601	311,382	(101,066)	370	(11,363)	-	-	348,923
Cyclone Pam Relief Fund	33,849	-	-	121	-	-	-	33,970
Myanmar Floods Relief Fund	179,545	89,988	-	692	(2,700)	-	-	267,525
South India Floods 2015	205,594	-	(15,076)	1,155	(301)	-	-	191,372
Nepal Earthquake Relief Fund	2,229,123	-	(562,826)	6,601	(11,256)	(19,442)	-	1,642,200
Japan Earthquake	205,899	670	-	-	(20)	-	(105,787)	100,762
Ecuador Earthquake	49,792	-	-	-	-	-	(20,263)	29,529
Tidal Waves Asia Fund	919,086	-	(144,419)	3,778	(2,888)	-	-	775,557
Rakhine Relief Fund	52,664	-	-	84	-	-	-	52,748
Sri Lanka Floods	104,049	-	-	496	-	-	-	104,545
Laos Floods	181,350	17	(60,256)	64	(918)	-	-	120,257
Lombok Earthquake	193,973	17	-	365	(1)	-	-	194,354
South India Floods 2018	314,901	27	-	182	(1)	-	-	315,109
Sulawesi Earthquake	1,690,158	-	(194,800)	6,330	(3,896)	-	-	1,497,791
Sunda Strait Tsunami	297,351	-	-	1,609	-	-	-	298,960
Australia Bush Fires 2021	194,764	15	(1)	275	-	-	-	195,053
Coronavirus 19 - China	2,067,518	70	(401,807)	310	(8,038)	(18,446)	-	1,639,608
Beirut Explosion 2020	426,227	1,487	(105,072)	1,984	(2,146)	(1,470)	-	321,009
SEA Flood 2020	142,208	8,797	(17)	688	(264)	-	-	151,412
India COVID-19 Response	-	8,199,334	(6,037,937)	7,223	(314,733)	(88,672)	-	1,765,215
Afghanistan Relief Fund	-	22,711	(905)	81	(699)	-	-	21,188
Gaza Relief Fund	-	320,975	(56,140)	1,489	(10,752)	(10,252)	-	245,320
COVID 19 - International	-	932,428	(105,029)	1,000	(30,073)	(70,810)	-	727,516
Haiti Earthquake Relief Fund	-	56,530	(2,254)	64	(1,741)	-	-	52,599
Afghanistan Humanitarian Relief Fund	-	94,931	(9)	109	(2,848)	-	-	92,183
Disaster Response Emergency Fund	2,849,955	675,705	(960,265)	17,096	(19,291)	(3,852)	-	2,559,348
Humanitarian Response Fund	1,522,542	10,000	(522,147)	7,875	(10,743)	-	-	1,007,528
	24,137,211	11,217,573	(10,500,902)	96,643	(472,303)	(217,541)	(672,855)	23,587,826

\* Other expenditures comprise of the recharge of staff cost (Note 21).

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS**  
**31 December 2021**

17 INTERNATIONAL RELIEF FUNDS ("IRF") (cont'd)

**Miscellaneous funds - These balances were either:**

- (i) Residual amounts or donations made after the planned relief efforts had been completed; or
- (ii) Donations made for specific countries for which the Society had not made any appeals.

**Indonesia Relief Fund** - The Society has utilised the funds to purchase 10 urgently-needed ventilators for Palang Merah Indonesia (Indonesia Red Cross) to distribute to local hospitals which are in dire need of these ventilators for COVID-19 patients.

**China Earthquake Relief Fund** - The Society has committed to support projects in partnership with the Red Cross Society of China and the Sichuan Province Foundation of Poverty Alleviation in infrastructure and community projects.

**Myanmar Cyclone Relief Fund** - The Society is working together with the Myanmar Red Cross Society (MRCS) in identifying humanitarian projects including the provision of digital equipment and information sharing projects. In view of the COVID-19 pandemic, S\$50,000 was also disbursed to MRCS for the purchase of Personal Protective Equipments ("PPEs") and hygiene kits which were distributed to frontliners such as volunteers and those working in the healthcare sector.

**Indonesia Padang Earthquake** - The Society is in discussion with the Palang Merah Indonesia (Indonesia Red Cross) to utilise the balance funds for rebuilding or resilience-building programmes.

**Philippines Tropical Storm** - The Society will work together with the Philippine Red Cross and other Non-Governmental Organisations ("NGOs") to undertake community programmes.

**Japan Disaster Relief Fund** - Most of the projects committed by the Society have been completed, with funds fully disbursed to the partners. Funds have been committed to support a scholarship programme for college students from low income families in Rikuzentakata City. When travel restrictions are lifted, the Society also plans to use the funds for exchanges between the students in the scholarship programme and the Red Cross Youth Chapters. The fund has also been utilised to purchase PPEs for the Japanese Red Cross Society (JRCS) during the COVID-19 outbreak in 2021.

**Sichuan Earthquake** - The Society disbursed funds to the Red Cross Society of China during the acute phase and will scope and undertake new projects.

**Haiyan Relief Fund** - The Society disbursed funds to various implementing partners including Philippine Red Cross (PRC), IFRC and ICRC. Acute phase efforts are completed, reconstruction efforts have been ongoing with partners from the Red Cross Movement and other credible local NGOs such as ASSISI Development Foundation and REACT Bantayan. The fund was also used to purchase first aid kits for the communities benefiting from the Haiyan rebuilding projects, and purchase PPEs for PRC and local NGO, REACT Bantayan during the COVID-19 outbreak in 2021.

**Malaysian Flood Relief Fund** - The Society is working with the Malaysian Red Crescent Society (MRCS) to identify suitable humanitarian projects in the flood affected areas. The fund has also been utilised to purchase PPEs for MRCS during the COVID-19 outbreak in 2021.

**Cyclone Pan Relief Fund** - The Society has supported Vanuatu Red Cross in disaster management programmes and the tropical cyclone-affected communities, such as first aid and livelihood activities.

**Myanmar Floods Relief Fund** - The Society will continue to work with the Myanmar Red Cross Society (MRCS) on recovery projects supporting the floods affected regions, including the support of the recovery of schools, livelihoods etc.

## SINGAPORE RED CROSS SOCIETY

### NOTES TO FINANCIAL STATEMENTS 31 December 2021

#### 17 INTERNATIONAL RELIEF FUNDS ("IRF") (cont'd)

**South India Floods 2015** - The Society will work with the Indian Red Cross Society (IRCS) on recovery projects, focusing on schools and livelihoods of the affected communities by the South India Floods in 2015. The fund has been committed to support medical activities of the IRCS, Tamil Nadu Branch in the slum areas of Tamil Nadu. During the COVID-19 outbreak in 2021, the fund was also utilised to purchase one unit of an Automated Blood Collection Machine which can be used to collect the plasma from recovered COVID-19 patients.

**Nepal Earthquake Relief Fund** - The Society has identified over 50 community facilities to be rebuilt together with partners including Praramva, Himalayan Aid, Rolwaling Sagag Choling Monastery, Compassionate Hands for Nepal, Living Hope for Nepal, Touch Community, Operation Hope Foundation, HANDs, D2N, Nepal Red Cross. Funds will also be used to improve on or refurbish facilities that were previously funded by SRC.

**Japan Earthquake** - The Society will continue to seek community projects to support earthquake affected people together with the Japanese Red Cross Society and other partners.

**Ecuador Earthquake** - The Society will continue to work with Ecuadorian Red Cross on providing disaster risk reduction activities for the earthquake affected communities.

**Tidal Waves Asia Fund ("TWAF")** - The Society had set up the Tsunami Reconstruction Facilitation Committee ("TRFC") to administer the fund. This fund is used to help victims affected by the earthquake and tsunami which occurred on 26 December 2004. To date, the TRFC had approved funding for projects initiated by the Society, joint projects with the government and corporate sector, and projects by Singapore-registered Social Service Agencies and NGOs. The Society continues to work with the various parties in Indonesia, Maldives and Sri Lanka, in projects to enhance education and health facilities.

**Rakhine Relief Fund** - Working with the Myanmar Red Cross and Red Cross Movement partners, the Society will commit to support all the communities affected by the current violent clashes in Rakhine.

**Sri Lanka Floods** - The Society has been working in Sri Lanka for more than 12 years, since the deadly Indian Ocean tsunami, supporting impactful projects in areas such as education, medical and health, emergency response, disaster management, training and the equipping of disaster response teams.

**Laos Floods** - The Society is working closely with Lao Red Cross Society (LRCS) to provide relief disaster aid to areas affected by flash floods as a result of the hydropower dam collapse in Southeast Laos. Funds will be used for the rehabilitation of school facilities and disaster risk reduction activities.

**Lombok Earthquake** - The Society is working closely with the Indonesian Red Cross (Palang Merah Indonesia or "PMI") teams and are assisting with first aid and emergency supplies to support relief distribution in the affected communities in Lombok, Indonesia. Funds will be committed to the rebuilding of public schools and distribution of school kits.

**South India Floods 2018** - The Society is working closely with the Indian Red Cross Society (IRCS) to deliver critical relief supplies to areas affected by torrential rain and monsoon floods in India in 2018. Community projects that focus on WASH, education and livelihood have been identified and funds will be committed to support these programmes.

**Sulawesi Earthquake** - The Society is working closely with the Indonesian Red Cross and closely monitoring the situation across four affected cities and regencies: Palu city, Donggala, Sigi and Parigi Mouton to conduct ground assessments and to support the Palang Merah Indonesia ("PMI" - Indonesian Red Cross) to distribute relief supplies to displaced families. The Society is also working closely with NGOs like HAND to support a mobile kitchen which can be used to provide food in times of disasters.

## SINGAPORE RED CROSS SOCIETY

### NOTES TO FINANCIAL STATEMENTS 31 December 2021

#### 17 INTERNATIONAL RELIEF FUNDS ("IRF") (cont'd)

**Sunda Strait Tsunami** - In response to the tsunami following a volcanic eruption that hit the coast around the Sunda Straits in Indonesia on 22 December 2018, the Singapore Red Cross (SRC) will, in the first instance, extend S\$50,000 in humanitarian aid to support affected communities. The Society has also launched a month-long public appeal (26 December 2018 to 25 January 2019) for donations, which will go towards the purchase of relief items for displaced survivors; and longer-term recovery and rebuilding efforts. The Society will continue to work closely with the Indonesian Red Cross (Palang Merah Indonesia or "PMI") to identify projects that would benefit the communities in the area.

**Australia Bush Fires** - In response to the widespread bushfires in Australia in January 2020, the Singapore Red Cross (SRC) launched a public appeal for donations, and in the first instance pledged S\$50,000 to support the relief and recovery operations of the Australian Red Cross (ARC). Subsequently, an additional S\$450,000 was committed to support the ARC's recovery programme which includes livelihood support, psychosocial support, infrastructure repair support, emergency and re-establishment grants for those whose homes were destroyed, residence repair grants, bereavement payments for next-of-kin, and injury grants for people injured during the fires. The Society will continue to work with ARC to identify suitable programmes that will benefit the communities affected by the bushfires.

**Philippines Taal Volcano** - In response to the eruption of Taal Volcano in January 2020, the Singapore Red Cross (SRC) launched a public appeal for donations, and in the first instance extended US\$50,000 towards the humanitarian relief efforts of the Philippine Red Cross (PRC). Funds will be committed to support a shelter project that would benefit 33 families whose homes were destroyed by the volcanic eruption.

**Coronavirus 19 - China** - In February 2020, a public appeal for donations was launched by the Singapore Red Cross (SRC) in view of the rapid spreading of COVID-19 in China. Funds raised were committed to support the relief and recovery programmes of the IFRC, Red Cross Society of China, and both international and local NGOs such as World Vision, Shenzhen One Foundation, Sichuan Province Foundation for Poverty Alleviation, China Foundation for Poverty Alleviation and Beijing United Charity Federation. The Society will continue to work with these organisations to support groups that are the most vulnerable to the effects of the virus.

**Beirut Explosion 2020** - In August 2020, the Singapore Red Cross (SRC) made an initial contribution of S\$50,000 to support the Lebanese Red Cross (LRC) in providing emergency response and medical support to those affected by the devastating explosions in Beirut. A public fundraising appeal was also launched at the same time and SRC is working closely with LRC to provide support for its health / medical related activities for those affected by the blast. A recovery project is also ongoing to support LRC's Emergency Medical Service with the necessary medical equipment and ambulance maintenance.

**SEA Flood 2020** - In response to the storm surges and torrential floods that affected communities in Southeast Asia, the Singapore Red Cross (SRC) launched a public fundraising appeal to aid disaster relief and recovery operations in countries that were affected (Cambodia, Laos and Vietnam). Additionally, SRC also contributed US\$75,000 each to the Cambodian Red Cross, Lao Red Cross and Viet Nam Red Cross to support their relief and recovery operations. SRC will continue to work with these National Societies to support WASH (Water, Sanitation and Hygiene) supplies, such as water filtration systems, water tanks, sanitation systems, hygiene kits for displaced and vulnerable persons.

**Indonesia EQ & Flood 2021** - In response to the devastating earthquake that struck the western coast of Sulawesi island in Indonesia on 15 January 2021, and the ongoing catastrophic floods in South Kalimantan, the Singapore Red Cross (SRC) committed S\$150,000 at the first instance to support relief and recovery operations by the Palang Merah Indonesia ("PMI" - Indonesian Red Cross) towards both disasters. The aid was channelled towards the purchase of food supplies and relief items, such as blankets, mattresses, hygiene parcels, family kits, tarpaulins, clean water, ready meals etc. Funds raised through the public appeal will be used to support WASH and health recovery programmes in the areas devastated by the disasters.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

17 INTERNATIONAL RELIEF FUNDS ("IRF") (cont'd)

**India COVID-19 Response** – A public appeal was launched on 28 April 2021 to raise funds to procure and deliver urgently needed oxygen supplies and medical equipment to India where there was a surge in COVID-19 cases and the healthcare system was immensely stretched. Funds raised through the appeal were used to procure and deliver oxygen cylinders, oxygen concentrators, ventilators, nasal cannulas, PPEs and other medical equipment to states in India with high number of COVID-19 infections. SRC will continue to support the Indian Red Cross Society in its recovery programmes (Health and Livelihood) for communities affected by the ongoing pandemic.

**Afghanistan Relief Fund 2021** - In response to the severe droughts in Afghanistan, SRC launched an emergency public appeal to reach out to the communities in need. In Afghanistan, more than 13 million people are urgently lacking food, water and cash assistance to survive. Working with partners in the Red Cross Red Crescent Movement, funds raised have been used to deliver primary healthcare services which include out-patient, health education, immunization, and reproductive health services to an average of 200,000 people per month. Food parcels containing items such as wheat, rice, oil, bean, salt, sugar, and more will also be distributed to communities affected by the ongoing drought.

**Gaza Relief Fund 2021** - In response to the conflict, and rapidly deteriorating humanitarian situation in Gaza and the West Bank, the Singapore Red Cross (SRC) launched a public appeal to support the affected and vulnerable communities in the region. The Singapore Government has donated US\$100,000 as seed money for the appeal. Working closely with the International Federation of Red Cross Red and Crescent Societies (IFRC) and the Red Cross Red Crescent Movement Partners, the aid has been channelled towards emergency medical equipment and supplies, as well as food and non-food relief items that was distributed in displaced shelters for affected communities.

**COVID-19 International Response** - The Singapore Red Cross (SRC) launched a public appeal to deliver assistance and support overseas communities, affected or at risk of being affected by the ongoing COVID-19 outbreak. Funds raised from the appeal have been used to purchase and deliver oxygen supplies, PPEs and other medical supplies to more than 20 countries adversely affected by the pandemic. SRC will continue to work with National Societies and humanitarian organisations to provide medical, livelihood and food assistance to vulnerable communities in the midst of the pandemic.

**Haiti Earthquake Relief Fund 2021** - In response to the devastation caused by the 7.2-magnitude earthquake that struck Haiti on 14 August 2021, the Singapore Red Cross (SRC) launched a public appeal to support the affected and vulnerable communities. Working closely with the International Federation of Red Cross Red and Crescent Societies (IFRC) and the Red Cross Red Crescent Movement Partners, the aid has been channelled towards emergency healthcare, first-aid for the injured, food assistance and shelter for those who have lost their homes after the earthquake.

**Afghanistan Humanitarian Relief Fund 2021** - In response to the humanitarian crisis in Afghanistan, the Singapore Red Cross (SRC) launched an emergency public appeal to support the ongoing humanitarian efforts by the International Federation of Red Cross and Red Crescent Societies (IFRC) and the Afghanistan Red Crescent Society (ARCS). This follows the public appeal that SRC had launched in May in response to the ongoing drought in Afghanistan. The funds raised from both appeals have been channelled towards relief and recovery of affected communities, with a focus on emergency and primary healthcare, Water & Sanitation and restoration of the livelihoods to the vulnerable communities.

**Malaysia Flood 2021** - In response to the recent floods in Malaysia, the Singapore Red Cross (SRC) has pledged US\$50,000 to the Malaysian Red Crescent, in support of their ongoing relief efforts. SRC also launched a public appeal, where funds raised would go towards the relief and recovery of affected communities, with a focus on emergency healthcare, first aid assistance and distribution of hygiene kits, shelter tool kits, tarpaulins, hot meals, clothes, mats, blankets, surgical masks to evacuation centres. SRC is also in discussion with the Malaysian Red Crescent to support its flood recovery programmes which include health and WASH assistance for communities affected by the flood.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

17 INTERNATIONAL RELIEF FUNDS ("IRF") (cont'd)

**Philippines Typhoon 2021** - In response to Typhoon Rai in the Philippines, the Singapore Red Cross (SRC) has pledged US\$50,000 to the Philippine Red Cross, in support of their ongoing relief efforts. SRC also launched a public appeal, where funds raised would go towards the relief and recovery of affected communities, with a focus on emergency healthcare, first aid assistance and distribution of hygiene kits, shelter tool kits, tarpaulins, hot meals, clothes, mats, blankets, surgical masks to evacuation centres. Funds raised will also be channelled to WASH programmes to provide affected communities with access to clean water.

**Disaster Response Emergency Fund ("DREF")** - In 2012, the Society received approval from the Charities Unit of Ministry of Culture, Community and Youth (MCCY) to transfer S\$5,000,000 of the TWAF to DREF. The fund was set up to enable the Society to provide assistance to disaster afflicted countries during acute emergency phases and recovery phases. The fund is administered in a similar manner as the TWAF, and its use is restricted to disaster relief efforts undertaken by the Society or jointly with partners. Besides allowing the Society to do rapid deployment, the fund is also used to train and prepare responders for rapid deployment and to equip the Society for such purposes.

18 INCOME TAXATION

The Society is an approved charity institution under the Charities Act and Regulations and is exempted from tax under the Income Tax Act.

19 TAX EXEMPT RECEIPT

The Society enjoys a concessionary tax treatment whereby qualifying donors are granted 2.5 times tax deduction for the donations made to the Society.

	2021	2020
	\$	\$
Donations for which tax exempt receipts were issued	9,657,912	10,565,454

20 PROGRAMME SUPPORT RECOVERY

With effect from 1 January 2011, the Society has levied a Programme Support Recovery charge on all solicited and unsolicited donations for international relief and assistance at the following rates:

First \$5,000,000	5%
Next \$10,000,000	2%
Amounts above \$15,000,000	1%

60% of the programme support recovery charge will be recognised upon collection of the funds whilst the remaining 40% will be recognised upon disbursement of the funds. The levy rates are reassessed annually.

21 MISCELLANEOUS

In 2021, the Society recharged \$217,541 (2020 : \$175,390) of staff costs that are directly attributable to "international relief and assistance" to the corresponding solicited and unsolicited International Relief Funds (Note 17) pursuant to the Council's approval.

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

21 MISCELLANEOUS (cont'd)

In 2021, in view of the limited contribution of the IFRC to the local services of the Society, the Society recharged 80% (2020 : 80%) of its annual contribution to the IFRC amounting to \$226,568 (2020 : \$231,136) to the DREF.

The miscellaneous income mainly comprises of wage credit, special employment credit and temporary employment credit (Note 23).

22 FUNDRAISING COSTS

	2021	2020
	\$	\$
Manpower and operating costs	295,011	251,765
Fundraising events	673,723	968,056
Support costs (Note 25)	227,485	199,705
Administrative and operating expenses	58,913	31,838
Depreciation of property, plant and equipment	12,547	27,153
	<u>1,267,679</u>	<u>1,478,517</u>

Pursuant to Regulation 15 of the Charities (Institutions of a Public Character) Regulations, total fund raising and sponsorship expenses for the year shall not exceed 30% of total gross receipts from fundraising and sponsorships. The Society's total fundraising expenses represent approximately 6.1% (2020 : 6.5%) of the total gross receipts from fundraising for the year.

23 SURPLUS FOR THE YEAR

Surplus for the year has been arrived after charging (crediting):

	2021	2020
	\$	\$
Depreciation of property, plant and equipment	612,071	609,921
Property, plant and equipment written off	173,660	-
Interest income	(34,502)	(101,557)
Dividend income	(83,210)	(92,170)
Salary expenses	6,831,817	6,477,528
Bonus expense	802,516	728,855
Contributions to defined contribution plans	928,982	876,865
Foreign worker levy	223,497	128,934
Employee benefits	170,689	150,318
Wage credit scheme	(105,186)	(109,702)
Special employment credit	(97,643)	(89,921)

Amount recognised in profit or loss relating to leases (The Society as lessee)

	2021	2020
	\$	\$
Depreciation of right-of-use assets	214,973	105,799
Interest on lease liabilities	13,176	3,231
Expenses relating to short-term leases and low value assets	<u>77,989</u>	<u>60,397</u>

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

23 SURPLUS FOR THE YEAR (cont'd)

The number of employees whose remuneration exceeded \$100,000 during the year was as follows:

	2021	2020
	\$	\$
\$100,000 to \$200,000	<u>4</u>	<u>4</u>

In 2021 and 2020, there is no paid staff who is a close member of the family of the Executive Head or a Council member.

The Society received in-kind sponsorship for its fundraising events in the form of prizes, goodie bags and items for auction. It also received consumables and food items for its Home for the Disabled. As part of its awareness building and publicity efforts, the Blood Donor Programme undertaken by the Society also garners corporate and individual support for its publicity drives, exhibitions, road shows, and other activities to promote public awareness in blood donation. For the above sponsorships, the Society does not recognise the above in-kind sponsorships in the statement of financial activities and other comprehensive income.

24 CHARITABLE ACTIVITIES

	Training Academy	Community Service - Transport Aid	Blood Donor Programme	Home for the Disabled	Service and disaster management	International Services	Red Cross Youth	Total 2021
	\$	\$	\$	\$	\$	\$	\$	\$
<b>2021</b>								
Manpower and operating costs	1,260,402	791,391	2,240,742	2,709,620	1,228,009	366,175	556,092	9,152,431
Depreciation	80,566	139,159	8,028	201,402	83,194	-	17,446	529,795
Support costs (Note 25)	464,199	109,241	183,915	746,631	593,872	431,968	138,010	2,667,836
	<u>1,805,167</u>	<u>1,039,791</u>	<u>2,432,685</u>	<u>3,657,653</u>	<u>1,905,075</u>	<u>798,143</u>	<u>711,548</u>	<u>12,350,062</u>
<b>2020</b>								
Manpower and operating costs	942,778	580,574	2,017,381	2,734,842	994,495	290,246	393,680	7,953,996
Depreciation	46,730	182,518	9,043	199,263	74,555	-	10,946	523,055
Support costs (Note 25)	385,620	92,483	178,165	672,828	532,495	336,193	125,196	2,322,980
	<u>1,375,128</u>	<u>855,575</u>	<u>2,204,589</u>	<u>3,606,933</u>	<u>1,601,545</u>	<u>626,439</u>	<u>529,822</u>	<u>10,800,031</u>

**SINGAPORE RED CROSS SOCIETY**

**NOTES TO FINANCIAL STATEMENTS  
31 December 2021**

25 SUPPORT COSTS

	Finance	Human Resource	Corporate Communications	Marketing	Administration and Information Technology	Secretary General Office	Purchasing	Membership and Volunteer Development	Total 2021
<b>2021</b>	\$	\$	\$	\$	\$	\$	\$	\$	\$
Fundraising	55,407	14,798	24,972	18,884	63,057	26,084	15,503	8,780	227,485
Charitable activities:									
- Training academy	43,534	27,129	49,943	40,467	189,170	93,901	11,275	8,780	464,199
- Community service									
Transport Aid	19,788	14,798	10,702	10,791	31,528	15,650	4,228	1,756	109,241
- Blood Donor Programme	35,619	24,663	28,539	21,582	-	31,300	21,140	21,072	183,915
- Home for the Disabled	83,110	110,983	78,482	59,351	252,228	93,901	28,187	40,389	746,631
- Service and disaster management	55,407	36,993	85,616	64,746	149,759	104,333	26,777	70,241	593,872
- International services	87,068	9,865	57,078	37,769	63,057	135,635	16,912	24,584	431,968
- Red Cross Youth	15,831	7,399	21,404	16,187	39,410	20,867	16,912	-	138,010
	<b>395,764</b>	<b>246,628</b>	<b>356,736</b>	<b>269,777</b>	<b>788,209</b>	<b>521,671</b>	<b>140,934</b>	<b>175,602</b>	<b>2,895,321</b>

	Finance	Human Resource	Corporate Communications	Marketing	Administration and Information Technology	Secretary General Office	Purchasing	Membership and Volunteer Development	Total 2020
<b>2020</b>	\$	\$	\$	\$	\$	\$	\$	\$	\$
Fundraising	48,294	12,383	25,412	19,321	56,028	16,074	14,659	7,534	199,705
Charitable activities:									
- Training academy	33,434	18,574	50,823	38,642	168,085	57,867	10,661	7,534	385,620
- Community service									
Transport Aid	18,575	10,319	10,891	11,041	28,014	9,645	3,998	-	92,483
- Blood Donor Programme	37,149	20,638	32,672	24,841	-	19,289	23,987	19,589	178,165
- Home for the Disabled	89,158	101,124	79,865	60,723	224,114	57,867	25,319	34,658	672,828
- Service and disaster management	63,154	33,019	87,125	66,242	133,066	64,296	25,319	60,274	532,495
- International services	66,869	6,191	54,453	38,642	56,028	83,586	9,328	21,096	336,193
- Red Cross Youth	14,860	4,128	21,781	16,561	35,018	12,859	19,989	-	125,196
	<b>371,493</b>	<b>206,376</b>	<b>363,022</b>	<b>276,013</b>	<b>700,353</b>	<b>321,483</b>	<b>133,260</b>	<b>150,685</b>	<b>2,522,685</b>

Support departments provide administrative and resource support to the various service and operation departments. Apportionment of support costs is based on time incurred. Estimation is done by the respective Heads of Department.



# Code of Conduct

This Code represents the commitment of the Singapore Red Cross (SRC) to conduct its activities lawfully and ethically to the highest standards possible. This Code shall apply to all Members, Council, Standing Committees, Working Committees and Advisory Panel Members, Volunteers and staff of SRC.



## Fundamental Principles of the Red Cross Red Crescent Movement

We commit to respect the seven Fundamental Principles of Humanity, Impartiality, Neutrality, Independence, Voluntary Service, Unity and Universality, as outlined by the Red Cross and Red Crescent Movement.

## Mission and Vision of the Singapore Red Cross

Protecting human life and dignity, relieving human suffering and responding to emergencies; and realising the Singapore Red Cross as a leading and distinctive humanitarian organisation.

## Conduct Towards Stakeholders

We commit to act with integrity in our dealings with the Society's stakeholders, and to act in the best interests of SRC at all times.

We commit to respect the dignity of every beneficiary, and to exercise care and discretion in the handling of sensitive information, ensuring the security and confidentiality of our stakeholders.

## Corporate Governance & Transparency

We commit to the highest standards of corporate governance, integrity, transparency and accountability, providing regular and accurate reports on the activities and transactions of SRC.

# GET INVOLVED

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